









"Equal opportunities in the labour market for people aged 50+" Project co-financed by the European Union under the European Social Fund

# Annex to Catalogue of good practices in relation to active aging in selected countries of the European Union

# **Project cards**

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Lodz 2013

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# **Group I**

"Scandinavian Care"

#### **DENMARK**

|  |                       |                 | I   |
|--|-----------------------|-----------------|---|
| Country  |                       |                 | Denmark   |
| Project title  | · •                   |                 | Senior Career – Active Ageing and Pre-Retirement Counselling  |
|  |                       |                 | Senior Career – Active Ageing and Pre-Retirement Counselling  |
| Term of the project  |                       |                 | 2010-2012   |
| System frame   | ework of the proje    | ct              | Lifelong Learning Programme - Grundtvig   |
| Scale of the p   | project - local, regi | onal, national  | international   |
| Leader   |                       |                 | Aarhus municipality   |
|  |                       |                 | Aarhus Kommune  |
| Contact<br>details   | Address               |                 | Fredens Torv 6<br>8000 Århus C  |
| of the   | ph.                   |                 | +45 86201777  |
| leader   | e-mail                |                 | pti@aarhus.dk<br>krauss@august-horch-akademie.de  |
|  | www                   |                 | www.seniorforce.dk  |
| Legal status   | of the leader         |                 | local authority institution   |
| Why this leader/consortium? (resources owned)  |                       | esources owned) | The fast-growing municipality of Aarhus began to perceive the effects of declining labour supply in the Danish market. Together with the local government, through the activation of people outside the labour force, it wanted to maintain its development pace.   |
| Project initia   | tor                   |                 | Aarhus municipality   |
| Target group  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+) |                       |                 | addressed to people who are about to retire.  |
|  |                       |                 | no data   |
| Reasons for t  | he project            |                 | The need of counselling development for retiring people.  |
| Value of the   | project               |                 | no data   |
| The amount   | funded from publi     | c sources       | € 15,000  |
| Source of pu   | blic funding:         |                 | Lifelong Learning Programme - Grundtvig   |
| Descrip-<br>tion of the<br>project   | the                   |                 | To exchange the knowledge of pension systems in partner countries as well as of insights and research results in relation to the older employees moving into retirement.  |
| Detailed objectives  |                       | res             | To exchange the knowledge and experiences with regards to counselling system for older employees who intend to exercise their right to retirement. To exchange experiences in relation to ways of improvement and development of counselling for older employees, for the benefit of the employees aged 50+, companies and community. |
|  |                       |                 | To develop of collaboration and learning in order to popularise best practices for people aged 50+ with respect to career counselling.  |
|  |                       |                 | To promote the idea of compulsory pre-retirement counselling for older employees in UE.   |
|  |                       |                 | Organising regular meetings in partner countries, participated by managers, directors and employees from Aarhus (October 2010), Milan (February 2011), Heraklion-Crete (June 2011), Warsaw (October 2011), Berlin (2012).   |
|  |                       |                 | Creating the report: "Pre-retirement counselling – shortcut to the activity of the elderly" and presenting its results at the conference in Berlin in May 2012.   |

| Results "hard"                        |   | <ul><li>38 people decided to work longer.</li><li>44 people declared their willingness to act as volunteers.</li><li>45 people declared their willingness to change their eating habits.</li></ul> |
|---------------------------------------|---|--|
|                                       | "soft"  | Increased interest in professional activity.   |
|                                       | short-term  | Increased interest in professional activation.   |
|                                       | long-term   | The exchange of knowledge and experiences with regards to counselling system for older employees who intend to exercise their right to retirement.   |
| Public institu                        | rtion support - other than financial one<br>efore | N/A  |
| Strengths                             |   | Exchange of knowledge and experiences at international level.  |
| Weaknesses                            |   | no data  |
| Institutional barriers of the project |   | none   |
| Transferability level                 |   | high   |

|                               | Cost                                 | Effectiveness | Transferability |
|-------------------------------|--------------------------------------|---------------|-----------------|
| In natural units (per person) | no data                              |               |                 |
| Verbal assessment             | low (€15,000<br>of funding in total) | very high     | high            |
| Number of points 5            |                                      | 5             | 4               |
| Total number of points        |                                      |               | 14              |

| Country                                       |                       |                                    | Denmark  |
|---|-----------------------|------------------------------------|--|
| Project title                                 |                       |                                    | Aalborg Hospital – age management  |
|   |                       |                                    | Livsfasepolitik  |
|   |                       |                                    | Aalborg Hospital – Age Management  |
| Term of the p                                 | roject                |                                    | since 2006   |
| System frame                                  | work of the proje     | ct                                 | internal policy of the company   |
| Scale of the p                                | roject - local, regio | onal, national                     | within the company   |
| Leader  |                       |                                    | Aalborg Hospital   |
|   |                       |                                    | Aalborg Hospital   |
| Contact                                       | Address               |                                    | Hobrovej 18-22   |
| details                                       | Audress               |                                    | Postboks 365, 9100 Aalborg   |
| of the leader                                 | ph.                   |                                    | +45 99321111   |
|   | e-mail                |                                    | aalborgsygehus@rn.dk   |
|   | www                   |                                    | www.aalborgsygehus.rn.dk/Fakta+og+tal/English/   |
| Legal status o                                | of the leader         |                                    | public enterprise  |
| Why this leader/consortium? (resources owned) |                       | esources owned)                    | The hospital is located in the northern part of Jutland. It is a public-funded healthcare institution. It provides medical services to the world top standard, employing doctors of almost all specialties.  |
|   |                       |                                    | So far, the hospital management board has not experienced problems in relation to recruiting new staff. However, the management is aware of the fact that over the next 10 years, many employees will retire. Most of the employees are about 40-50 years old, and a small group is aged over 60. The staff turnover is relatively high since about half of the employees in the ward works on the basis of temporary contracts. In view of the emerging problems, the hospital opted for a strategy of employing older staff, with the emphasis of their rights and flexible approach to work, depending on an employee's well-being and abilities. |
| Project initiat                               | or                    |                                    | Aalborg Hospital   |
| Target group                                  |                       | Who? (45+ any additional criteria) | Employees aged 40+, however the project is mainly directed to people aged 50+.   |
| Number of benefi-<br>ciaries (50+ or 45+)     |                       |                                    | no data  |
| Reasons for the project                       |                       |                                    | The core of medical staff will retire in the following 10 years, and it was decided to introduce a policy to retain the experienced staff for as long as possible.   |
| Value of the project                          |                       |                                    | no data  |
| The amount funded from public sources         |                       | c sources                          | no data  |
| Source of pub                                 | olic funding:         |                                    | local government   |
|   |                       |                                    |  |

| Description of the project   | General objective       | To delay retirement of the employees aged 50+.  |  |
|--|-------------------------|---|--|
|  | Detailed objectives     | To development attractive instruments and policies to keep the experienced staff in the labour market as long as possible.  |  |
|  | Actions                 | A committee was established, made up of managers and employees of the branch that had to ensure respecting of the policy introduced.  |  |
|  |                         | The employees aged over 52 were offered special employment contracts, depending on their needs and the financial capacity of the hospital;  |  |
|  |                         | The possibility of part-time work for employees aged over 59 was introduced (partial pension + part-time).  |  |
|  |                         | Regular hours of work were offered in place of a shift system and<br>the obligation to be on duty was cancelled out in relation to older<br>workers;  |  |
|  |                         | The opportunity for further training of people aged 50+ was provided.   |  |
|  |                         | Special groups were created that offered assistance in returning to work after accidents at work;   |  |
| Results  | "hard"                  | A committee was established that had to ensure respecting of the policy introduced.   |  |
|  |                         | Special groups were created that offered assistance in returning to work after accidents at work;   |  |
|  | "soft"                  | More flexible forms of employment for older workers.  |  |
|  |                         | Increasing the level of job satisfaction of people aged 50 +. Increased sense of security of staff.   |  |
|  | short-term              | The introduction of policies and instruments in the company in order to delay retirement.   |  |
|  | long-term               | Retention of experienced staff.   |  |
| Public institution support - other than financial one mentioned before |                         | Subsidizing employment for people with disabilities by the state (2/3 salary) and co-financing of the addiction and civilisation diseases centre, created at the hospital (partly from public funds). |  |
| Strengths  |                         | Consultations with the employees in relation to the instruments and policies being implemented.   |  |
| Weaknesses   |                         | Local reach of the project  |  |
| Institutional  | barriers of the project | none  |  |
| Transferability level  |                         | high  |  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (organisation changes, not requiring special financing) | high          | high            |
| Number of points              | 4  | 4             | 4               |
| Total number of points        |  |               | 12              |

|   |   | ·  |  |
|---|---|--|--|
| Country                                       |   | Denmark  |  |
| Project title                                 |   | Senior Solidarity – Age Management   |  |
|   |   | Seniorordning  |  |
|   |   | Senior Solidarity – Age Management   |  |
| Term of the project                           |   | 2006-2008  |  |
| System framework of the pr                    | oject                                   | internal policy of the company   |  |
| Scale of the project - local, r               | egional, national                       | within the company   |  |
| Leader  |   | Bank Nordea Denmark Branch   |  |
|   |   | Nordea Bank Danmark A/S  |  |
| Contact Address                               |   | Postboks 850   |  |
| details                                       |   | DK-0900 Copenhagen C   |  |
| of the leader ph.                             |   | +45 33336670   |  |
| e-mail  |   | allan.svendsen@nordea.com  |  |
| www   |   | www.nordea.dk  |  |
| Legal status of the leader                    |   | bank   |  |
| Why this leader/consortium? (resources owned) |   | The financial sector in Denmark is facing a shortage of skilled employees. Nordea Bank experienced a situation when after the retirement of older employees it was difficult for the company to find people with similar qualifications and experience to replace them. Therefore, the company decided to implement an employment policy towards people aged 50+, the aim of which was to retain older employees within the company. |  |
| Project initiator                             |   | Bank Nordea Denmark Branch   |  |
| Target group                                  | Who? (45+ any ad-<br>ditional criteria) | older employees of the company   |  |
| Number of benefi-<br>ciaries (50+ or 45+)     |   | It is estimated that around 12,000 Nordea employees are people aged over 50.   |  |
| Reasons for the project                       |   | Shortage of skilled workers has forced the bank to change its current policy in the field of HR and to implement, in cooperation with the union, the employment retention programme for those who have reached 61 years. The programme involved both economic and non-financial motivation.  |  |
| Value of the project                          |   | no data  |  |
| The amount funded from public sources         |   | N/A  |  |
| Source of public funding:                     |   |  |  |

| Descrip-<br>tion of the       | General objective                               | To prevent loss of valuable knowledge that would result from the employees' retirement.   |
|-------------------------------|---|---|
| project                       | Detailed objectives                             | To develop a programme to retain the company's employees aged over 61.  |
|                               | Actions   | In consultation with the trade union the existing economic incentives programme targeted at early retirement was transformed. Previously, older employees were encouraged to go into early retirement by being offered an economically advantageous retirement plan at the age of 58 years. Thanks to that they received a higher pension for leaving the bank before reaching retirement age of 60-62 years. |
|                               |   | The programme was developed aimed at preventing the retirement of employees under 64 years of age. The programme involved:  |
|                               |   | - 5 additional days off per year after reaching 61 years of age;  |
|                               |   | - the possibility of reducing the number of hours worked per week by 10% without loss of pay;   |
|                               |   | - additional retirement pay after reaching 62 years of age.   |
|                               |   | Older employees were given an opportunity to participate in relevant training.  |
| Results                       | "hard"  | Increase by 30% of employment level of people aged over 58.   |
|                               |   | Carrying out an informational action.   |
|                               |   | Signing of the agreement that is beneficial to both parties: the bank retains its experienced staff, and the employees receive additional benefits.   |
|                               | "soft"  | Increased awareness of the managers of the impact of older people on the proper functioning of the company.   |
|                               | short-term                                      | To develop a programme to retain the company's employees aged over 61.  |
|                               | long-term                                       | To prevent loss of valuable knowledge that would result from the employees' retirement.   |
| Public institu<br>mentioned b | ution support - other than financial one pefore | N/A   |
| Strengths                     |   | Attractive offer for older employees who are increasingly more likely to remain in the labour market, despite reaching the retirement age.  |
|                               |   | Observance of the policy of preventing age discrimination. It's worth emphasizing that developing the programme of incentives for older workers, the aim of which was to encourage them to remain in the company, did not result in these workers being treated differently than other employees because in this respect the bank acts in accordance with the strict policy of preventing age-discrimination. |
| Weaknesses                    |   | The financial dimension of an offer addressed to older workers (although in view of the profits arising from the retention of experienced, older workers in the company it can be very cost-effective).   |
|                               |   | enced, older workers in the company it can be very cost-enective).  |
| Institutional                 | barriers of the project                         | no data   |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (organisation changes, not requiring special financing) | high          | high            |
| Number of points              | 4  | 4             | 4               |
| Total number of points        |  |               | 12              |

|   |                       | ,                                  |   |  |
|---|-----------------------|------------------------------------|---|--|
| Country                                   |                       |                                    | Denmark   |  |
| Project title                             |                       |                                    | HR management of Seniors in the Private Company Enemærke and<br>Petersen A/S – Age Management   |  |
|   |                       |                                    | Seniorpolitik   |  |
|   |                       |                                    | HR management of Seniors in the Private Company Enemærke and<br>Petersen A/S – Age Management   |  |
| Term of the p                             | roject                |                                    | since 2002  |  |
| System frame                              | work of the projec    | :t                                 | internal policy of the company  |  |
| Scale of the p                            | roject - local, regio | onal, national                     | within the company  |  |
| Leader                                    |                       |                                    | Enemærke&Petersen   |  |
|   |                       |                                    | Enemærke&Petersen   |  |
| Contact de-                               | Address               |                                    | Ole HansensVej 1  |  |
| tails                                     | Address               |                                    | DK-4100 Ringste   |  |
| of the leader                             | ph.                   |                                    | +45 57617272  |  |
|   | e-mail                |                                    | bja@eogp.dk   |  |
|   | www                   |                                    | www.eogp.dk   |  |
| Legal status o                            | f the leader          |                                    | private owned company   |  |
| Why this lead                             | er/consortium? (re    | esources owned)                    | Enemærke & Petersen A/S company offers construction services in Denmark.  |  |
|   |                       |                                    | The company actively promotes the policy of the retention of people aged 50+.   |  |
|   |                       |                                    | Inn 2009 the company got the ,Best Senior Practice 50+' award in the category of large companies, awarded by the Danish Ministry of Labour for outstanding achievements in relation to attraction and retention of older workers.   |  |
|   |                       |                                    | The policy in relation to age management, implemented by the company, was intended to attract and retain older workers, with the simultaneous optimal use of their skills and experience to the benefit of both the company and themselves. The company encourages active professional life, creating atmosphere in which the age is not a taboo. |  |
| Project initiator                         |                       |                                    | Enemærke& Petersen company  |  |
| Target group                              |                       | Who? (45+ any additional criteria) | employees aged 55 or more   |  |
| Number of benefi-<br>ciaries (50+ or 45+) |                       |                                    | 102 persons out of 500 employees covered by the policy addresses to the elderly   |  |
| Reasons for the project                   |                       |                                    | Enemærke & Petersen company has identified the negative effects of the retirement of the older, experienced workers and decided to implement a policy to retain them.   |  |
| Value of the p                            | roject                |                                    | no data   |  |
| The amount funded from public sources     |                       | sources                            | N/A   |  |
| Source of pub                             | lic funding:          |                                    | N/A   |  |
|   |                       |                                    |   |  |

| Description                           | General objective                             | To keep people aged 50+ in the labour market for as long as possible   |
|---------------------------------------|---|--|
| of the pro-<br>ject                   | Detailed objectives                           | To develop tools to encourage older workers to remain in business long after reaching the retirement age.  |
|                                       | Actions                                       | The policy in relation to age management was introduced, created in collaboration with the board and with the active participation of older workers.   |
|                                       |   | Flexible working hours were introduced, with numerous possibilities of flexible organization of work;  |
|                                       |   | Annual 2-day seminar with experts was organized for the employ ees aged 50+.   |
|                                       |   | Annual talks with employees aged 50+ were conducted with re gards to their prospects for the future;   |
|                                       |   | Persons aged 50+ were excused from demanding professional tasks  |
|                                       |   | Annual medical examination was carried out.  |
|                                       |   | Subsidised entrance passes to wellness centres were provided;  |
|                                       |   | Senior Club was established, thanks to which the retired employees were invited to company parties so that they can maintain their relationships with colleagues and share their experiences.  |
| Results                               | "hard"  | In total, 102 of the 500 employees of Enemærke & Petersen were covered by human resources was addressed to workers aged 50+ which resulted from active participation of older workers in the development and approval of the policy.               |
|                                       |   | The management estimates that after implementation of the new policy, the number of older employees who want to stay in the company grew by 10-20%.  |
|                                       |   | Financial and non-financial benefits of retaining the experience o older workers in the company.   |
|                                       | "soft"  | Adjustment of HR policy to the needs and specificity of older workers  |
|                                       |   | An increase in satisfaction level of the employees aged 55+.   |
|                                       | short-term                                    | Development and implementation of the policy in relation to olde workers activation and retaining them in the company.   |
|                                       | long-term                                     | Financial and non-financial benefits of retaining the experience colder workers in the company.  |
| Public institu<br>mentioned be        | tion support - other than financial one efore | N/A  |
| Strengths                             |   | The thing worth noting is the active participation and influence of the target group of older workers on the shape of HR managemen policy, the aim of which is to maintain the professional activity of this group.                                |
|                                       |   | Measure distinguished in 2009 by the ,Best Senior Practice 50-<br>award in the category of large companies, awarded by the Danisl<br>Ministry of Labour for outstanding achievements in relation to at<br>traction and retention of older workers. |
| Weaknesses                            |   | no data  |
| Institutional barriers of the project |   | no data  |
| Transferability level                 |   | high   |
|                                       |   |  |

|                               | Cost   | Effectiveness | Transferability |  |
|-------------------------------|--|---------------|-----------------|--|
| In natural units (per person) | no data  |               |                 |  |
| Verbal assessment             | moderate (organisation<br>changes, not requiring<br>special financing) | high          | high            |  |
| Number of points              | 4  | 4             | 4               |  |
|                               | Total number of points 12  |               |                 |  |

#### **SWEDEN**

| Country                                   |                                       |                    | Sweden   |
|---|---------------------------------------|--------------------|--|
| Project title                             |                                       |                    | Occupational Health and Well-being   |
|   |                                       |                    | SSAB Tunnplåt  |
|   |                                       |                    | Occupational Health and Well-being   |
| Term of the                               | project                               |                    | since 1995   |
| System fran                               | nework of the proje                   | ct                 | internal policy of the company   |
| Scale of the                              | project - local, regi                 | onal, national     | within the company   |
| Leader                                    |                                       |                    | SSAB company   |
|   |                                       |                    | SSAB   |
| Contact                                   | Address                               |                    | P.O Box 70, Klarabergsviadukten 70, D6   |
| details                                   | Address                               |                    | 101 21Stockholm, Sweden  |
| of the<br>leader                          | ph.                                   |                    | +46 84545700   |
|   | e-mail                                |                    | info@ssab.com  |
|   | www                                   |                    | www.ssab.com   |
| Legal status                              | of the leader                         |                    | joint stock company  |
| Why this lea                              | nder/consortium? (r                   | esources owned)    | SSAB is a company with many years of experience in the metal industry, which noticed the process of staff aging and its consequences for the company.  |
| Project initi                             | ator                                  |                    | SSAB   |
| Target grou                               | р                                     | Who? (45+ any ad-  | persons aged 50+   |
|   |                                       | ditional criteria) | Additionally within the framework of the project special measures were directed to people aged 58+.  |
| Number of benefi-<br>ciaries (50+ or 45+) |                                       |                    | no data  |
| Reasons for the project                   |                                       |                    | In 1995, the SSAB company conducted a study, the results of which indicated that the health condition of employees choosing an early retirement as well as their psychophysical condition is better than the ones of the persons who remain in employment. |
| Value of the project                      |                                       |                    | no data  |
| The amount                                | The amount funded from public sources |                    | N/A  |
| Source of pr                              | ublic funding:                        |                    | N/A  |

| Descrip-<br>tion of the               | General objective                              | To improve health and psychophysical condition of older employees.  |
|---------------------------------------|--|---|
| project                               | Detailed objectives                            | To improve work environment and introduce individual medical examination.   |
|                                       |  | To adapt shift work system to the employees' age.   |
|                                       |  | To engage trade unions into the initiative and collective work on the strategy with regards to the older employees.   |
|                                       | Actions  | Lighting was improved in the workplace,   |
|                                       |  | Eye tests were conducted among the employees.   |
|                                       |  | Glasses were introduced for performance of specialist work;   |
|                                       |  | Workplace was redeveloped and readjusted in order to meet the needs of hearing-impaired.  |
|                                       |  | Improvements to prevent overstrain of muscles, joints and ligaments were implemented.   |
| l                                     |  | Measures to improve general health condition of the employees were introduced; they underwent individual medical examinations and were provided with access to rehabilitation.          |
|                                       |  | The preferences in relation to shift work were surveyed among younger and older workers.  |
|                                       |  | The union of employees, trade unions and employers' representatives was created, the aim of which was to develop a strategy in relation to older workers and their working environment. |
| Results                               | "hard"   | Optimisation of workplace ergonomics.   |
|                                       |  | Individual medical care.  |
|                                       |  | Changes schedules adapted to the needs of older workers (ergonomics), For people aged 58+ number of working hours was lowered.  |
|                                       |  | The number of employees who retire before reaching the retirement age was decreased.  |
|                                       | "soft"   | no data   |
|                                       | short-term                                     | Better adjustment of working time to the employees' preferences.  |
|                                       | long-term                                      | Improvement of psychophysical condition of the employees. Adaptation of place and time of work to the requirements of older employees.  |
|                                       |  | Many older employees were able to work until reaching retirement age.   |
| Public institu<br>mentioned b         | ntion support - other than financial one efore | Measures taken by the state in relation to changes in working time of older workers were an important factor.   |
| Strengths                             |  | The involvement of employees and trade unions in a strategy to adapt place and time of work to the needs of aging staff.  |
|                                       |  | The project was designed and implemented by a private sector company which noticed the necessity to adapt to demographic changes in the labour market.                                  |
| Weaknesses                            |  | no data   |
| Institutional barriers of the project |  | It is necessary to support an employer that changes in working time are beneficial for the company. Age diversity is an advantage and not a burden for an employer.                     |
| Transferabili                         | ty level                                       | high  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | high (it might be presumed<br>that workplace adaptation<br>was relatively costly) | high          | high            |
| Number of points              | 2   | 4             | 4               |
|                               | Total number of points 10   |               | 10              |

| Country                            |                       |                                      | Sweden   |
|------------------------------------|-----------------------|--------------------------------------|--|
| Project title                      |                       |                                      | Healthier Krokom   |
|                                    |                       |                                      | Ett friskare Krokom  |
|                                    |                       |                                      | Healthier Krokom   |
| Term of the p                      | roject                |                                      | 01.04.2009 – 30.09.2011  |
| System frame                       | work of the projec    | ct                                   | European Social Fund   |
| Scale of the p                     | roject - local, regio | onal, national                       | regional   |
| Leader                             |                       |                                      | Krokom municipality  |
|                                    |                       |                                      | Krokoms Kommun   |
| Contact                            | Address               |                                      | Offerdalsvägen 8   |
| details                            | Audress               |                                      | 835 80 Krokom  |
| of the leader                      | ph.                   |                                      | +46 64016473   |
|                                    | e-mail                |                                      | agneta.sunder@krokom.se  |
|                                    | www                   |                                      | www.esf.se/sv/Projektbank/Behallare-for-projekt/Mellersta-Norr-land/Pilotmodell-for-foretagshalsovard-i-Jamtlands-lan  |
| Legal status o                     | of the leader         |                                      | local authority institution  |
| Why this lead                      | ler/consortium? (re   | esources owned)                      | The leader has relevant resources and experience necessary for implementation of the project.  |
| Project initia                     | tor                   |                                      | Social Security Office   |
| Target group                       |                       | Who? (45+ any ad-                    | people on sick leave or those who cannot find work after sick leave  |
|                                    | ditional criteria)    |                                      | Although there was no age restriction, significant percentage of participants were people aged over 50.  |
|                                    |                       | Number of beneficiaries (50+ or 45+) | no data  |
| Reasons for t                      | he project            |                                      | Krokom is a region with the highest number of people on sick leave.  |
| Value of the p                     | project               |                                      | 12,318,636 kr  |
| The amount f                       | unded from public     | sources                              | 4,927,455 kr   |
| Source of pub                      | olic funding:         |                                      | European Social Fund   |
| Descrip-<br>tion of the<br>project | n of the              |                                      | To lower the number of people on sick leave and to provide assistance in returning to work for people returning from sick leave.   |
|                                    | Detailed objectives   |                                      | To verify the ways of treating the sick by public health service. To assist in finding jobs and using rehabilitation, to provide career counselling and support in returning to the labour market.         |
| Actions                            |                       |                                      | The differences in availing of municipality resources by women and men were also noted.  |
|                                    |                       |                                      | Support groups were created to work out an individual path of returning to the labour market.  |
|                                    |                       |                                      | Group work and discussions were aimed at receiving information on the situation of people on sick leave; on the way in which they are treated by public health service staff and municipality authorities. |

| Results               | "hard"  | The financial resources of the municipality offered to people who are on sick leave were used more frequently by men, although there are more women staying on sick leave than men. Sick absenteeism in the municipality was lowered from 10.5% in 2007 to 7% in 2010. |
|-----------------------|---|--|
|                       |   | The situation of people on sick leave was diagnosed.   |
|                       |   | Creation of, in the situation of high percentage of people on sick leave, a model of action that will be implemented in other municipalities facing similar problem.   |
|                       | "soft"  | Better communication and drawing attention to the problem of labour market exclusion because of illness.   |
|                       | short-term                                      | Better communication between Krokom municipality authorities and public health service institutions.   |
|                       | long-term                                       | The monitoring of public health service institutions made it possible to determine their weaknesses as well as to identify the dysfunctional elements and to correct them.   |
| Public institu        | ution support - other than financial one pefore | N/A  |
| Strengths             |   | Thanks to the involvement of different entities it was possible to perform comprehensive analysis of the situation of people on sick leave.  |
| Weaknesses            |   | no data  |
| Institutional         | barriers of the project                         | none   |
| Transferability level |   | high   |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | high (relatively high total<br>cost in proportion to a small<br>number of municipality<br>population) | high          | high            |
| Number of points              | 2   | 4             | 4               |
|                               | Total number of points  |               | 10              |

| Country                         |                         |   | Sweden  |
|---------------------------------|-------------------------|---|---|
| Project title                   |                         |   | SpråkSam  |
| Term of the project             |                         |   | 15.04.2009 – 14.04.2011   |
| System framework of the project |                         | ct  | European Social Fund  |
| Scale of the p                  | roject - local, regio   | onal, national                            | local   |
| Leader                          |                         |   | Stockholm Gerontology Research Centre Foundation  |
|                                 |                         |   | Stiftelsen Stockholms läns Äldrecentrum   |
| Contact                         | Address                 |   | Gävlegatan 16   |
| details                         | Address                 |   | 113 30 Stockholm  |
| of the leader                   | ph.                     |   | +46 86905834  |
|                                 | e-mail                  |   | kerstin.sjovard@aldrecentrum.se   |
|                                 | www                     |   | www.esf.se/sv/Projektbank/Behallare-for-projekt/Stockholm/<br>SprakSam/   |
| Legal status o                  | of the leader           |   | NGO   |
| Why this lead                   | er/consortium? (ro      | esources owned)                           | The Foundation has an experience in conducting research on aging of the society. Its goals include e.g. increasing social awareness of the needs of the elderly.  |
| Project initiat                 | or                      |   | Stockholm County's Association of Local Authorities   |
| Target group                    |                         | Who? (45+ any ad-<br>ditional criteria)   | persons working in care services sector, providing care to the elderly  |
|                                 |                         | Number of benefi-<br>ciaries (50+ or 45+) | no data   |
| Reasons for the                 | Reasons for the project |   | Communication skills, ability to communicate, ability to make contact are basic elements of work in the care services sector. Due to the increasing number of people from outside Sweden who provide care to the elderly the need to improve their knowledge of Swedish occurred. |
| Value of the p                  | oroject                 |   | 30,652,454 kr   |
| The amount f                    | unded from public       | c sources                                 | 30,652,454 kr   |
| Source of pub                   | olic funding:           |   | European Social Fund  |
| Description of the proj-        | General objective       | e   | To create models and methods to improve communication between a carer and a client through Swedish language courses   |
| ect                             | Detailed objectives     |   | To improve the quality of the elderly care.   |
|                                 |                         |   | To teach the language of clients of care services sector.   |
|                                 |                         |   | To improve competences and make the carers attractive in the dynamically changing market of care services.  |
|                                 |                         |   | To adjust the abilities of carers to the needs of the labour market. To obtain a certificate of competence.   |
|                                 | Actions                 |   | Language courses were organised.  |
| Results                         | esults "hard"           |   | 21 participants took part in the project.   |
| "soft"                          |                         |   | Improvement of communication between carers and clients.  |
|                                 |                         |   | Improvement of Swedish language skills.   |
|                                 | short-term              |   | Better understanding of the situation of clients.   |
|                                 | long-term               |   | New outlook on the issues of the elderly care.  |
|                                 |                         |   | Higher competences of workers with low education and with an initial lack of Swedish language skills.   |
|                                 |                         |   | Creating tools for employers and schools in the form of coursebooks to introduce the principles of the European Reference Framework in relation to the elderly care.  |

| Public institution support - other than financial one mentioned before | no data  |
|--|--|
| Strengths  | Adjusting vocabulary and topics of the language course to the needs of people working in the care services sector. |
| Weaknesses   | Participation in the project enabled to acquire language skills only on an elementary level.                       |
| Institutional barriers of the project                                  | none   |
| Transferability level  | high   |

|                               | Cost                      | Effectiveness | Transferability |
|-------------------------------|---------------------------|---------------|-----------------|
| In natural units (per person) | 1,459,640 kr              |               |                 |
|                               | (around €168,000)         |               |                 |
| Verbal assessment             | high                      | high          | high            |
| Number of points              | 2                         | 4             | 4               |
|                               | Total number of points 10 |               |                 |

| Country                     |                       |   | Sweden   |
|-----------------------------|-----------------------|---|--|
| Project title Project title |                       |   | AC – development support   |
|                             |                       |   | AC lyftet  |
|                             |                       |   | AC – Development Support   |
| Term of the p               |                       |   | 09.01.2012 – 28.06.2013  |
| System frame                | ework of the proje    | ct  | European Social Fund   |
| Scale of the p              | project - local, regi | onal, national                            | regional   |
| Leader                      |                       |   | Lycksele municipality  |
|                             |                       |   | Lycksele Kommun  |
| Contact<br>details          | Address               |   | Box 210  |
| of the                      |                       |   | 921 24 Krokom  |
| leader                      | ph.                   |   | +46 703718510  |
|                             | e-mail                |   | malin.ackermann@lycksele.se  |
|                             | www                   |   | www.esf.se/en/Projektbank/Behallare-for-projekt/Ovre-Norrland/AC-lyftet/   |
| Legal status                | of the leader         |   | local authority institution  |
| Why this lead               | ler/consortium? (r    | esources owned)                           | The local authorities are aware of the needs of companies operating in the region as well as of the situation of workers and the unemployed. |
| Project initia              | tor                   |   | Lycksele municipality  |
| Target group                | )                     | Who? (45+ any ad-                         | potential employers of people aged 45+   |
|                             |                       | ditional criteria)                        | the unemployed aged over 45  |
|                             |                       | Number of benefi-<br>ciaries (50+ or 45+) | no data  |
| Reasons for t               | he project            |   | Preventing unemployment in Lycksele municipality.  |
| Value of the                | project               |   | 2,935,560 kr   |
| The amount f                | funded from publi     | c sources                                 | 2,935,560 kr   |
| Source of pul               | blic funding:         |   | European Social Fund   |
| Descrip-<br>tion of the     | General objective     | e   | To lower unemployment in the region through investments in the municipality to improve its competitiveness.                                  |
| project                     | Detailed objectiv     | res                                       | To educate companies and employers with regards to availability of workers with relevant qualifications and skills.                          |
|                             |                       |   | To address the training not only to the companies' owners but also to the managers, directors and management staff.                          |
|                             | Actions               |   | To create partnership in order to provide professional training to the unemployed.   |
|                             |                       |   | Trainings and workshops were organised allowing to obtain qualifications necessary in the labour market.                                     |
|                             |                       |   | Seminars were conducted to acquaint the employers with problems of the region.   |
| Results                     | Results "hard"        |   | Increase of investments in the region.   |
|                             |                       |   | Drop in unemployment in the region.  |
|                             | "soft"                |   | Increase of employers' awareness of the needs of the region.   |
|                             | short-term            |   | Greater involvement of the employers in regional matters.  |
|                             | long-term             |   | Creating consortium in order to provide professional training to the unemployed.   |

| Public institution support - other than financial one mentioned before | N/A  |
|--|--|
| Strengths  | Incorporating employers and engaging them in the problems of the region.   |
| Weaknesses   | Limited availability of the companies' owners, lack of time for participation in training sessions and lectures.                                       |
| Institutional barriers of the project                                  | The need to involve employers, in a situation when there are many foreign investments in a given region, may hinder the implementation of the project. |
| Transferability level  | average  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | average (relatively low absolute cost in proportion to moderate results) | average       | average         |
| Number of points              | 3  | 3             | 3               |
|                               | 9  |               |                 |

# **Group II**

"Western European Diversity"

#### THE NETHERLANDS

| Country                 |                      |   | The Netherlands   |  |
|-------------------------|----------------------|---|---|--|
| Project title           |                      |   | Talent Plus   |  |
|                         |                      |   | TalentPlus  |  |
| Term of the p           | Term of the project  |   | since 1995  |  |
| System frame            | ework of the proje   | ct  | non-system  |  |
| Scale of the p          | roject - local, regi | onal, national                            | national (actions are taken in various locations in the country; the groups are of local nature)  |  |
| Leader                  |                      |   | TalentPlus Foundation   |  |
|                         |                      |   | Netwerken via TalentPlus  |  |
| Contact                 | Address              |   | Moerven 161   |  |
| details                 | Address              |   | 5464 PD Veghel  |  |
| of the leader           | ph.                  |   | +31 653873751   |  |
|                         | e-mail               |   | secretaris@talentplus.nl  |  |
|                         | www                  |   | www.talentplus.nl   |  |
| Legal status o          | of the leader        |   | NGO   |  |
| Why this lead           | ler/consortium? (r   | esources owned)                           | TalentPlus Foundation began its activities as a result of rising levels of unemployment rate in the Netherlands. It is operated by the unemployed for the unemployed.                             |  |
| Project initia          | tor                  |   | TalentPlus Foundation   |  |
| Target group            |                      | Who? (45+ any ad-<br>ditional criteria)   | the unemployed aged 45+ with higher education   |  |
|                         |                      | Number of benefi-<br>ciaries (50+ or 45+) | 500 people  |  |
| Reasons for the project |                      | 1   | The need to support the unemployed aged 45+, with higher education, to look for employment.   |  |
| Value of the p          | oroject              |   | Registration fee is €25. Monthly fees of the participants for up to 16 months amount to €10 per person. Ambassadors' fees - €10 per month.  |  |
| The amount f            | unded from publi     | c sources                                 | N/A   |  |
| Source of pul           | olic funding:        |   | N/A   |  |
| Descrip-<br>tion of the | General objectiv     | e   | To support the unemployed aged over 45, with higher education degree, to look for employment.   |  |
| project                 | Detailed objectives  |   | To increase self-confidence of well-educated unemployed aged 45+.   |  |
|                         | Actions              |   | To improve competences of well-educated unemployed aged 45+.  |  |
|                         |                      |   | To influence the employers, to draw their attention to problems of the elderly in the labour market.  |  |
|                         |                      |   | Networks (groups) of people in a similar situation were created; they had an opportunity to support, motivate and learn from each other (25 groups around the country consisting of 8-18 people). |  |
|                         |                      |   | Trainings on CVs writing, job interview preparation, talking about own professional experiences were carried out.   |  |
|                         |                      |   | Meetings with employers were held in order to identify their expectations.  |  |

|                          |  | 66% of project participants found a job (as of 2012)   |  |
|--------------------------|--|--|--|
|                          |  | Improvement of project participants' competencies.   |  |
|                          |  | Increase of self-confidence and self-esteem levels.  |  |
| short-term               |  | To improve competences of people aged 45+ and to provide them with full support.   |  |
|                          | long-term  | Constant contact of participants with TalentPlus Foundation.   |  |
| Public inst<br>mentioned | itution support - other than financial one<br>I before | N/A  |  |
| Strengths                |  | The project is addressed to a specific category of people aged 45+; it is based on a high degree of their competencies and ability to support others.        |  |
| Weaknesses               |  | Often changes in the position of a group leader make it necessary to train other persons in order to provide them with experience needed to act as a leader. |  |
| Institution              | al barriers of the project                             | N/A  |  |
| Transferability level    |  | high   |  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | low (mainly volunteering and low membership fees) | very high     | high            |
| Number of points              | 5   | 5             | 4               |
|                               | 14  |               |                 |

| Deperking door middel van e-technologie   Inclusion of the Elderly with Visual Deficiency by e-technology   O1.01.2008 – 31.12.2009  |   |                       |                      |   |  |
|--|---|-----------------------|----------------------|---|--|
| Participatie van mensen van 55 jaar en ouder met een visu beperking door middel van e-technologie Inclusion of the Elderly with Visual Deficiency by e-technology  7   | Country                                       |                       |                      | The Netherlands   |  |
| Deperking door middel van e-technologie   Inclusion of the Elderly with Visual Deficiency by e-technology  | Project title                                 |                       |                      | Inclusion of the Elderly With Visual Deficiency by E-technology   |  |
| System framework of the project   O1.01.2008 - 31.12.2009  |   |                       |                      | Participatie van mensen van 55 jaar en ouder met een visuele<br>beperking door middel van e-technologie   |  |
| System framework of the project   Grundtvig Multilateral Programme   |   |                       |                      | Inclusion of the Elderly with Visual Deficiency by e-technology   |  |
| Scale of the project - local, regional, national   International   | Term of the p                                 | roject                |                      | 01.01.2008 – 31.12.2009   |  |
| National leader: Koninklijke Visio expertisecentrum vor slechtziende en blinde mensen Hulzen (National Foundation for to slechtziende en blinde mensen Hulzen (National Foundation for to growth)   Partnership leader: BFW Halle – Berufsfoerderungswerk Halle (Saa gGmbH   | System frame                                  | work of the projec    | ct                   | Grundtvig Multilateral Programme  |  |
| Sechtziende en blinde mensen Hulzen (National Foundation for to Blind and Visually Impaired)   Partnership leader: BFW Halle – Berufsfoerderungswerk Halle (Saa gGmbH)   | Scale of the p                                | roject - local, regio | onal, national       | international   |  |
| Address   1272 RR  | Leader  |                       |                      | slechtziende en blinde mensen Hulzen (National Foundation for the<br>Blind and Visually Impaired)<br>Partnership leader: BFW Halle – Berufsfoerderungswerk Halle (Saale   |  |
| of the leader ph. +31 885858585  e-mail   international@visio.orginfo@visio.org  WWW   www.visio.org  Legal status of the leader   NGO  Why this leader/consortium? (resources owned)   Visio functions as an expert centre for the blind or visually impaire It carries out work on modern methods and products for the blin It also participates in many research projects, cooperating worker institutions in order to continuously improve the quality its services and to maintain high standards of them. Visio provic information and advice in addition to conducting various types essearch, rehabilitation and educational activities for the blind visually impaired.  Froject initiator   Who? (45+ any additional criteria)   Number of beneficiaries (50+ or 45+)   Around 200 elderly people took part in research. 60 people took part in the platform testing.  Reasons for the project   Society is facing a problem of growing number of older people aged 55+ are increasingly interested in active participating in professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aim in grocess often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project   €387,252   €289,000 |   | Addross               |                      | Amersfoortsestraatweg 180   |  |
| Ph.   +31 885858585   international@visio.org   international@visio.org   www.visio.org  |   | Address               |                      | 1272 RR   |  |
| WWW   WWW.visio.org  | of the leader                                 | ph.                   |                      | +31 885858585   |  |
| Visio functions as an expert centre for the blind or visually impaire it carries out work on modern methods and products for the blint also participates in many research projects, cooperating wo other institutions in order to continuously improve the quality its services and to maintain high standards of them. Visio provide information and advice in addition to conducting various types research, rehabilitation and educational activities for the blind visually impaired.    Project initiator   |   | e-mail                |                      | international@visio.orginfo@visio.org   |  |
| Why this leader/consortium? (resources owned)  Visio functions as an expert centre for the blind or visually impair It carries out work on modern methods and products for the blint also participates in many research projects, cooperating wo other institutions in order to continuously improve the quality its services and to maintain high standards of them. Visio provice information and advice in addition to conducting various types research, rehabilitation and educational activities for the blind visually impaired.  Froject initiator  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+)  Reasons for the project  Reasons for the project  Society is facing a problem of growing number of older peopeople aged 55+ are increasingly interested in active participati in professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  € 289,000  |   | www                   |                      | www.visio.org   |  |
| It carries out work on modern methods and products for the blin It also participates in many research projects, cooperating wother institutions in order to continuously improve the quality its services and to maintain high standards of them. Visio provice information and advice in addition to conducting various types research, rehabilitation and educational activities for the blind visually impaired.    Project initiator   | Legal status o                                | f the leader          |                      | NGO   |  |
| mensen Hulzen (National Foundation for the Blind and Visual Impaired), Hulzen, the Netherlands  Target group  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+)  Reasons for the project  Reasons for the project  Society is facing a problem of growing number of older people aged 55+ are increasingly interested in active participati in professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  €387,252  The amount funded from public sources  ### Capple aged 55+ with visual impairments  ### Around 200 elderly people took part in research.  ### 60 people took part in the platform testing.  Society is facing a problem of growing number of older people aged 55+ are increasingly interested in active participati in professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  €289,000   | Why this leader/consortium? (resources owned) |                       | esources owned)      | Visio functions as an expert centre for the blind or visually impaired. It carries out work on modern methods and products for the blind. It also participates in many research projects, cooperating with other institutions in order to continuously improve the quality of its services and to maintain high standards of them. Visio provides information and advice in addition to conducting various types of research, rehabilitation and educational activities for the blind or visually impaired. |  |
| Number of beneficiaries (50+ or 45+)   Around 200 elderly people took part in research.  | Project initiat                               | or                    |                      | Koninklijke Visio expertisecentrum voor slechtziende en blinde<br>mensen Hulzen (National Foundation for the Blind and Visually<br>Impaired), Hulzen, the Netherlands   |  |
| ciaries (50+ or 45+)  60 people took part in the platform testing.  Society is facing a problem of growing number of older people aged 55+ are increasingly interested in active participation professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  €387,252  The amount funded from public sources  €289,000  | Target group                                  |                       |                      | people aged 55+ with visual impairments   |  |
| Reasons for the project  Society is facing a problem of growing number of older people aged 55+ are increasingly interested in active participati in professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  €387,252  The amount funded from public sources  |   |                       |                      | Around 200 elderly people took part in research.  |  |
| People aged 55+ are increasingly interested in active participation professional and social life. It affects the still growing need training addressed to a group of people in this age group. The aing process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  Value of the project  €387,252  The amount funded from public sources  €289,000   | ciaries (50+ or 45+)                          |                       | ciaries (50+ or 45+) | 60 people took part in the platform testing.  |  |
| The amount funded from public sources € 289,000  | Reasons for the project                       |                       |                      | Society is facing a problem of growing number of older people. People aged 55+ are increasingly interested in active participation in professional and social life. It affects the still growing need for training addressed to a group of people in this age group. The aging process often goes hand in hand with deteriorating vision, which can lead to exclusion of these people from their daily activities.  |  |
|  | Value of the project                          |                       |                      | €387,252  |  |
|  | The amount funded from public sources         |                       | ic sources           | € 289,000   |  |
| Source of public funding: Grundtvig Multilateral Programme   | Source of pul                                 | olic funding:         |                      | Grundtvig Multilateral Programme  |  |

|  | T                                |  |
|--|----------------------------------|--|
| Description of the project             | General objective                | To actively promote keeping highest standards and developing social interactions through providing people aged 55+, who experience eyesight problems, with an easy access to information and modern technologies.  |
|  | Detailed objectives              | To promote IT networks at the local, national and European level as a communication tool that encourages to develop opportunities of better participation in social life.  |
|  |                                  | To identify the individual needs of project participants. To evaluate the level of the ability to use new information technology tools combined with specialized software.   |
|  |                                  | To create educational and e-learning platform addressed to the elderly with eyesight problems.   |
|  | Actions                          | The need survey of future platform users was conducted in the partner countries.   |
|  |                                  | E-learning platform was created, addressed to people aged 55+ with eyesight problems. "MyVision" platform had 4 main topics: Understanding Vision, Daily Living Skills, Computer Skills, Internet. The platform was available in the following languages: English, Flemish, German and French. |
|  |                                  | E-learning platform was tested in each of the partner countries.   |
|  |                                  | International meetings and workshops were organized.   |
|  |                                  | Creation of IT networks at local, national and European level was promoted.  |
| Results                                | "hard"                           | Project website  |
|  |                                  | Multilanguage educational "MyVision" platform, the structure of which is based on WCAG (Web Content Accessibility Guidelines). Publications and final report summarising the project, which include objectives, actions, findings and results.   |
|  | "soft"                           | Development of abilities to use new technology tools in people aged 55+ with eyesight problems.  |
|  |                                  | Increase of integration level of the elderly with vision problems in the society.  |
|  | short-term                       | Research questionnaire checking individual expectations of older people with vision impairments to educational e-learning platform and their training needs.   |
|  |                                  | 54 interviews with the elderly conducted in partner countries.   |
|  | long-term                        | Project website  |
|  |                                  | Development of abilities to use new technology tools in people aged 55+ with eyesight problems.  |
|  |                                  | Increase of integration level of the elderly with vision problems in the society. $ \\$  |
|  |                                  | Development of abilities to adjust to living conditions of the visually impaired.  |
|  |                                  | "MyVision" Internet platform.  |
|  |                                  | Publications and final report summarising the project, which include objectives, actions, findings and results.  |
| Public institution supmentioned before | pport - other than financial one | N/A  |
| Strengths                              |                                  | The implementation of the project was preceded by expectation survey of people aged 55+, which made it possible to adjust the content of "MyVision" e-learning platform to the needs of target group.  |
|  |                                  | "MyVision" platform was to be available for three years after the completion of the project.   |
|  |                                  | Designing the IT network according to the needs of the age group 55+.  |
|  |                                  | The project was implemented in each of the partner countries.  |

| Weaknesses                            | none    |
|---------------------------------------|---------|
| Institutional barriers of the project | N/A     |
| Transferability level                 | no data |

|                               | Cost    | Effectiveness | Transferability |
|-------------------------------|---------|---------------|-----------------|
| In natural units (per person) | € 1488  |               |                 |
| Verbal assessment             | average | average       | high            |
| Number of points              | 4       |               |                 |
| Total number of points        |         |               | 10              |

| Country                            |   |   | The Netherlands   |  |
|------------------------------------|---|---|---|--|
| Project title                      | ,   |   | Internal measure undertaken by the company in relation to the employees   |  |
| Term of the                        | project                                       |   | since 1995  |  |
| System fram                        | System framework of the project               |   | Measures supported and controlled by trade unions (collective labour agreement for the employees of higher education sector)  |  |
| Scale of the                       | project - local, regi                         | onal, national                            | within the company  |  |
| Leader                             |   |   | Gering Drewno i Beton   |  |
|                                    |   |   | Gering Hout en Beton  |  |
| Contact                            | Address                                       |   | Vosbultweg 25   |  |
| details                            | Address                                       |   | 7532 AW Enschede  |  |
| of the<br>leader                   | ph.   |   | +31 534611737   |  |
|                                    | e-mail  |   | gering@houtenbeton.nl   |  |
|                                    | www   |   | www.gering.nl   |  |
| Legal status                       | of the leader                                 |   | private owned company   |  |
| Why this lead                      | Why this leader/consortium? (resources owned) |   | The older employees are especially appreciated in the company because of their experience. The older employees are delegated to more complex and responsible tasks.   |  |
| Project initia                     | ator  |   | Gering Drewno I Beton   |  |
| Target group                       | •   | Who? (45+ any ad-<br>ditional criteria)   | people aged 40+   |  |
|                                    |   | Number of benefi-<br>ciaries (50+ or 45+) | 2 people  |  |
| Reasons for                        | the project                                   |   | With development of the company, new types of products and services were introduced that required great physical strength of the employees. The need to protect older workers came up.  |  |
| Value of the                       | project                                       |   | no data   |  |
| The amount                         | funded from publi                             | c sources                                 | N/A   |  |
| Source of pu                       | Source of public funding:                     |   | N/A   |  |
| Descrip-<br>tion of the<br>project |   | e   | Maintaining good atmosphere in the company and proper level of the employees' commitment through introducing the "age awareness" policy.  |  |
| Detailed objectives                |   | /es                                       | To protect health and safety of older employees.  |  |
|                                    |   |   | To retain older, more experienced workers in the company.   |  |
|                                    | Actions                                       |   | Actions of the team and tasks assigned to them were planned with regards to individual competences and skills of the employees, including age-related ones. Older workers were delegated to tasks of less "physical" nature that required more experience and skills. |  |

| •   |  |
|---|--|
| 2 older workers stayed with the company despite the fact that new products and services were implemented. |  |
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|                               | Cost                                | Effectiveness | Transferability |
|-------------------------------|-------------------------------------|---------------|-----------------|
| In natural units (per person) | -                                   |               |                 |
| Verbal assessment             | low (change of company's structure) | high          | high            |
| Number of points              | 5                                   | 4             | 4               |
| Total number of points        |                                     |               | 13              |

| Country                                       | ,                    |   | The Netherlands   |  |
|---|----------------------|---|---|--|
|   |                      |   |   |  |
|   |                      |   | Ethical Frameworks for Telecare Technologies for Older People at<br>Home<br>Ethische kaders voor technologieën van telefonische zorg voor<br>ouderen thuis<br>Ethical Frameworks for Telecare Technologies for Older People at<br>Home (EFORTT) |  |
| Term of the pr                                | roject               |   | 03.2008 – 02.2011   |  |
| System frame                                  | work of the proje    | ect                                     | 7th Outline Programme   |  |
| Scale of the p                                | roject - local, regi | onal, national                          | international   |  |
| Leader  |                      |   | Academic Medical Center University of Amsterdam Academisch Medisch Centrum Universiteit van Amsterdam   |  |
| Contact                                       | Address              |   | Meibergdreef 9  |  |
| details                                       | Address              |   | 1105 AZ Amsterdam   |  |
| of the leader                                 | ph.                  |   | +31 205669111   |  |
|   | e-mail               |   | form on the website   |  |
|   | www                  |   | www.amc.nl  |  |
| Legal status o                                | f the leader         |   | institution of higher education   |  |
| Why this leader/consortium? (resources owned) |                      |   | The team of Academic Medical Center University of Amsterdam has knowledge and experience with regards to the relationship of medicine and ethics. The two employees are at the same time general practitioners and philosophers by education.   |  |
| Project initiat                               | or                   |   | Academic Medical Center University of Amsterdam   |  |
| Target group                                  |                      | Who? (45+ any ad-<br>ditional criteria) | the elderly   |  |
| Number of benefi-<br>ciaries (50+ or 45+)     |                      |   | no data   |  |
| Reasons for the project                       |                      |   | Sudden and speedy development of telecare and increasing frequency of using ICT in care services.   |  |
| Value of the p                                | roject               |   | €1,020,000  |  |
| The amount fo                                 | unded from publi     | ic sources                              | €783,084  |  |
| Source of pub                                 | lic funding:         |   | 7th Outline Programme   |  |
| Description<br>of the proj-<br>ect            | General objectiv     | ve                                      | To carry out research on ethical, social and gender dimensions of using modern information and communication technologies in the elderly care.  |  |
|   | Detailed objecti     | ives                                    | To determine dangers in relation the elderly care at home.  |  |
|   |                      |   | To carry our survey of opinions on how customers and suppliers perceive the services with the use of ICT.   |  |
|   |                      |   | To identify the way in which modern technologies affect the provision of care services.   |  |
|   |                      |   | Interviews with the elderly (service users) and carers (service givers), as well as people from the service users' environment were conducted.  |  |
|   |                      |   | Panel group debates were organised, attended by the elderly and those who provide services to them.   |  |
|   |                      |   |   |  |

| Results "hard"  "soft"   |            | International conference to present research results.  |  |
|--|------------|--|--|
|  |            | Report presenting research results.  |  |
|  |            | Rise of awareness of the ethical implications of new technologies use in the elderly care.   |  |
|  | short-term | Conference and international meetings  |  |
|  | long-term  | Rise of awareness of the possibilities to use new technologies in the elderly care.  |  |
| Public institution support - other than financial one mentioned before |            | N/A  |  |
| Strengths  |            | The project combines the system of ethical standards with the possibilities of new technologies use in the area of the elderly care. |  |
| Weaknesses   |            | no data  |  |
| Institutional barriers of the project                                  |            | N/A  |  |
| Transferability level  |            | high   |  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | average (typical value of the<br>project implemented within<br>the framework of 7FP) | high          | high            |
| Number of points 3            |  | 4             | 4               |
|                               | 11   |               |                 |

#### **UNITED KINGDOM**

|   |   |   | T   |  |
|---|---|---|---|--|
| Country                                   |   |   | United Kingdom  |  |
| Project title                             |   |   | Experience Counts 50+ (New Challenge)   |  |
|   |   |   | Experience Counts 50+ (New Challenge)   |  |
| Term of the project                       |   |   | 01.04.2010– 31.03.2012  |  |
| System framework of the project           |   |   | European Social Fund  |  |
| Scale of the p                            | project - local, regi                         | onal, national                          | regional (London and boroughs Brent and Harrow)   |  |
| Leader                                    |   |   | New Challenge, College of North West London   |  |
|   |   |   | New Challenge, College of North West London   |  |
| Contact<br>details                        | Address                                       |   | 3rd Floor, Heron House, 109 Wembley Hill Road, Wembley, Middlesex, HA9 8DA  |  |
| of the                                    | ph.   |   | +020 87953999   |  |
| leader                                    | e-mail  |   | ramesh@newchallenge.org   |  |
|   | www   |   | www.newchallenge.org  |  |
| Legal status                              | of the leader                                 |   | NGO   |  |
| Why this lead                             | Why this leader/consortium? (resources owned) |   | New Challenge Organisation was established in 1997 to deal with the problem of long-term unemployment among males from ethnic minorities. Since 2002 New Challenge has been cooperating with North West London College to assist in finding and retaining employment. |  |
| Project initia                            | tor   |   | New Challenge Organisation  |  |
| Target group                              | )   | Who? (45+ any ad-<br>ditional criteria) | people aged over 50, ethnic minorities, people with disabilities  |  |
| Number of benefi-<br>ciaries (50+ or 45+) |   |   | 96 people   |  |
| Reasons for t                             | Reasons for the project                       |   | Increasing number of elderly people outside the labour market in the region.  |  |
| Value of the                              | project                                       |   | £232,700  |  |
| The amount f                              | funded from publi                             | c sources                               | no data   |  |
| Source of pul                             | blic funding:                                 |   | London City Council, European Social Fund   |  |
| Descrip-<br>tion of the                   | General objective                             |   | To restore people aged over 50 from ethnic minorities and persons with disabilities to the labour market.   |  |
| project                                   | Detailed objectives                           |   | To increase the professional qualifications of project participants through organising meetings based on one-to-one method of work (AIG method), customised to individual needs of participants   |  |
| Actions                                   |   |   | Individualised action plan for each project participant was created.  |  |
|   |   |   | People aged 50+ were provided with assistance in job seeking.   |  |
|   |   |   | Training sessions were organised to improve the beneficiaries' skills of proper CV writing and workshops were held to identify the strengths of the participants.   |  |
|   |   |   | 21 hours of training were conducted in order to improve computer skills of beneficiaries.   |  |

| Results                               | "hard"   | 96 participants availed of 6-hour support in the form of one-to-one meetings - assistance in job seeking and skills development. |  |
|---------------------------------------|--|--|--|
|                                       |  | 18 participants took up employment within 6 weeks after completion of the programme.   |  |
|                                       |  | 12 participants got employed for the period of at least 6 months.<br>21 hours of computer skills training.                       |  |
|                                       | "soft"   | Improvement of participants' skills.   |  |
|                                       |  | Increase of self-confidence levels as well as abilities to identify and make use of one's strengths.                             |  |
|                                       | short-term   | Drawing employers' attention to the situation of project participants through informational actions.                             |  |
|                                       | long-term  | Increasing participants' chances for employment through improving their computer skills - in context of job seeking.             |  |
|                                       |  | Long-term employment of 12 project participants.   |  |
| Public instit                         | ution support - other than financial<br>ned before | N/A  |  |
| Strengths                             |  | Individual approach to each project participant.   |  |
|                                       |  | No time limitations for project participants during training. Possibility of extending internship.                               |  |
| Weaknesses                            |  | The project turned out to be too time-consuming.   |  |
| Institutional barriers of the project |  | no data  |  |
| Transferability level                 |  | high   |  |

|                               | Cost            | Effectiveness | Transferability |
|-------------------------------|-----------------|---------------|-----------------|
| In natural units (per person) | £2430           |               |                 |
|                               | (around € 3000) |               |                 |
| Verbal assessment             | high            | average       | high            |
| Number of points 2            |                 | 4             | 4               |
|                               | 10              |               |                 |

| Country                         |                      |   | United Kingdom  |
|---------------------------------|----------------------|---|---|
| Project title                   |                      |   | Unlocking the Potential of People over 50   |
| Term of the p                   | oroject              |   | 30.10.2009 – 30.04.2010   |
| System framework of the project |                      |   | European Social Fund  |
| Scale of the p                  | project - local, reg | ional, national                         | regional (West Midlands)  |
| Leader                          |                      |   | The PISCES Group  |
|                                 |                      |   | The PISCES Group  |
| Contact                         | Address              |   | Greytree Lodge, Second Avenue   |
| details                         | Address              |   | Ross-on-Wye, Hereford HR9 7HT   |
| of the<br>leader                | ph.                  |   | +080 07818845   |
|                                 | e-mail               |   | john@pisceswm.org.uk  |
|                                 | www                  |   | www.pisceswm.org.uk   |
| Legal status                    | of the leader        |   | NGO   |
| Why this lead                   | der/consortium? (    | resources owned)                        | It is one of the fastest growing and innovative social enterprises in West<br>Midlands. As of 31 July 2011 the company cooperated with 27 partners<br>from 15 countries. The group acts through the network of NGOs.  |
| Project initia                  | tor                  |   | The PISCES Group  |
| Target group                    | )                    | Who? (45+ any ad-<br>ditional criteria) | the unemployed aged over 50 living in the area of Wolverhampton and Black Country   |
|                                 |                      | Number of beneficiaries (50+ or 45+)    | at least 144 people   |
| Reasons for the project         |                      |   | The project is tailored to the needs of unemployed people aged 50 + and enables them to develop and improve skills and provides opportunities for retraining in order to adapt to the needs of the labour market. In October 2009, at the start of the project, unemployment in the region among those aged over 50 was nearly 80%. |
| Value of the                    | project              |   | Around €100,000   |
| The amount                      | funded from publ     | ic sources                              | £9000   |
| Source of pu                    | blic funding:        |   | European Social Fund, West Midlands Leaders Board, Skills Funding<br>Agency   |
| Descrip-<br>tion of the         | General objectiv     | re                                      | To provide assistance in returning to labour market to people aged 50+.   |
| project                         | Detailed objectives  |   | To develop and adjust existing skills to the changing requirements of the labour market.  |
|                                 |                      |   | Retraining of the employees aged 50+.   |
| Actions                         |                      |   | 2-day training sessions and seminars were held in the Group's premises in the area of Wolverhampton and Black Country.  |
|                                 |                      |   | Monitoring and assessment of the preliminary project was conducted in Kington, Herefordshire.   |
|                                 |                      |   | The courses on CV preparation and to improve reading and writing skills were organised.   |
|                                 |                      |   | Trainings of healthy eating and relaxation methods were conducted. Media campaign was carried out.  |

| Results  | "hard"     | 12 two-day meetings in six locations in the areas of Wolverhampton and Black Country.  |  |
|--|------------|--|--|
|  | "soft"     | Improvement of beneficiaries' competences as well as their CV writing skills and reading and writing abilities.  |  |
|  | short-term | Professional tips and advice for the beneficiaries.  |  |
|  | long-term  | Improvement of employment opportunities for the participants of the project through development of relevant skills (CV writing, reading and writing skills).   |  |
|  |            | Increase of self-confidence of project participants.   |  |
| Public institution support - other than financial one mentioned before |            | N/A  |  |
| Strengths  |            | Cooperation with numerous partners.  |  |
|  |            | Constant monitoring and evaluation of the preliminary project in Kington enabled to identify errors and gaps and correct them immediately. Providing constant support and volunteering possibilities in the Enterprise Centre. |  |
| Weaknesses   |            | no data  |  |
| Institutional barriers of the project                                  |            | no data  |  |
| Transferability level  |            | The measures taken are simple enough to be easily adopted in Poland.   |  |
|  |            |  |  |

|                               | Cost          | Effectiveness | Transferability |
|-------------------------------|---------------|---------------|-----------------|
| In natural units (per person) | € 694 at most |               |                 |
| Verbal assessment             | low           | average       | high            |
| Number of points              | 5             | 3             | 4               |
|                               | 12            |               |                 |

| Country  | Country                                       |                | United Kingdom   |  |
|--|---|----------------|--|--|
| l -  |   |                | WorkAge – Extending Working Lives<br>WorkAge – Extending Working Lives   |  |
| Term of the project  |   |                | 01.06.2009 – 31.05.2012  |  |
| System fran  | nework of the proje                           | ct             | European Social Fund   |  |
| Scale of the   | project - local, regi                         | onal, national | regional (Yorkshire and Humber)  |  |
| Leader   |   |                | York College   |  |
|  |   |                | York College   |  |
| Contact  | Address                                       |                | Sim Balk, York   |  |
| details  | Address                                       |                | YO23 2BB   |  |
| of the<br>leader   | ph.   |                | +44 1904770400   |  |
|  | e-mail  |                | snewtonbrown@yorkcollege.ac.uk   |  |
|  | www   |                | www.yorkcollege.ac.uk/equalityanddiversity/workage   |  |
| Legal status   | of the leader                                 |                | institution of higher education  |  |
| Why this lea   | Why this leader/consortium? (resources owned) |                | York College aims at providing equal chances. The aim of its activities is to create an environment in which people approach each other with mutual respect, regardless of age, disability, marital status, race, etc.   |  |
| Project initi  | Project initiator                             |                | York College   |  |
| Target group  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+) |   |                | employees aged 50+   |  |
|  |   |                | Expected number of people - around 200. 315 people participated in the project (99 attended workshops only).   |  |
| Reasons for the project  |   |                | Research conducted by the Department of Labour and Wages have shown that older people are usually the most affected by restructuring of companies. York College found it necessary to take relevant measures to support employers through assuring them that the retention of older workers with their skills, knowledge and experience, enables effective business operation. |  |
| Value of the project   |   |                | £497,954   |  |
| The amount funded from public sources  |   | c sources      | £497,954   |  |
| Source of public funding:  |   |                | European Social Fund   |  |
|  |   |                |  |  |

| Descrip-   | General objective         | To promote the idea of age management in Yorkshire and Humber.   |
|--|---------------------------|--|
| tion of the<br>project   | Detailed objectives       | To extend professional activity of older workers by providing them with support and highlighting their skills, experience and knowledge valued in the labour market.   |
|  |                           | To develop both new and existing age management tools and to adapt them to the needs of the labour market in the areas of west and north Yorkshire and Humber.   |
|  |                           | To construct resource base of potential employees to be used by employers.   |
|  |                           | To develop new, practical solutions to support unemployed people aged over 50 and the ones who work but are at risk of redundancy, in relation to development and matching of skills sought after in the labour market, and to implement these in form of a pilot. |
|  |                           | To conduct research to support the development of age management strategies to encourage older workers to stay or return to the labour market.   |
|  | Actions                   | Comprehensive evaluation of employees' skills and competences was carried out to establish universal skills that can be used in a variety of workplaces.   |
|  |                           | Workshops to increase one's self-confidence were organised.  |
|  |                           | Courses to support self-employment were organised.   |
|  |                           | International meetings were held.  |
|  |                           | Audit of age management policy was carried out in the companies.   |
|  |                           | Knowledge and skills needed for proper development of agemanagement strategies were conveyed.  |
|  |                           | Access to an extended base of human resources developed in the project was provided.   |
| Results  | "hard"                    | Implementation of age management strategies in the companies.  |
|  |                           | Carrying out workshops to support self-employment  |
|  |                           | and self-esteem of the employees.  |
|  |                           | Development of tools for skills evaluation.  |
|  |                           | Creation of a handbook on how to increase self-esteem of the employees.  |
|  |                           | Creation of a tool for conducting conversations with workers on the way in which they perceive older / younger workers.  |
|  | "soft"                    | Increase of employers' awareness of the benefits of employing older workers.   |
|  |                           | Instilling employers with the idea of effective age management.  |
|  |                           | Supporting people aged 50+ to retain their professional activity.  |
|  | short-term                | International meetings.  |
|  |                           | Development of tools for employees' skills and competences evaluation.   |
|  | long-term                 | Increase of employers' awareness of the benefits of employing older workers.   |
| Public institution support - other than financial one mentioned before |                           | N/A  |
| Strengths  |                           | Implementation of the Hungarian solutions used in the restructuring of companies and methods of employees' skills assessment.  |
|  |                           | The creation of self-employment program - workshops that include "soft" training components: aiming at increasing self-confidence and providing information about self-employment.   |
|  |                           | Supporting enterprises / organizations in a wide range of issues relating to age management.   |
| Weaknesses   | ;                         | N/A  |
| Institutiona   | l barriers of the project | no data  |
| Transferabil   |                           | average  |

|                               | Cost    | Effectiveness | Transferability |
|-------------------------------|---------|---------------|-----------------|
| In natural units (per person) | £ 1,581 |               |                 |
| Verbal assessment             | average | average       | high            |
| Number of points 3            |         | 3             | 4               |
| Total number of points        |         |               | 10              |

### **Project card UK 4**

| Country                         |                       |   | United Kingdom  |
|---------------------------------|-----------------------|---|---|
| Project title                   |                       |   | Human Resource Policy for All Ages at Barclays'   |
|                                 |                       |   | Human Resource Policy for All Ages at Barclays'   |
| Term of the project             |                       |   | no data   |
| System framework of the project |                       | ct  | internal policy of the company  |
| Scale of the p                  | project - local, regi | onal, national                            | within the company  |
| Leader                          |                       |   | Barclays  |
|                                 |                       |   | Barclays  |
| Contact                         | Address               |   | 1 Churchill Place   |
| details                         | Address               |   | London, E14 5HP   |
| of the<br>leader                | ph.                   |   | +44 207116 4451   |
|                                 | e-mail                |   | ukcommunity@barclays.com  |
|                                 | www                   |   | www.barclays.co.uk  |
| Legal status                    | of the leader         |   | international financial institution with its registered office in United Kingdom  |
| Why this lead                   | der/consortium? (r    | esources owned)                           | The entity that employs a large number of people should carry out effective and extensive HR policy.  |
| Project initia                  | tor                   |   | Barclays  |
| Target group                    | )                     | Who? (45+ any ad-<br>ditional criteria)   | employees aged 50+  |
|                                 |                       | Number of benefi-<br>ciaries (50+ or 45+) | no data   |
| Reasons for t                   | he project            |   | In 1990s Barclays reduced the number of employees and therefore lost the employees aged 50+ who had knowledge and experience.   |
| Value of the                    | project               |   | no data   |
| The amount                      | funded from publi     | c sources                                 | N/A   |
| Source of pu                    | blic funding:         |   | N/A   |
| Descrip-<br>tion of the         | General objectiv      | e   | To achieve a balance between different age groups of employees.   |
| project                         | Detailed objective    | ves                                       | To encourage people aged 50+ to remain in the company and to decide not to go into early retirement.  |
|                                 |                       |   | To create the image of Barclays as a company that employs people regardless of their age.   |
|                                 | Actions               |   | "Working to 70" survey was conducted the aim of which was to determine what the employees expect from the company and what would encourage them to stay in work after reaching 50 years of age. |
|                                 |                       |   | The questionnaire was created and its results analysed in order to identify the main problems that older workers struggle with at work.   |
|                                 |                       |   | The existing HR policy of the company was analysed to determine its influence on people in different age groups.  |
|                                 |                       |   | The awareness of the recruiters and company's employees on the role of age diversity was increased.   |
|                                 |                       |   | A website on age management policies was created.   |
|                                 |                       |   | Special recruitment of older workers to the hotline was carried out.  |
|                                 |                       |   | Promotional campaign for the recruitment at Barclays was carried out.   |
|                                 |                       |   | A new programme in relation to remuneration policy was launched to enable combining the salary and retirement pension.  |

| Results                   | "hard"   | Barclays' employs more people aged over 50 than those aged under 21.                    |
|---------------------------|--|---|
|                           |  | The number of employees aged 55 + increased by 400 over two years.                      |
|                           |  | 61% of workers who have reached retirement age (60 years), decided to continue working. |
|                           |  | Employment of new workers aged 60+ on the positions at various levels.                  |
|                           | "soft"   | Increase of the job satisfaction level.   |
|                           | short-term   | The research was carried out in order to identify the main problems of older workers.   |
|                           | long-term  | Employment of higher number of the employees aged 50+.                                  |
| Public institumentioned b | ution support - other than financial one<br>refore | N/A   |
| Strengths                 |  | The project preceded by research and analyses.  |
| Weaknesses                |  | Costly, possible to be implemented in a large corporation.                              |
| Institutional             | barriers of the project                            | N/A   |
| Transferability level     |  | high  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (related first and<br>foremost to changes in<br>system of work) | high          | high            |
| Number of points 4            |  | 4             | 4               |
| Total number of points        |  |               | 12              |

# Project card UK 5

| Country  |                     |   | United Kingdom (East Midlands)  |
|--|---------------------|---|---|
| Project title                                    |                     |   | Flexible Routeways  |
|  |                     |   | Flexible Routeways  |
| Term of the                                      | project             |   | 23.06.2008 – 23.06.2011   |
| System fram                                      | nework of the proje | ect                                       | European Social Fund  |
| Scale of the project - local, regional, national |                     | onal, national                            | regional  |
| Leader   |                     |   | Working Links Sheffield   |
|  |                     |   | Working Links Sheffield   |
| Contact  |                     |   | Working Links Sheffield   |
| details<br>of the                                | Address             |   | Newton Business Center, Thorncliffe Park, Chapeltown Park, Chapeltown, Sheffield, S35 2PH   |
| leader   | ph.                 |   | +080 09179262   |
|  | e-mail              |   | lynne.white@workinglinks.co.uk  |
|  | www                 |   | www.workinglinks.co.uk  |
| Legal status                                     | of the leader       |   | NGO   |
| Why this lea                                     | der/consortium? (r  | resources owned)                          | Working Links is one of the UK British implementers of the government Work Programme in England, Scotland and Wales. It seeks to improve the inhabitants' quality of life by providing employment opportunities, organising trainings and enabling skills development.  |
| Project initia                                   | ator                |   | Working Links Sheffield   |
| Target grou                                      | р                   | Who? (45+ any additional criteria)        | the unemployed, people at risk of lay-off, the elderly (aged over 50), former criminals, people with low skills, the long-term unemployed, economic inactive  |
|  |                     | Number of benefi-<br>ciaries (50+ or 45+) | The project entailed participation of 19,000 people, of which 4,500 was supposed to enter the labour market before completion of the programme.   |
| Reasons for                                      | the project         |   | East Midlands is a multicultural region (local people speak more than 30 languages) with a high rate of inherited unemployment and crime.   |
|  |                     |   | The project is based on collaboration with a large variety of sub-<br>contractors - project partners (mainly from the third sector across<br>Nottinghamshire). Subcontractors are a mix of smaller community<br>organizations, voluntary organizations and a few bigger ones (all lo-<br>cal, experienced in working with the community, possessing exten-<br>sive knowledge of the region and the subject issues). |
| Value of the project                             |                     |   | £ 5,600,000   |
| The amount funded from public sources            |                     | ic sources                                | £ 5,600,000   |
| Source of pu                                     | ıblic funding:      |   | European Social Fund  |
|  |                     |   |   |

| Descrip-<br>tion of the  | General objective       | To provide individual support, advice and tips for participants to facilitate finding employment.  |
|--|-------------------------|--|
| project  | Detailed objectives     | To identify realistic goals based on the needs of the local labour market.   |
|  |                         | Making the beneficiaries aware of the benefits that can be achieved through active attitude in the labour market.  |
|  |                         | To increase employment opportunities through participation in, soft' training: an increase in self-esteem, motivation and job search skills. To provide specific training organized by employers in order to achieve mutual benefits between the company and the prospective employee through mutual understanding of needs. |
|  | Actions                 | Training on the proper filling out forms and CV preparation was organised.   |
|  |                         | Plan of work of volunteer coaches was created.   |
|  |                         | The base of job offers and potential clients was developed.  |
|  |                         | Workshops on effective conversation techniques were held.  |
|  |                         | The beneficiaries were also offered assistance after finding work.   |
| Results  | "hard"                  | Organising training on the proper filling out forms and CV preparation.  |
|  |                         | Conducting workshops on effective conversation techniques.   |
|  | "soft"                  | Providing support and information to people seeking employment or training, enabling to take up volunteer work, support and advice to the local community and voluntary groups operating in the region.  |
|  | short-term              | Increasing awareness on the importance and role of volunteer work.   |
|  | long-term               | Identifying universal skills that can be used in various workplaces.   |
|  |                         | Creation of the base of job offers and potential clients.  |
|  |                         | Identifying the level of satisfaction among employers and employees in relation to mutual cooperation.   |
| Public institution support - other than financial one mentioned before |                         | N/A  |
| Strengths  |                         | no data  |
| Weaknesses   |                         | no data  |
| Institutional  | barriers of the project | no data  |
| Transferabil   | ity level               | high   |

|                               | Cost     | Effectiveness | Transferability |
|-------------------------------|----------|---------------|-----------------|
| In natural units (per person) | £1,244   |               |                 |
| Verbal assessment             | moderate | average       | high            |
| Number of points              | 4        | 3             | 4               |
| Total number of points 11     |          |               | 11              |

# **Group III**

"Mediterranean way"

| retail trade. It was founded in 1995 by a merger of Emilia-Romac na/Veneto Coop and Coop-Marche and owns an extensive networ of supermarkets and hypermarkets in four Italian regions: Emilia Romagna, Veneto, Marche and Abrusia.  Project initiator  Coop AdriaticaScrl  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+)  Reasons for the project  Increasing the number of workers, particularly women, aged 45 employed under permanent and short-term contracts, with sma financial burden on the company.  Value of the project  N/A  Source of public funding:  N/A  Description of the project  Detailed objective  Detailed objective  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees with organizational requirements of the company with regards to working time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance). Training courses for the employees were organised, including als these for the employees aged 45+.   |   |                       |                 |   |
|---|---|-----------------------|-----------------|---|
| Politiche di assunzione e forme di lavoroflessibili. Gestione dell'et in azienda  | Country                                       |                       |                 | Italy   |
| In azienda   Recruitment and Flexible Work Practices. Age Management  | Project title                                 |                       |                 |   |
| Term of the project   1996-2004   1996-2004   1996-2004   1996-2004   1996-2004   1996-2004   1996-2004   1996-2004   1996-2005   1996-20 |   |                       |                 |   |
| System framework of the project   internal policy of the company  |   |                       |                 | Recruitment and Flexible Work Practices. Age Management   |
| Scale of the project - local, regional, national within the company  Leader Contact details   | Term of the p                                 | oroject               |                 | 1996-2004   |
| Coop AdriaticaScrl   Coop AdriaticaScrl   Coop AdriaticaScrl   Coop AdriaticaScrl   Coop AdriaticaScrl   Via Villanova 29/7   40055 Villanova di Castenaso BO   | System frame                                  | ework of the proje    | ct              | internal policy of the company  |
| Coop AdriaticaScrl   Via Villanova 29/7   40055 Villanova di Castenaso BO   | Scale of the p                                | project - local, regi | onal, national  | within the company  |
| Contact details of the leader   Ph.   | Leader  |                       |                 | Coop AdriaticaScrl  |
| Address   |   |                       |                 | Coop AdriaticaScrl  |
| A0055 Villanova di Castenaso BO   ph.   +39 800857084   |   | Address               |                 | Via Villanova 29/7  |
| Project initiator   Project   Proj  |   | 7tuul C55             |                 | 40055 Villanova di Castenaso BO   |
| Antonella.utili@adriatica.coop.it   |   | ph.                   |                 | +39 800857084   |
| Autonella.utili@adriatica.coop.it   |   | e-mail                |                 | nicoletta.bencivenni@adriatica.coop.it  |
| Legal status of the leader  |   | Cilian                |                 | antonella.utili @ adriatica.coop.it   |
| Why this leader/consortium? (resources owned)   Coop Adriatica is one of the largest Italian companies dealing with retail trade. It was founded in 1995 by a merger of Emilia-Romagna/Veneto Coop and Coop-Marche and owns an extensive networn of supermarkets in four Italian regions: Emilia Romagna, Veneto, Marche and Abrusia.   |   | www                   |                 | www.e-coop.it   |
| retail trade. It was founded in 1995 by a merger of Emilia-Romac naVeneto Coop and Coop-Marche and owns an extensive networ of supermarkets and hypermarkets in four Italian regions: Emilia Romagna, Veneto, Marche and Abrusia.  Project initiator    Coop AdriaticaScrl  | Legal status                                  | of the leader         |                 | partnership   |
| Target group    Who? (45+ any additional criteria)     Number of beneficiaries (50+ or 45+)     Reasons for the project   Increasing the number of workers, particularly women, aged 45 employed under permanent and short-term contracts, with small financial burden on the company.    Value of the project   N/A  | Why this leader/consortium? (resources owned) |                       | esources owned) | Coop Adriatica is one of the largest Italian companies dealing with retail trade. It was founded in 1995 by a merger of Emilia-RomagnaVeneto Coop and Coop-Marche and owns an extensive network of supermarkets and hypermarkets in four Italian regions: Emilia Romagna, Veneto, Marche and Abrusia.                       |
| Reasons for the project   Increasing the number of workers, particularly women, aged 45 employed under permanent and short-term contracts, with sma financial burden on the company.  | Project initia                                | tor                   |                 | Coop AdriaticaScrl  |
| Reasons for the project    Increasing the number of workers, particularly women, aged 45 employed under permanent and short-term contracts, with smarfinancial burden on the company.    Value of the project   | Target group                                  | )                     |                 | women aged over 45  |
| employed under permanent and short-term contracts, with sma financial burden on the company.  Value of the project  no data  N/A  Source of public funding:  N/A  Description of the project  Detailed objective  To increase the number of workers employed under permanent and short-term contracts  Detailed objectives  no data  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance).  Training courses for the employees were organised, including als these for the employees aged 45+.  The existing employees' career development policy of the company   |   |                       |                 | no data   |
| The amount funded from public sources  N/A  Source of public funding:  N/A  Description of the project  Detailed objectives  Actions  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees with organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance). Training courses for the employees were organised, including als these for the employees aged 45+. The existing employees' career development policy of the company  | Reasons for t                                 | he project            |                 | Increasing the number of workers, particularly women, aged 45+ employed under permanent and short-term contracts, with small financial burden on the company.   |
| Source of public funding:  Description of the project  Detailed objective  Detailed objectives  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees with organizational requirements of the company with regards to working time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance). Training courses for the employees were organised, including als these for the employees aged 45+. The existing employees' career development policy of the company   | Value of the                                  | project               |                 | no data   |
| Description of the project  Detailed objective  Detailed objective  no data  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees wit organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance).  Training courses for the employees were organised, including als these for the employees aged 45+.  The existing employees' career development policy of the company  | The amount                                    | funded from publi     | c sources       | N/A   |
| tion of the project  Detailed objectives  Actions  New employees were recruited, in particular women aged 45+. Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees with organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance). Training courses for the employees were organised, including als these for the employees aged 45+. The existing employees' career development policy of the compan  | Source of pu                                  | blic funding:         |                 | N/A   |
| Actions  New employees were recruited, in particular women aged 45+.  Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees wit organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance).  Training courses for the employees were organised, including als these for the employees aged 45+.  The existing employees' career development policy of the compan  | tion of the                                   | General objectiv      | e               | To increase the number of workers employed under permanent and short-term contracts   |
| Flexible forms of employment were introduced (pilot project in 200 in Bologna referred to reconciling personal needs of employees wit organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance).  Training courses for the employees were organised, including als these for the employees aged 45+.  The existing employees' career development policy of the compan  | project Detailed objectives                   |                       | /es             | no data   |
| in Bologna referred to reconciling personal needs of employees wit organizational requirements of the company with regards to work ing time. The employee began to manage their own work schedul by stating the preferred days five weeks in advance).  Training courses for the employees were organised, including als these for the employees aged 45+.  The existing employees' career development policy of the compan   | Actions                                       |                       |                 | New employees were recruited, in particular women aged 45+.   |
| these for the employees aged 45+.  The existing employees' career development policy of the compan  |   |                       |                 | Flexible forms of employment were introduced (pilot project in 2001 in Bologna referred to reconciling personal needs of employees with organizational requirements of the company with regards to working time. The employee began to manage their own work schedule by stating the preferred days five weeks in advance). |
|   |   |                       |                 |   |
|   |   |                       |                 | The existing employees' career development policy of the company was changed, which resulted from experience.   |

| Results               | "hard"  | 124 persons aged over 45 (27 in 2001, 27 in 2002, 21 in 2003 and 19 in 2004) were employed under permanent or short-term contracts. |
|-----------------------|---|---|
|                       |   | A significant reduction in the number of worked overtime hours.   |
|                       | "soft"  | Improving the quality of personal and family life of the employees.   |
|                       |   | The increase of employees' motivation and strengthening their loyalty towards the company.  |
|                       | short-term                                      | Increase in the number of workers employed on short-term contracts.   |
|                       | long-term                                       | The increase in the level of motivation of employees aged 45+ thanks to offering them flexible hours of work.                       |
| Public instit         | ution support - other than financial one before | N/A   |
| Strengths             |   | Changing the company's policy in relation to hiring workers aged 45+.   |
| Weaknesse             | 5   | no data   |
| Institutiona          | l barriers of the project                       | no data   |
| Transferability level |   | high  |

| Cost                          |  | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (costs related first<br>and foremost to changes in<br>system of work) | very high     | high            |
| Number of points 4            |  | 5             | 4               |
| Total number of points        |  |               | 13              |

| Country                        | ,                       |   | Italy   |
|--------------------------------|-------------------------|---|---|
| Project title                  |                         |   | Retirement Policy, Redeployment. Age management  Politiche di pensionamento e trasferimento. Gestione dell'etá in azienda                               |
|                                |                         |   | Retirement Policy, Redeployment. Age Management   |
| Term of the p                  | Term of the project     |   | 2004-2005   |
|                                | ework of the project    | ct  | internal policy of the company  |
|                                | project - local, region |   | within the company  |
| Leader                         | ,                       |   | Michelin Italy SpA  |
|                                |                         |   | Michelin Italy SpA  |
| Contact                        |                         |   | Via Vincenzo Monti, 23  |
| details                        | Address                 |   | Pero, MI20016, Italy  |
| of the                         | ph.                     |   | +39 02 339531   |
| leader                         | e-mail                  |   | lorenzo.paruzza@it.michelin.com   |
|                                | www                     |   | www.michelin.it   |
| Legal status o                 |                         |   | partnership   |
|                                | ler/consortium? (re     | esources owned)                           | The company carried out a human resource management policy tailored to the needs of its employees.  |
| Project initia                 | tor                     |   | Michelin Italy SpA  |
| Target group Who? (45+ any ad- |                         | Who? (45+ any ad-<br>ditional criteria)   | persons aged 45+  |
|                                |                         | Number of benefi-<br>ciaries (50+ or 45+) | 85 employees: 45 women and 40 men.  |
| Reasons for t                  | he project              | I   | The need to reduce the number of employees, while maintaining social tranquillity in the company and a positive image of the company.                   |
| Value of the                   | oroject                 |   | no data   |
| The amount f                   | funded from public      | c sources                                 | N/A   |
| Source of pul                  | blic funding:           |   | N/A   |
| Descrip-<br>tion of the        | General objective       | e   | Transfer of employees affected by the reduction of jobs to other lo-<br>cal companies or branches of Michelin.  |
| project                        | Detailed objective      | res                                       | To alleviate the social impact of terminating the employment with Michelin.   |
|                                |                         |   | Providing new jobs to persons affected by workplaces reduction in the branches of Michelin and local businesses.  |
|                                |                         |   | To provide employees with opportunities to gain additional qualifications and to include them in the system of professional counselling.                |
|                                |                         |   | To provide possibilities to fulfil the requirements of retirement programmes by older workers.  |
|                                |                         |   | To encourage to take up independent work.   |
|                                | Actions                 |   | Transfer of employees from Michelin to other companies was facilitated by reimbursement of relocation cost and assistance in finding new accommodation. |
|                                |                         |   | Specialist assistance was provided - technical support and counselling in finding a job as a full-time employee or an independent worker.               |
|                                |                         |   | Financial support was offered to workers at retirement age in form of interest-free loans and grants.   |

|                           |   | Creating a strategy for the transfer of employees taking into account the situation of people aged 45+ in the labour market. 71 people found a job in other companies or branches of Michelin.  |  |
|---------------------------|---|---|--|
|                           | "soft"  | Raisingtheawarenessoftheemployeesofthefactthatdownsizingisre-<br>latedtomarketfactorsanddoesnottheresultfromthecompany'sill-will.<br>Alleviating social results of company operation termination<br>in the region without compromising the positive image of the com-<br>pany, developed over the years through historical, economic and<br>social relationships. |  |
|                           | short-term  | no data   |  |
|                           | long-term   | The acquisition of new skills and abilities of employees affected by a reduction in jobs.   |  |
| Public insti<br>mentioned | tution support - other than financial one<br>before | N/A   |  |
| Strengths                 |   | Covering the costs of the transfer of employees through providing courses, training and professional counselling.   |  |
| Weaknesse                 | s   | 14 participants of the programme remained unemployed  |  |
| Institutiona              | al barriers of the project                          | N/A   |  |
| Transferabi               | lity level  | high  |  |

|                               | Cost   | Effectiveness | Transferability |  |
|-------------------------------|--|---------------|-----------------|--|
| In natural units (per person) | no data  |               |                 |  |
| Verbal assessment             | moderate (project related<br>first and foremost to chang-<br>es in system of work) | very high     | high            |  |
| Number of points              | 4  | 5             | 4               |  |
|                               | Total number of points 13  |               |                 |  |

| Country                    |                         |   | Italy   |  |
|----------------------------|-------------------------|---|---|--|
|                            |                         |   | Case Study on Training and Development. Age management Formazione esviluppo – studio di un caso. Gestione dell'età in azienda Case Study on Training and Development. Age Management  |  |
| Term of the p              | roject                  |   | 2004-2009   |  |
| System frame               | ework of the proje      | ct  | internal policy of the company  |  |
| Scale of the p             | project - local, region | onal, national                            | within the company  |  |
| Leader                     |                         |   | API Raffinera di Ancona SpA   |  |
|                            |                         |   | API Raffinera di Ancona SpA   |  |
| Contact                    | Address                 |   | Via Flaminia, 686,  |  |
| details                    | 7tuul C55               |   | 60015 Falconara Marittima Ancona, Italy   |  |
| of the<br>leader           | ph.                     |   | +39 07191671  |  |
|                            | e-mail                  |   | a.cavacchioli@apioil.com  |  |
|                            | e-man                   |   | n.vigilante@apioil.com  |  |
|                            | www                     |   | www.apioil.com;   |  |
|                            |                         |   | www.apioil.com/ita/house_organ.asp  |  |
| Legal status               | of the leader           |   | partnership   |  |
| Why this lead              | der/consortium? (r      | esources owned)                           | The refinery employs 425 people: 173 are managers and office staff, 214 are production workers. The majority of employees are men (working only 19 women). 128 employees are aged over 45.  |  |
| Project initia             | tor                     |   | API Raffinera di Ancona SpA   |  |
| Target group               | 1                       | Who? (45+ any ad-<br>ditional criteria)   | employees of the company  |  |
|                            |                         | Number of benefi-<br>ciaries (50+ or 45+) | no data   |  |
| Reasons for t              | he project              |   | Staff turnover in the API is very low; employees usually stay in the company until they reach retirement age. The company is aware that the laws aimed at rising the retirement age will soon lead to an increase in the number of older workers. |  |
| Value of the               | project                 |   | no data   |  |
| The amount                 | funded from publi       | c sources                                 | N/A   |  |
| Source of pu               | blic funding:           |   | N/A   |  |
| Descrip- General objective |                         | e   | Training of older workers in order to prevent their discrimination.   |  |
| tion of the<br>project     | Detailed objectives     |   | Improving safety in the workplace, taking into account the principles of environmental protection.  |  |
|                            | Actions                 |   | Technical and professional training on safety and environment protection were organised as well as on methods of using new tools and equipment;   |  |
|                            |                         |   | Company management courses were organized, including courses on interpersonal relationships, group management, communication, team building.  |  |

| Results                   | "hard"  | In 2004, API spent €485,500 on training, which makes about € 1,000 per employee who participated in the courses (employee could have participated in more than one type of training). Acquisition of ability to cope in crisis situations that refer to safety and environmental protection. |  |
|---------------------------|---|--|--|
|                           | "soft"  | The perception of training as a potential factor for career development. Improving the relationship between co-workers as well as between superiors and subordinates.  |  |
|                           | short-term  | Training courses in interpersonal skills resulted in improvement of relationships between co-workers as well as between superiors and subordinates.  |  |
|                           | long-term   | The programme is one of the most important tools of human resources policy and it receives a much higher budget than before.   |  |
| Public insti<br>mentioned | tution support - other than financial one<br>before | N/A  |  |
| Strengths                 |   | Company API provides more and more financial means in the budget to finance the program.   |  |
| Weaknesse                 | s   | The workers were much more involved in technical courses and vocational training rather than "soft" training courses.  |  |
| Institution               | al barriers of the project                          | A major problem for the company is the growing number of older workers who work on shifts. The employees' representatives are concerned and are considering the possibility of exempting older workers from night shifts or delegating them to other duties.                                 |  |
| Transferab                | ility level   | high   |  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | moderate (large part of<br>measures was related to<br>organisational changes) | very high     | high            |
| Number of points              | 4   | 5             | 4               |
| Total number of points        |   |               | 13              |

| Country                 |   |   | Italy  |  |
|-------------------------|---|---|--|--|
| •                       |   |   | Health and Well-Being, and Active Retirement Policy<br>Salute, benessere e politiche di pensionamento attivo. Gestione<br>dell'età in azienda                    |  |
|                         |   |   | Health and Well-being, and Active Retirement Policy  |  |
| Term of the p           | project                                   |   | no data  |  |
| System fram             | ework of the proje                        | ct                                      | internal policy of the company   |  |
| Scale of the            | project - local, regi                     | onal, national                          | within the company   |  |
| Leader                  |   |   | Ferrero SpA  |  |
|                         |   |   | Ferrero SpA  |  |
| Contact                 |   |   | Piazzale Pietro Ferrero 1  |  |
| details                 | Address                                   |   | Alba, Cuneo, I-12051   |  |
| of the<br>leader        | ph.                                       |   | +39 118152321  |  |
| reduci                  |   |   | ezio.siccardi@ferrero.com  |  |
|                         | e-mail                                    |   | viglino.gian@isiline.it  |  |
|                         | www                                       |   | www.ferrero.it   |  |
| Legal status            | of the leader                             |   | partnership  |  |
| Why this lead           | der/consortium? (r                        | esources owned)                         | Ferrero employs 5,800 workers in Italy. The plant employs 3,900 people, of which 49% are women and 25% are aged over 45.   |  |
| Project initia          | tor                                       |   | Ferrero SpA  |  |
| Target group            | )   | Who? (45+ any ad-<br>ditional criteria) | employees aged 45+   |  |
|                         | Number of benefi-<br>ciaries (50+ or 45+) |   | no data  |  |
| Reasons for t           | Reasons for the project                   |   | Ferrero, by providing a family atmosphere at work, achieves loyalty and commitment of employees, which increases the efficiency of the company.                  |  |
| Value of the            | project                                   |   | no data  |  |
| The amount              | funded from publi                         | c sources                               | N/A  |  |
| Source of pu            | blic funding:                             |   | N/A  |  |
| Descrip-<br>tion of the | General objective                         | e                                       | To provide proper social conditions to employees, including those going into retirement.   |  |
| project                 | Detailed objectives                       |   | To improve the quality of the employees' life both on professional and family level.   |  |
|                         |   |   | To create right conditions for the retirement.   |  |
|                         | Actions                                   |   | To ensure proper health protection system for the employees.   |  |
|                         |   |   | To activate former employees of Ferrero.   |  |
|                         |   |   | Training was provided to prepare workers aged 50+ for retirement, showing them that a new, interesting and enjoyable phase of life is ahead of them.             |  |
|                         |   |   | Ferrero Foundation was established to provide adequate social conditions to the employees, including retired ones, who had worked for Ferrero at least 25 years. |  |
|                         |   |   | 24-hour medical facility was founded, designed for employees and retired employees.  |  |

| Results                   | "hard"   | 6 men participated in awareness-raising course to learn<br>that retirement opens up new perspectives before them.<br>Ferrero Foundation was established for retired Ferrero employees,<br>who had worked for Ferrero at least 25 years. |
|---------------------------|--|---|
|                           |  | About 1,500 retired employees regularly took an active part in artistic activities organized by the foundation.   |
|                           | "soft"   | Increasing employees' loyalty by creating a positive image of the company.  |
|                           |  | Providing support in retirement.  |
|                           | short-term                                       | Improving the actual productivity of people at pre-retirement age<br>by organizing courses that inform participants about activities avail-<br>able after retirement.   |
|                           | long-term  | Ferrero Foundation is planning to expand its activities by making their facilities available to all employees and retired employees, regardless of length of service.   |
| Public insti<br>mentioned | tution support - other than financial one before | N/A   |
| Strengths                 |  | Appreciation of employees and satisfaction with measures taken to improve the living conditions of both current employees and those who had retired.  |
| Weaknesse                 | es   | no data   |
| Institution               | al barriers of the project                       | no data   |
| Transferab                | ility level                                      | high  |
|                           |  |   |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (the actions are<br>carried out by the founda-<br>tion so some part of its<br>income comes from tax<br>deductions of the company) | high          | high            |
| Number of points              | 4  | 4             | 4               |
| Total number of points 12     |  |               | 12              |

| Country  |                    |   | Italy  |
|--|--------------------|---|--|
|  |                    |   | Job Recruitment and Flexible Work Practices Age management Politiche di assunzione e forme di lavoroflessibili. Gestione dell'età in azienda   |
|  |                    |   | Job Recruitment and Flexible Work Practices  |
| Term of the project                              |                    |   | since 1992   |
| System frame                                     | work of the projec | :t                                      | internal policy of the company   |
| Scale of the project - local, regional, national |                    |   | within the company   |
| Leader   |                    |   | L'Incontro Cooperative   |
|  |                    |   | L'Incontro Cooperative   |
| Contact  | Address            |   | Norcia Via Legnano, n. 46  |
| details  | Address            |   | 06046 Norcia   |
| of the leader                                    | ph.                |   | +39 743817209  |
|  | a mail             |   | b.pozzobon @ lincontro.it  |
|  | e-mail             |   | coop@lincontro.it  |
|  | www                |   | www.lincontro.it   |
| Legal status o                                   | f the leader       |   | social cooperative   |
| Why this leader/consortium? (resources owned)    |                    | esources owned)                         | L'Incontro is a non-profit organisation, management institutions and job centres, the aim of which is to provide rehabilitation services to people with mental health and to the ones who are socially excluded. The cooperative developed and generated other centres; today it is the head of a consortium consisting of 11 linked production units, operating in the following sectors:  - home care for the elderly and people with mental disorders;  - installation of electrical and electronic equipment,  - production, processing and marketing of local agricultural products.  The consortium employs 274 people, around 20% of them are women, and consists of 144 members and employees, including 130 teachers of art. Art teachers are older workers who had joined the consortium because they wanted allow others to use their professional experience. They want to share their experience with people with psychosocial problems who should return to the labour market. The average age of art teachers is 63-64 years, and the staffmembers of the cooperative - 43 years. |
| Project initiat                                  | or                 | Ι                                       | L'Incontro Cooperative   |
| Target group                                     |                    | Who? (45+ any ad-<br>ditional criteria) | members of the cooperative aged 45+  |
| Number of benefi-<br>ciaries (50+ or 45+)        |                    |   | no data  |
| Reasons for the project                          |                    |   | L'Incontro began its initiative in 1992 because of the difficulties encountered in recruiting qualified health care personnel. The initiative began with employing 20 professional nurses who previously went into early retirement. In 1993, the cooperative has expanded its operations, recruiting older workers and incorporating those from outside the health care system.   |
| Value of the project                             |                    |   | no data  |
| Value of the p                                   | Toject             |   |  |
| -  | unded from public  | sources                                 | N/A  |

| Description<br>of the proj-   | General objective                              | To recruit people on retirement pension  |
|-------------------------------|--|--|
| ect                           | Detailed objectives                            | To introduce a flexible model of part-time work in the form of contracts and changeable working hours;   |
|                               |  | To expand professional profile of older employees.   |
|                               |  | To adopt measures to improve management of the cooperative. To monitor orders and withdraw from the loss-making areas of its activity.   |
|                               |  | To introduce new measures with higher added value. To develop relations with reliable companies.   |
|                               | Actions  | People who switched to early retirement or had recently retired (older workers) were recruited.  |
|                               |  | Flexible working hours were introduced, i.e. part-time contracts, daily and weekly work plans, tailored to the needs of employees. Local (from the region) older workers were hired, in particular to the tasks related to the maintenance of buildings and to act as art teachers in supported employment centres |
|                               |  | The specialists, mainly men, were hired - employees of local industry in the region (including agricultural enterprises), who helped to rehabilitate people with psychosocial problems.  |
|                               |  | Certification of quality necessary for the operation of companies in public and private sectors - in line with new regulations for organizations working in the social care sector.  |
| Results                       | "hard"   | Within 10 years, L'Incontro increased the number of art teachers from 20 to 130 people.  |
|                               |  | Improving professional qualifications of production line workers, team leaders from electrical, electronic and agricultural sectors  |
|                               |  | Production lines of the cooperative were extended.   |
|                               | "soft"   | Improvement of the quality of services provided by the cooperative. The increase of employees' motivation  |
|                               |  | Increasing awareness of the role of the elderly in the labour market.  |
|                               | short-term                                     | Improvement of the quality of services provided by the cooperative. The increase of employees' motivation  |
|                               | long-term                                      | Expansion of production of electrical and electronic components and agricultural products by order of outside company.   |
| Public institu<br>mentioned b | ition support - other than financial one efore | N/A  |
| Strengths                     |  | Expansion of production of electrical and electronic components and agricultural products by order of outside company.   |
| Weaknesses                    |  | The cooperative must change its recruitment process for a more focused and less generalized. It is not possible to recruit a wide range of older workers with basic technical skills only.   |
|                               |  | The cooperative must create a flexible model of changes for art teachers who reach older age. Cooperative should provide an opportunity to exchange experiences and knowledge between older workers and the younger ones who replace them.   |
| Institutional                 | barriers of the project                        | N/A  |
| Transferabili                 | ty level                                       | high   |
| manareraphility level         |  | ,  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (majority of costs<br>is related to internal organ-<br>isational changes) | high          | high            |
| Number of points              | 4  | 4             | 4               |
| Total number of points        |  |               | 12              |

#### **SPAIN**

| Country   |                           |                 | Spain   |  |
|---|---------------------------|-----------------|---|--|
| Project title                                   |                           |                 | Plan 45 Plus  |  |
| Term of the project                             |                           |                 | March 2011  |  |
| System framework of the project                 |                           | ct              | European Social Fund  |  |
| Scale of the                                    | project - local, regi     | onal, national  | regional  |  |
| Leader  |                           |                 | Employees' Union of Andalusia Region  |  |
|   |                           |                 | La Unión General de Trabajadores de Andalucía (UGT)   |  |
| Contact   | Address                   |                 | Antonio Salado 10-12  |  |
| details   | Address                   |                 | 41002 Sevilla   |  |
| of the<br>leader                                | ph.                       |                 | +34 954506300   |  |
|   | e-mail                    |                 | empleo@andalucia.ugt.org  |  |
|   | e-man                     |                 | union@andalucia.ugt.org   |  |
|   | www                       |                 | www.formacionyempleo.ugt-andalucia.com  |  |
| Legal statu                                     | s of the leader           |                 | NGO   |  |
| Why this le                                     | ader/consortium? (r       | esources owned) | Democratic organization of workers intended to protect and improve their professional, financial and social situation. It consists of the employees from different sectors, cooperative's workers, self-employed persons, the unemployed, workers on disability and retirement pensions. UGT performs tasks which are typical of trade unions, additionally offering a range of services to its members (legal advice, assistance in homes purchases the purchase, etc.). |  |
| Project init                                    | iator                     |                 | Employees' Union of Andalusia Region  |  |
| Target group Who? (45+ any additional criteria) |                           |                 | people aged over 45, while preference to jobseekers and the long-term unemployed  |  |
| Number of benefi-<br>ciaries (50+ or 45+)       |                           |                 | potentially 65,000 unemployed   |  |
| Reasons for the project                         |                           |                 | High level of unemployment among people aged 45+ in Andalusia.  |  |
| Value of the                                    | Value of the project      |                 | €104,000  |  |
| The amoun                                       | t funded from publi       | c sources       | €104,000  |  |
| Source of p                                     | Source of public funding: |                 | European Social Fund  |  |

| Descrip-<br>tion of the<br>project | General objective                                 | To overcome difficulties people aged 45+ encounter when they wish to enter the labour market by increasing their opportunities, offering them the possibility of using various forms of training in order to re- |
|------------------------------------|---|--|
| -                                  |   | train and adapt their skills to the needs of the labour market.  |
|                                    | Detailed objectives                               | To transfer knowledge on the labour market to persons aged 45+ and define their position in it.  |
|                                    |   | To create the system of preventing unemployment in Andalusia.  |
|                                    |   | To promote acquiring knowledge and development of skills.  |
|                                    |   | To provide training tailored to the actual needs of the labour market and project participants.  |
|                                    |   | To provide knowledge and skills that facilitate regional, interregional and transnational mobility of people aged 45+.   |
|                                    |   | To invigorate and stimulate the labour market.   |
|                                    |   | To redirect professional career of the participants by enabling them to acquire new experiences on the job.  |
|                                    |   | To promote permanent forms of employment.  |
|                                    |   | To increase the level of employment and support entrepreneurship.  |
|                                    |   | To promote entrepreneurial and self-employment spirit in people aged 45+.  |
|                                    | Actions   | Planned and implemented training measures were addresses to persons aged 45+ only.   |
|                                    |   | Entrepreneurship workshops were conducted.   |
|                                    |   | Grants for people participating in the training courses were provided.   |
|                                    |   | Reimbursement of transport, accommodation and meals costs was provided.  |
|                                    |   | A campaign was conducted to promote training measures for the unemployed aged 45+.   |
| Results                            | "hard"  | Grants of up to € 5,500 for people starting a business.<br>40% of funds were spent on the promotion of permanent contracts.  |
|                                    |   | 10% of funds were spent on measures intended to boost employment and promote entrepreneurship among people aged 45+.   |
|                                    | "soft"  | Strengthening entrepreneurship attitudes among people aged 45+.  |
|                                    | short-term  | Carrying out a campaign to promote training measures for the unemployed aged 45+.  |
|                                    | long-term   | Adjusting qualifications of people aged 45+ to the needs of the labour market.   |
| Public institu                     | ition support - other than financial one<br>efore | N/A  |
| Strengths                          |   | no data  |
| Weaknesses                         |   | no data  |
| Institutional                      | barriers of the project                           | N/A  |
| Transferabili                      | <u></u>   | high   |
| nansierability level               |   |  |

|                               | Cost   | Effectiveness | Transferability |
|-------------------------------|--|---------------|-----------------|
| In natural units (per person) | no data  |               |                 |
| Verbal assessment             | moderate (€ 104,000 spent<br>on many measures under-<br>taken) | average       | high            |
| Number of points              | 4  | 3             | 4               |
|                               | Total number of points   |               | 11              |

| Country                                       | Country               |   | Spain  |
|---|-----------------------|---|--|
| Project title                                 |                       |   | Empleosenior – Employment of 45-years old  |
|   |                       |   | Empleosenior – Empleo para mayores de 45 años  |
|   |                       |   | Empleosenior – Employment of 45-years old  |
| Term of the p                                 | roject                |   | 2008-2010  |
| System frame                                  | work of the projec    | ct                                      | European Social Fund   |
| Scale of the p                                | roject - local, regio | onal, national                          | national   |
| Leader  |                       |   | Association of Older Workers, Labour and Productivity  |
|   |                       |   | La Asociación Empleosenior, Trabajo y Productividad  |
| Contact                                       | Address               |   | C/ Felix Boix, nº 6  |
| details                                       | Address               |   | 28036 Madrid   |
| of the leader                                 | ph.                   |   | +34 629174039  |
|   | e-mail                |   | prensa@empleosenior.org  |
|   | www                   |   | www.empleosenior.org   |
| Legal status o                                | f the leader          |   | NGO  |
| Why this leader/consortium? (resources owned) |                       | esources owned)                         | The Association carries out activities aimed at people aged 45 + in different personal circumstances through promoting a new system of work for this group of workers. |
| Project initiat                               | or                    |   | Association of Older Workers, Labour and Productivity  |
| Target group                                  |                       | Who? (45+ any ad-<br>ditional criteria) | people aged over 45 seeking work, companies and small businesses that need skilled workers for specific tasks  |
| Number of benefi-<br>ciaries (50+ or 45+)     |                       |   | potentially over 10,000  |
| Reasons for th                                | ne project            |   | No system measures for people aged over 45, seeking work and giving up their right to early retirement benefits.   |
| Value of the p                                | roject                |   | €30,000  |
| The amount f                                  | unded from public     | csources                                | €30,000  |
| Source of pub                                 | lic funding:          |   | European Social Fund   |
| Description                                   | General objectiv      | e                                       | To prevent age discrimination in the process of recruitment.   |
| of the proj-<br>ect                           | Detailed objectives   |   | To promote employment of people aged 45 + as experienced professional workers.   |
|   |                       |   | To create a strategic plan for activation measures taken. To encourage older people to use tools of new technology in the process of seeking work.                     |
|   |                       |   | To help businesses to attract experienced and qualified staff, by encouraging them to recruit and retain older workers.  |
|   | Actions               |   | A strategic plan was developed and used along with the strategy of communication included in it.   |
|   |                       |   | A website with job offers directed only to persons aged 45 $\pm$ was launched and administered.  |
|   |                       |   | Contact with the companies was provided.   |
|   |                       |   | CVs of people aged 45+ who are interested in taking up employment were delivered to employers, but without publishing their personal data except for contact details.  |
|   |                       |   | Time management was introduced in order to create jobs and improve the processes of SMEs.  |
|   |                       |   | Job classifieds published online were searched, allowing for the specific needs of people aged 45+, for example, the length of working time, flexible contracts, etc.  |

| Results               | "hard"  | Creation of website with job offers.   |
|-----------------------|---|--|
|                       |   | Carrying out media campaign, publications, interviews.   |
|                       | "soft"  | The increase of awareness in relation to the possibilities of obtaining work through use of new technologies among people aged 45+.  |
|                       | short-term  | N/A  |
|                       | long-term   | On individual level – re-entering the labour market and improvement of life quality.   |
|                       |   | On macroeconomic level – ensuring retirement pension payment, increasing income and social security taxes, complying with the mandate of the current Spanish constitution. |
|                       |   | People aged over 45 are for the companies important source of experience; they play the role of "coaches" of young people in their first job.                              |
| Public instit         | tution support - other than financial one<br>before | N/A  |
| Strengths             |   | Cooperation with other institutions in order to provide assistance in job seeking.   |
|                       |   | Using modern technology tools.   |
| Weaknesse             | s   | no data  |
| Institutiona          | al barriers of the project                          | N/A  |
| Transferability level |   | high   |

|  | Cost    | Effectiveness | Transferability |
|--|---------|---------------|-----------------|
| In natural units (per person)  | no data |               |                 |
| Verbal assessment moderate (comparison of to tal costs with the catalogue of measures taken) |         | high          | high            |
| Number of points   | 4       | 4             | 4               |
| Total number of points 12  |         |               |                 |

| Country                |   |   | Spain   |
|------------------------|---|---|---|
| Project title          |   |   | People 3.0  |
|                        |   |   | Gente 3.0   |
|                        |   |   | People 3.0  |
| Term of the p          | roject                                    |   | since 2010  |
| System frame           | work of the proje                         | ct                                      | implemented in cooperation with Xunta de Galicia, Department of Social Protection and Fundación "la Caixa"  |
| Scale of the p         | roject - local, regio                     | onal, national                          | national  |
| Leader                 |   |   | "la Caixa" Foundation   |
| Contact                | Address                                   |   | Calle de Serrano 60   |
| details                | Address                                   |   | 28001 Madrid  |
| of the leader          | ph.                                       |   | +34 91337300  |
|                        | e-mail                                    |   | info.fundacio@lacaixa.es  |
|                        | 140404/                                   |   | www.fundacio.lacaixa.es   |
|                        | www                                       |   | www.obrasocial.lacaixa.es/ambitos/gente30/gente30_ca.html   |
| Legal status o         | of the leader                             |   | NGO   |
| Why this lead          | er/consortium? (re                        | esources owned)                         | experience in project implementation  |
| Project initiat        | or  |   | "la Caixa" Foundation   |
| Target group           |   | Who? (45+ any ad-<br>ditional criteria) | people aged 55+   |
|                        | Number of benefi-<br>ciaries (50+ or 45+) |   | no data   |
| Reasons for the        | ne project                                |   | Ageing of society and increasingly difficult economic conditions.   |
| Value of the p         | roject                                    |   | around 24 m euro (the cost of establishing CiberCaixa centres)  |
| The amount f           | unded from public                         | c sources                               | no data   |
| Source of pub          | olic funding:                             |   | no data   |
| Descrip-               | General objective                         | e                                       | To promote volunteering among seniors.  |
| tion of the<br>project | Detailed objectives                       |   | To strengthen seniors' self-esteem. To prevent social exclusion. To promote active ageing.  |
|                        | Actions                                   |   | A pioneering program for seniors was introduced, carried out in 607 own centres in cooperation with various public institutions.  |
|                        |   |   | "Computing and Communication for All" programme was implemented.  |
|                        |   |   | Computer courses were organized that covered such topics as using of the keyboard and mouse, word processing, Internet, software for editing photos and video. The course was carried out in small groups at two-hour sessions twice a week for about 12 weeks.                   |
|                        |   |   | Awareness-raising measures were undertaken, consisting in organizing conferences, a wide range of courses (including classes at the gym, yoga, healthy eating, digital photography, language courses), reading workshops ("Grandes Lectores" - Great Readers), film forum.        |
|                        |   |   | A competition for seniors was organised for texts that reflect their view of the world, which are publicised inform of publications and radio plays. Transportation services were provided for seniors with limited mobility, enabling this group to participate in the workshop. |
|                        |   |   | Classes were held that aimed at maintaining mental activity - exercise focusing on six areas of cognition, i.e. attention and concentration, memory, visual processing, auditory processing, language, cognitive functions.   |

| Results                               | "hard"  | 607 "CiberCaixa" centres were created, which are transformed into spaces of social participation of seniors.  |
|---------------------------------------|---|---|
|                                       |   | Around 630,000 older people availed of activities offered by the Foundation (2012).   |
|                                       |   | 346 prisoners from six prisons used the support of senior volunteers (2010).  |
|                                       | "soft"  | Improvement of communication, building social relationships, preventing isolation and loneliness.   |
|                                       | short-term  | Improvement of communication, building social relationships   |
|                                       | long-term   | Measures were taken to prolong mental activity of the elderly. Promoting volunteer work among the elderly.  |
| Public insti<br>mentioned             | tution support - other than financial one<br>before | N/A   |
| Strengths                             |   | Seniors, who gained their first experience with computers in "CiberCaixa" courses, get involved as volunteers into activities carried out by the organisation.  |
| Weaknesse                             | s   | no data   |
| Institutional barriers of the project |   | no data   |
| Transferability level                 |   | High degree of transferability - the only problem is the issue of applying the activities to the country with large territory, which generates high costs. With proper popularisation of the centres, unit cost is low (in the case of Spain, where 630 seniors got involved, it amounted to less than 40 euro per person.) |

|                               | Cost | Effectiveness | Transferability |
|-------------------------------|------|---------------|-----------------|
| In natural units (per person) | € 38 |               |                 |
| Verbal assessment             | low  | high          | high            |
| Number of points              | 5    | 4             | 4               |
| Total number of points        |      |               | 13              |

| Country                 |                       |   | Spain   |
|-------------------------|-----------------------|---|---|
| Project title           |                       |   | Employment – Innova   |
|                         |                       |   | Empleo – Innova   |
|                         |                       |   | Employment – Innova   |
| Term of the p           | roject                |   | 10.01.2010 – 31.03.2012   |
| System frame            | work of the projec    | ct  | Andalusian Employment Services  |
|                         |                       |   | Andalusian Ministry of Labour   |
|                         |                       |   | European Social Fund  |
| Scale of the p          | roject - local, regio | onal, national                            | regional  |
| Leader                  |                       |   | Department of Education, Consumer and Employment  |
|                         |                       |   | Granada Division  |
|                         |                       |   | Concejalía de Educación, Consumo y Empleo   |
|                         |                       |   | Ayuntamiento de Granada   |
| Contact                 | Address               |   | Horno de San Matías 4   |
| details                 | Address               |   | 18009 Granada   |
| of the leader           | ph.                   |   | +34 958185280   |
|                         | e-mail                |   | empleoinnova@imfegranada.es   |
|                         | www                   |   | www.imfegranada.es  |
| Legal status o          | f the leader          |   | local authority institution   |
| Why this lead           | er/consortium? (re    | esources owned)                           | The Department assists in finding employment by providing opportunities to retrain or improve one's qualifications.   |
| Project initiat         | or                    |   | Department of Education, Consumer and Employment Granada Division   |
| Target group            |                       | Who? (45+ any ad-<br>ditional criteria)   | persons aged 45+  |
|                         |                       | Number of benefi-<br>ciaries (50+ or 45+) | 440 people (260 women and 180 men)  |
| Reasons for the project |                       |   | In the face of changes in the labour market, more and more people with low qualifications are at risk of unemployment. This problem especially refers to people aged 45+. A need emerged to develop and introduce new methods and tools that would meet the needs of the target group and encourage them to re-enter the labour market and to continue professional career. |
| Value of the p          | roject                |   | €162,000  |
| The amount f            | unded from public     | csources                                  | €162,000  |
| Source of pub           | lic funding:          |   | European Social Fund  |
|                         |                       |   |   |

| Description of the project    | General objective                                | To analyse, develop and transfer interventions, as well as to prepare strategies and tools to facilitate the re-training of unemployed people aged over 45.  |
|-------------------------------|--|--|
|                               | Detailed objectives                              | To carry out an evaluation of intervention practices during training, introduced in order to better encourage and motivate participants to adapt to changes in the labour market.  |
|                               |  | To verify instruments and tools that allow identifying, analyse and define the necessary technical skills of the beneficiaries. To develop new methods and tools for retraining and mobilization of women aged over 45.  |
|                               |  | To design and implement tools necessary to increase the employability of people aged over 45.  |
|                               |  | To transfer knowledge gained during the project to the objectives of labour market policy, carried out in the area of Andalusia.   |
|                               | Actions  | Tool Box was designed, implemented and evaluated (an initiative produced under the project), which included:   |
|                               |  | - actions leading to the development of personal skills in relation to vocational training;  |
|                               |  | - Tools for performing diagnosis of skill level, designed on the basis of good practices obtained from other <i>e-portfolio</i> project, which through the use of new information technologies enable to examine the actual professional competences of an employee; |
|                               |  | - Expert discussions conducted in order to analyse the process of implementation and the possibility of transferring developed methodologies and tools to active employment policy;  |
|                               |  | - spreading and transfer of the acquired intervention strategies that facilitate involvement in the establishment of cooperation networks.   |
| Results                       | "hard"   | Creating a model of detection and recording professional skills of persons aged 45+.   |
|                               |  | Launching Tool Box website.  |
|                               | "soft"   | Broadening experiences in relation to conducting analysis and developing tools and methods to facilitate professional retraining of people aged over 45.   |
|                               | short-term                                       | Launching <i>Tool Box</i> website.   |
|                               | long-term  | Using research results in employment development policy carried out in the area of Andalusia.  |
| Public institu<br>mentioned b | tion support - other than financial one<br>efore | N/A  |
| Strengths                     |  | The project introduces new elements in relation to methodology and design of tools.  |
|                               |  | A dynamic network of partners consisting of national and international entities.   |
|                               |  | Creation of Tool Box website which enables sharing of resources, free communication and exchange of experience with regards to project management and networking.  |
|                               |  | Creation of a quality management plan with use of the virtual platform.  |
|                               |  | Creation of an Internet community that allows to build cooperation and learn through spreading information and constant evaluation of all activities.  |
| Weaknesses                    |  | no data  |
| Institutional                 | barriers of the project                          | no data  |
| Transferabili                 | ty level   | high   |
|                               |  | <del> </del>   |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|-------|---------------|-----------------|
| In natural units (per person) | € 368 |               |                 |
| Verbal assessment             | low   | average       | high            |
| Number of points              | 5     | 3             | 4               |
| Total number of points 12     |       |               |                 |

| Country                            |   |   | Spain   |
|------------------------------------|---|---|---|
|                                    |   |   | Your Experience Adds Tu experiencia suma Your Experience Adds   |
| Term of the p                      | oroject                                       |   | 01.12.2011 – 30.11.2012   |
| System fram                        | ework of the projec                           | :t  | no data   |
| Scale of the                       | project - local, regio                        | onal, national                            | regional  |
| Leader                             |   |   | Adecco Foundation   |
|                                    |   |   | Fundación Adecco  |
| Contact details                    | Address                                       |   | Príncipe de Vergara, 37<br>28001 Madrid   |
| of the<br>leader                   | ph.   |   | +34 917004920   |
| ieauer                             | e-mail  |   | fundacion.adecco@adecco.com   |
|                                    | www   |   | www.fundacionadecco.es  |
| Legal status                       | of the leader                                 |   | foundation  |
| Why this lead                      | Why this leader/consortium? (resources owned) |   | Adecco Foundation is a leader in the field of human resources management. Its main purpose is assistance in finding job offered to people with disabilities, long-term unemployed aged 45+, victims of domestic violence and other people at risk of social exclusion.                                |
| Project initia                     | itor  |   | Adecco Foundation   |
| Target group                       | )   | Who? (45+ any ad-<br>ditional criteria)   | women and men aged 45+  |
|                                    |   | Number of benefi-<br>ciaries (50+ or 45+) | 20 people   |
| Reasons for t                      | Reasons for the project                       |   | The project was a response to the gradual aging of the population; it was noticed that it is necessary to introduce changes which are important from the perspective of human resources management policy and relevant programs were developed in order to promote employment of people aged over 45. |
| Value of the                       | project                                       |   | no data   |
| The amount                         | funded from public                            | sources                                   | N/A   |
| Source of pu                       | blic funding:                                 |   | N/A   |
| Descrip-<br>tion of the<br>project | General objective<br>e                        |   | To provide free professional counselling, access to workshops as well as trainings that improve skills and qualifications of people aged 45+.   |
| Detailed object                    |   | es  | To conduct trainings and workshops that increase qualifications and skills level of participants.  To organise training sessions on CV writing and attending job  |
|                                    |   |   | interview.  |
|                                    | Actions                                       |   | Training sessions and workshops were available free of charge. Training sessions on CV writing and attending job interviews were conducted. A support of job advisor was provided.  |

| "soft"                |  | Creation of training programme to increase qualifications and skills level of participants.  |  |
|-----------------------|--|--|--|
|                       |  | Improving skills in relation to CV writing and attending job interview.  |  |
|                       | short-term   | Creation of training programme to increase qualifications and skills level of participants.  |  |
|                       |  | Providing support of job advisor.  |  |
|                       | long-term  | Adjusting qualifications of participants to the needs of the labour market.  |  |
| Public institu        | ution support - other than financial one<br>pefore | no data  |  |
| Strengths             |  | Involving the entities involved in consulting and therefore familiar with the needs of employers in preparing and conducting training for older workers. |  |
|                       |  | Work in small teams.   |  |
| Weaknesses            |  | no data  |  |
| Institutional         | barriers of the project                            | no data  |  |
| Transferability level |  | high   |  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | low (zero-budget coopera-<br>tion of the Foundation with<br>consultancy firm) | high          | high            |
| Number of points              | 5   | 4             | 4               |
|                               | 13  |               |                 |

| Country                               |   |   | Cyprus   |  |
|---------------------------------------|---|---|--|--|
| Project title                         |   |   | Training Older Persons – Pioneer Model Usable for Older Adult<br>Trainers TOP +  |  |
|                                       |   |   | Training Older Persons – Pioneer Model Usable for Older Adult Trainers TOP +   |  |
| Term of the p                         | roject  |   | 2007-2009  |  |
| System frame                          | work of the proje                             | ct  | Lifelong Learning Programme – Leonardo da Vinci  |  |
| Scale of the p                        | roject - local, regi                          | onal, national                            | international  |  |
| Leader                                |   |   | Cyprus Adult Education Association   |  |
|                                       |   |   | Cyprus Adult Education Association   |  |
| Contact                               | 0.44  |   | P.O. Box 4019  |  |
| details                               | Address                                       |   | Nicosia 24019  |  |
| of the leader                         | ph.   |   | +35 799470810  |  |
|                                       | e-mail  |   | klitossy@cytanet.com.cy  |  |
|                                       | www   |   | www.cyaea.org.cy   |  |
| Legal status o                        | f the leader                                  |   | NGO  |  |
| Why this lead                         | Why this leader/consortium? (resources owned) |   | The Association deals with adult education in Cyprus. It is a member of the European Association for Adult Education and promotes international cooperation by organizing study visits and working closely with the Adult Education Centre which operates under the Ministry of Education.   |  |
| Project initiat                       | or  |   | José Moreira da Silva University   |  |
| Target group                          |   | Who? (45+ any ad-<br>ditional criteria)   | - trainers and teachers who want to improve their skills in relation to training of the elderly.   |  |
|                                       |   |   | - workers aged 45 +, unemployed and those at risk of unemployment<br>or with the right to early retirement aged over 45, dissatisfied with<br>the effects of lifelong education, wishing to develop their skills or<br>change qualifications   |  |
|                                       |   |   | - institutions involved in improving the attractiveness and effectiveness of education addressed to the elderly  |  |
|                                       |   | Number of benefi-<br>ciaries (50+ or 45+) | 27 people trained during pilot stage   |  |
| Reasons for the project               |   |   | Small participation of older people in the European lifelong learning means a loss of potential opportunities both for the individual, and for the economy, which contributes to reducing the level of productivity and economic potential. The European Commission points to the need to change the way of teaching (flexible learning, recognition of skills acquired previously in an informal way, greater attractiveness of training). Trainers, teachers and guidance counsellors need to have skills that will serve them to make teaching more attractive. |  |
|                                       |   |   | When looking at the EU projects, it is clear that usually the emphasis is put on educating young workers as well as trainers and counsellors working with this age group. There is still no standardized professional profile of a trainer of the elderly.   |  |
| Value of the project                  |   |   | € 463,915  |  |
| The amount funded from public sources |   | c sources                                 | €346,769   |  |
| Source of public funding:             |   |   | Lifelong Learning Programme – Leonardo da Vinci  |  |

| Results  "hard"  "soft"  "short-term  In results  "hard"  "soft"  In results  "hard"  "soft"  In results  "hard"  "soft"  In results  "hard"  "soft"  In results  "hard"  In results   |   |
|--|---|
| Results  "hard"  "soft"  "short-term  long-term    control objectives   Total tree   Total tree  | o increase participation of the elderly in lifelong learning.   |
| Results  "hard"  "soft"  "short-term    long-term   long-term   To the tree to the tree to the tree to the tree tree to the tree tree tree tree tree tree tree   | o improve professional skills of the elderly as well as of their coach-<br>s and teachers.  |
| Results  "hard"  "soft"  "short-term  A age of the state  | o encourage the elderly to be active in the labour market.<br>o identify skills and competences which should be characteristic of<br>ne professional trainer of the elderly.                  |
| Results  "hard"  "soft"  "soft"  In Results  "long-term  "the Control of the Cont | o identify best and worst practices in lifelong education addressed to older people;  |
| Results  "hard"  "soft"  "soft"  In Results  "hard"  "ling guident and   | o analyse training needs of trainers of the elderly and comparing<br>ne results between the countries participating in the project;   |
| Results "hard" M  "soft" In  short-term  Actions  The arion of the ari | o define profile of an expert in vocational training for older persons<br>catalogue of competences and skills) and to attempt to established<br>uch a profile at European level.              |
| Results "hard" M  "soft" In  short-term A  ag  Q  th  In  Results In  In  Color  Color | o design and carry out professional training addressed to trainers of<br>ne elderly (programme of the training + innovative training tools);  |
| Results "hard" M  "soft" In  short-term A  ag  Q  th  In  Results In   | o create an innovative, multimedia compendium, including video<br>nterviews and databases from all EU countries. This compendium<br>vill be available in all 23 official languages of the EU. |
| Results "hard" M  "soft" In  short-term A  ag  Q  tri  In  Results In  | he available materials and literature in the partner countries were<br>nalysed and the analysis of case studies was carried out.  |
| ## Pi gg Min In  | nterviews were conducted in order to understand the training eeds of the trainers of the elderly.   |
| ## ## ## ## ## ## ## ## ## ## ## ## ##   | new curriculum was created for trainers of older people based on eeds analysis. $ \\$   |
| ## Company   | ilot training was carried out to test new programme in a new target<br>roup.  |
| "soft" In 4: short-term Array Q the In Reference In In Reference In  | laterials for multimedia compendium were collected and compiled.<br>If ormation campaign was conducted in relation to the project and<br>ne measures implemented.                             |
| "soft" In 4: short-term Arage the land  | Iultimedia compendium in languages of the partners.   |
| "soft" In Aday of the In In Re In  | omparative study relating to lifelong education of the elderly.   |
| "soft" In 45 short-term Air as In In Re In   | ollection of best and worst examples of lifelong vocational training<br>f the elderly.  |
| "soft" In 45 short-term Are as   | atalogue of competences and skills of a trainer of the elderly.   |
| short-term  An ag Q th In Re Id Pr Iong-term  Th   | roject website: www.trainingolderpeople.eu.   |
| ag Q Q th In Re Id Pr Iong-term The ph   | ncrease of professional qualifications of trainers of people aged<br>5+, trained during a pilot stage.  |
| long-term th   | nalytical tool to collect information on lifelong education of people<br>ged 45+.   |
| long-term Th   | uestionnaires used to carry out research on three target groups:<br>ne elderly, trainers and training institutions.   |
| long-term Ti   | nterviews with trainers and teachers of the elderly.  |
| long-term Ti   | eports based on the research phase of the project.  |
| long-term Th   | dentifying the training needs of target groups during the project.  |
| pl   | rogramme of pilot training for trainers of the elderly,   |
| c.   | he identification of indicators lead to effective participation of peole aged $45+$ in lifelong learning.   |
|  | upporting systems and curricula addressed to the elderly and be-<br>ig involved in changing them.   |
| Public institution support - other than financial one mentioned before   | o data  |

| Strengths                             | First general objectives were achieved; most of them we successfully implemented.  Final reports were of high quality. The project is widely popularis in the participating countries.  |  |
|---------------------------------------|---|--|
| Weaknesses                            | Problems arose with regards to the dissemination of project resul because the report as the final product was available at a very la stage of the project. Despite some delays, all goals established in toriginal application were achieved. |  |
| Institutional barriers of the project | no data   |  |
| Transferability level                 | high  |  |

|                               | Cost      | Effectiveness | Transferability |
|-------------------------------|-----------|---------------|-----------------|
| In natural units (per person) | €170,182  |               |                 |
| Verbal assessment             | very high | high          | high            |
| Number of points              | 1         | 4             | 4               |
|                               | 9         |               |                 |

| Country                                    |   |                                    | Cyprus   |  |
|--|---|------------------------------------|--|--|
| Project title                              |   |                                    | SIGOLD – Turning the Silver Challenge into the Golden Opportunity  |  |
|  |   |                                    | SIGOLD – Turning the Silver Challenge into the Golden Opportunity  |  |
| Term of the                                | project                                       |                                    | 10.2010 – 03.2013  |  |
| System fra                                 | mework of the pro                             | ject                               | Lifelong Learning Programme - Grundtvig  |  |
| Scale of the                               | e project - local, re                         | gional, national                   | international  |  |
| Leader                                     |   |                                    | University of Nicosia  |  |
|  |   |                                    | University of Nicosia  |  |
| Contact                                    | Address                                       |                                    | B1d, 2nd floor   |  |
| details                                    | Address                                       |                                    | Deaf School building   |  |
| of the<br>leader                           | ph.   |                                    | +35 2461566 ext. 230   |  |
|  | e-mail  |                                    | angelides.p@unic.ac.cy   |  |
|  | www   |                                    | www.unic.ac.cy   |  |
| Legal statu                                | s of the leader                               |                                    | institution of higher education  |  |
| Why this le                                | Why this leader/consortium? (resources owned) |                                    | The University of Nicosia is a leading academic institution in Cyprus. By expanding international cooperation it is trying to create an education and research centre in Cyprus. |  |
| Project init                               | iator   |                                    | University of Technology in Koszyce  |  |
|  |   |                                    | Technická Univerzita v Košiciach   |  |
| Target grou                                | ир  | Who? (45+ any additional criteria) | employees aged 50 +, HR managers, training staff and instructors   |  |
| Number of<br>beneficiaries (50+<br>or 45+) |   | beneficiaries (50+                 | no data  |  |
| Reasons for the project                    |   |                                    | To assist in providing opportunities for active aging, comfortable functioning at work, home and age-integrated society to employees aged 50+.                                   |  |
| Value of th                                | Value of the project                          |                                    | €405,930   |  |
| The amoun                                  | The amount funded from public sources         |                                    | €296,902   |  |
| Source of public funding:                  |   |                                    | Lifelong Learning Programme - Grundtvig  |  |
|  |   |                                    | <del></del>  |  |

| Description                   | General objective                                | To develop and improve the knowledge, competencies and skills of  |  |
|-------------------------------|--|---|--|
| of the<br>project             | Selection objective                              | workers aged 50 +, HR managers, trainers and instructors in order to improve the position of people aged 50+ in the labour market and in the society.   |  |
|                               |  | To increase awareness of activation in a broad sense of people aged 50+.  |  |
|                               | Detailed objectives                              | To analyse the situation workers aged 50+ in the partner countries in relation to lifelong learning, employment level, availability for work.   |  |
|                               |  | To create 3 blended courses (traditional and online learning).  |  |
|                               |  | To examine the effectiveness of the developed courses during pilot stage of training.   |  |
|                               | Actions  | A study of people aged 50+ in the partner countries.  |  |
|                               |  | An analysis of the strategies used by companies in relation to people aged 50+ was performed.   |  |
|                               |  | Syllabus and materials for 3 blended courses (traditional and online learning) were created in the following languages: Slovak, Greek, English and German.  |  |
|                               |  | Pilot training was organised to check correctness and effectiveness of 3 developed courses;   |  |
|                               |  | Conference summarising the project was organised.   |  |
|                               |  | Promotional campaign on the activation of people aged 50+ was carried out.  |  |
| Results                       | "hard"   | 3 blended courses (traditional and online teaching) addressed to people aged 50+, HR managers working with people from this age group and trainers of the same group.   |  |
|                               |  | Project website   |  |
|                               | "soft"   | To improve qualifications of people aged 50 + and those who with them.  |  |
|                               | short-term                                       | Research questionnaires for people aged 50+, HR managers working with people from this age group and trainers of the same group.  |  |
|                               |  | Report after carrying out a study to analyse the situation of people aged 50+ in the partner countries.   |  |
|                               |  | International conference summarising the project.   |  |
|                               |  | Training people during pilot training.  |  |
|                               |  | 3 new courses addressed to target group.  |  |
|                               | long-term  | Increase of awareness in the area of active aging.  |  |
|                               |  | Improving qualifications of people aged 50 + and those who work with them (HR managers and trainers).   |  |
| Public institu<br>mentioned b | tion support - other than financial one<br>efore | N/A   |  |
| Strengths                     |  | The project introduces modern educational methods into the process of teaching the elderly. The methods include using IT tools and thus overcome the concerns of the elderly associated with the use of modern technologies. The project demonstrates and tests the ways of possible application of modern educational methods. Highly evaluated by the training participants, the project shows the great potential of using modern solutions in the education of the elderly. |  |
|                               |  | What is more, involvement of employers in the educational process can be considered strength as they are able to formulate their expectations towards older people in this respect.   |  |
| Weaknesses                    |  | no data   |  |
| Institutional                 | barriers of the project                          | N/A   |  |
| Transferabilit                | ty level   | high  |  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | average (substantial cost is<br>related to the attempts to<br>create an innovative solu-<br>tion) | high          | high            |
| Number of points              | 3   | 4             | 4               |
|                               | 11  |               |                 |

| Country                          |                         |  | Cyprus   |  |
|----------------------------------|-------------------------|--|--|--|
| Project title                    |                         |  | Guiding for Independence: Establishing a Health-promoting<br>Educational Program for Adults (50+) and Elderly People Through<br>Physical Activity  |  |
|                                  |                         |  | Guiding for Independence: Establishing a Health-Promoting Educational Program for Adults (50+) and Elderly People through Physical Activity  |  |
| Term of the p                    | roject                  |  | 08.2011-07.2013  |  |
| System frame                     | ework of the proje      | ct   | Lifelong Learning Programme – Leonardo da Vinci  |  |
| Scale of the p                   | roject - local, regi    | onal, national                             | international  |  |
| Leader                           |                         |  | European University in Cyprus  |  |
|                                  |                         |  | Το Ευρωπαϊκό Πανεπιστήμιο Κύπρου   |  |
| Contact                          | Address                 |  | 6. DiogenousStr, Engomi Postal   |  |
| details                          | Address                 |  | P.O Box 22006, 1516 Nicosia  |  |
| of the<br>leader                 | ph.                     |  | +35 722713029  |  |
|                                  | e-mail                  |  | c.tziortzis@euc.ac.cy  |  |
|                                  | www                     |  | www.euc.ac.cy  |  |
| Legal status o                   | of the leader           |  | institution of higher education  |  |
| Why this lead                    | ler/consortium? (r      | esources owned)                            | The University is one of the leading academic research centres in Cyprus. It is fully involved in development and promotion of research activity.  |  |
| Project initia                   | tor                     |  | European University in Cyprus  |  |
| Target group                     |                         | Who? (45+ any additional criteria)         | adults (50+) and seniors   |  |
|                                  |                         | Number of<br>beneficiaries (50+<br>or 45+) | no data  |  |
| Reasons for t                    | Reasons for the project |  | Necessity to promote healthy ageing through physical activity development.   |  |
| Value of the p                   | project                 |  | no data  |  |
| The amount f                     | funded from publi       | c sources                                  | no data  |  |
| Source of pul                    | olic funding:           |  | Lifelong Learning Programme – Leonardo da Vinci  |  |
| Description<br>of the<br>project | General objective       | e  | To promote integration through physical activity of the excluded social groups (the elderly) as well as to improve health and physical activity of the elderly.  |  |
|                                  | Detailed objectives     |  | To transfer and customize educational program that promotes a healthy lifestyle through physical activity for adults (55+) and the elderly.  |  |
|                                  |                         |  | To search examples used in Europe in which physical activity is a tool to improve health of people aged 55+.   |  |
|                                  |                         |  | To build European network for the development of physical activity in the framework of programmes addressed to socially excluded persons. To build international cooperation for the exchange of knowledge but also for the exchange of participants aged 55 + in order to retrain them. |  |
|                                  | Actions                 |  | The opportunity to communicate online was provided in order to exchange ideas, suggestions and practices, determining the final shape of the project.  |  |
|                                  |                         |  | A conference was organised at which the existing models and action proposals were presented.   |  |
|                                  |                         |  | Programmes were adjusted to the requirements of a given country.   |  |

| Results                               | "hard"   | Creating and adapting to the needs of the countries - members of the consortium -a well-planned, integrated health promotion programme.   |
|---------------------------------------|--|---|
|                                       |  | Creation of common guidelines and practices.  |
|                                       |  | Promotion of integration of socially excluded persons through physical activity (especially of the elderly) in Europe.  |
|                                       |  | Creation of European education network (for exchange).  |
|                                       | "soft"   | Increase of awareness of older people in relation to the importance of maintaining physical activity.   |
|                                       | short-term                                       | Creation of educational programme promoting physical activity.  |
|                                       | long-term  | Increase of awareness of older people in relation to the importance of maintaining physical activity.   |
| Public instit<br>mentioned            | tution support - other than financial one before | no data   |
| Strengths                             |  | The strength of the project is its international character, giving the opportunity to learn from cultural differences of the countries participating in the project. The project refers to non-economic aspects of aging, which, however, strongly affect the quality of life of the elderly. |
| Weaknesse                             | s  | no data   |
| Institutional barriers of the project |  | no data   |
| Transferabi                           | lity level                                       | high  |
|                                       |  |   |

|                               | Cost    | Effectiveness | Transferability |
|-------------------------------|---------|---------------|-----------------|
| In natural units (per person) | no data |               |                 |
| Verbal assessment             | no data | high          | high            |
| Number of points              | no data | 4             | 4               |
|                               | 8       |               |                 |

| Country  |                     |  | Cyprus  |
|--|---------------------|--|---|
| Project title                                    |                     |  | TraVeL AGEnts Project – Traveling, Volunteering and Learning Activities Generating Employment for the over 55s  |
|  |                     |  | TraVeL AGEnts Project – Traveling, Volunteering and Learning Activities Generating Employment for the over 55s  |
| Term of the project                              |                     |  | 12.2006 – 05.2008   |
| System framework of the project                  |                     |  | Lifelong Learning Programme – Leonardo da Vinci   |
| Scale of the project - local, regional, national |                     |  | international   |
| Leader   |                     |  | Group of Female Volunteers from Kythreas  |
|  |                     |  | Ομιλος Γυναικων Ελευθερης   |
| Contact<br>details                               | Address             |  | Kythreas, Cyprus  |
| of the leader                                    | ph.                 |  | +35 722347894   |
|  | e-mail              |  | info@editc.com  |
|  | www                 |  | www.travelagentsproject.org   |
| Legal status of the leader                       |                     |  | NGO   |
| Why this leader/consortium? (resources owned)    |                     |  | no data   |
| Project initiator                                |                     |  | Expert Cooperation Network in Athens (ANCE)   |
|  |                     |  | Η ΑΝCΕ – Δίκτυο Εμπειρογνωμόνων Αθήνας  |
| Target group                                     |                     | Who? (45+ any additional criteria)         | people aged over 55   |
|  |                     | Number of<br>beneficiaries (50+<br>or 45+) | no data   |
| Reasons for the project                          |                     |  | Necessity to promote active ageing.   |
| Value of the project                             |                     |  | no data   |
| The amount funded from public sources            |                     |  | no data   |
| Source of public funding:                        |                     |  | Lifelong Learning Programme – Leonardo da Vinci   |
| Description<br>of the<br>project                 | General objective   |  | To promote active aging and mobility of elderly people across<br>the European Union, while concurrently increasing employment<br>opportunities for older people in tourist services sector. |
|  | Detailed objectives |  | To promote "55+ without borders" network.   |
|  |                     |  | To carry out the recruitment of trainers, develop syllabus of the training courses and prepare trainers for educating adults.   |
|  |                     |  | To create the project website to popularize the results of the project and enrich the knowledge and experience of the target group.   |
|  | Actions             |  | According to the plan, 10 national "55 + without borders" networks were created.  |
|  |                     |  | 5 syllabuses on balanced travel planning were developed.  |
|  |                     |  | A base of 100 European experts /older trainers was created.   |
|  |                     |  | 50 trainers were recruited and prepared for providing education to adults during 10 workshops.  |
|  |                     |  | 200 older people were trained in balanced travel planning under 10 training programmes.   |
|  |                     |  | 5 newsletters were published in 10 different countries, with a circulation of 30,000 copies.  |
|  |                     |  | 10 cultural exchange programmes were created.   |
|  |                     |  | 40 elderly people participated in testing of travel cultural exchange.  |
|  |                     |  | 30 national conferences were held and one European conference.  |
|  |                     |  | Elderly-friendly tourist guide was developed in 9 languages and distributed in a print run of 2,000 copies  |
|  |                     |  | Project website was designed.   |

| Transferability level         |  | high  |
|-------------------------------|--|---|
| Institutional                 | barriers of the project                          | no data   |
| Weaknesses                    |  | no data   |
|                               |  | The project pursued a wide range of different measures, targeted at greater activation of older people, taken at a few levels. The project combines economic and non-economic perspectives on the situation of the elderly. |
| Strengths                     |  | Multiculturalism of experiences exchanged.  |
| Public institu<br>mentioned b | tion support - other than financial one<br>efore | no data   |
|                               |  | 5 syllabuses on balanced travel planning were developed.  |
|                               | long-term  | 200 older people were trained in balanced travel planning under 10 training programmes.   |
|                               |  | 40 elderly people participated in testing of travel cultural exchange.  |
|                               |  | 1 European conference.  |
|                               | short-term                                       | 30 national conferences.  |
|                               | "soft"   | Increase of awareness in the area of active aging.  |
|                               |  | Project website   |
|                               |  | Elderly-friendly tourist guide in 9 languages, distributed in a print run of 2,000 copies   |
|                               |  | 1 European conference.  |
|                               |  | 30 national conferences.  |
|                               |  | 40 elderly people participated in testing of travel cultural exchange.  |
|                               |  | 10 cultural exchange programmes.  |
|                               |  | 5 newsletters in 10 different countries (with a circulation of 30,000 copies).  |
|                               |  | 200 older people were trained in balanced travel planning under 10 training programmes.   |
|                               |  | 50 trainers prepared for providing education to adults during 10 workshops.   |
|                               |  | 100 European elderly experts / trainers.  |
| Results                       | "hard"   | 5 syllabuses on balanced travel planning.   |

|                               | Cost    | Effectiveness | Transferability |
|-------------------------------|---------|---------------|-----------------|
| In natural units (per person) | no data |               |                 |
| Verbal assessment             | no data | high          | high            |
| Number of points no data      |         | 4             | 4               |
| Total number of points        |         |               | 8               |

# "Central European young democracy"

| Country  |                         |                 | Czech Republic  |  |
|--|-------------------------|-----------------|---|--|
| Project title  |                         |                 | Employment Without Difference   |  |
|  |                         |                 | Zaměstnávání bez rozdílů  |  |
|  |                         |                 | Employment Without Difference   |  |
| Term of the project  |                         |                 | 01.04.2006 – 30.06.2007   |  |
| System framework of the project  |                         | ect             | European Social Fund  |  |
| Scale of the   | e project - local, regi | onal, national  | regional  |  |
| Leader   |                         |                 | Development Management School   |  |
|  |                         |                 | Škola manažerské horozvoje s.r.o.   |  |
| Contact  | Address                 |                 | Dvorní 576/9  |  |
| details  | Address                 |                 | 708 00 Ostrava-Poruba   |  |
| of the<br>leader   | ph.                     |                 | +42 721225830   |  |
|  |                         |                 | info@smrov.cz   |  |
|  | e-mail                  |                 | sona.macickova@smrov.cz   |  |
|  | www                     |                 | www.smrov.cz  |  |
| Legal statu  | s of the leader         |                 | limited liability company   |  |
| Why this le  | ader/consortium? (1     | esources owned) | Development Management School is a member of the prestigious Association of Adult Education Institutions of the Czech Republic - AIVD. It was accredited by the Ministry of Education in the field of teacher training and educational institutions management. It is also an institution accredited by the Ministry of Labour and Social Affairs of the Czech Republic (MPSV) that provides training to social workers and social service employees. |  |
| Project init   | tiator                  |                 | Development Management School   |  |
| Target group  Who? (45+ any additional criteria)  Number of beneficiaries (50+ or 45+) |                         |                 | women aged over 45 unemployed for longer than 6 months  |  |
|  |                         |                 | 481 women age 45+ and 63 men (544 people in total)  |  |
| Reasons fo   | Reasons for the project |                 | Long-term unemployed women over 45 years with little chance of finding a job in the Moravian-Silesian and Olomouc regions.  |  |
| Value of th  | Value of the project    |                 | 4,720,920 Kč  |  |
| The amour  | nt funded from publi    | ic sources      | 4,720,920 Kč  |  |
| Source of public funding:  |                         |                 | European Social Fund  |  |
| <del>-</del>   |                         |                 |   |  |

| Descrip-<br>tion of the<br>project    | General objective                                  | To create a programme for motivation, education and counselling in combination with short-term employment of a specific group of long-term unemployed women aged over 45 living in the Moravian-Silesian and Olomouc regions and to verify the programme in four pilot groups. |
|---------------------------------------|--|--|
|                                       | Detailed objectives                                | To determine specificity of the regional labour market.  |
|                                       |  | To create a programme adjusted to the needs of the labour market.  |
|                                       |  | To implement the created programme of motivation, education and counselling.   |
|                                       |  | To combine the courses with job placements in the companies.   |
|                                       | Actions  | The situation of women aged 45+ in the regional labour market was analysed (481 women were surveyed, and - to compare - 63 men).   |
|                                       |  | The needs of employers in relation to newly hired female workers of older age were identified.   |
|                                       |  | Programme of training and courses was developed, adapted to the needs of the local labour market.  |
|                                       |  | With help of psychologists and educators, the methodology of teaching the elderly was worked out.  |
|                                       |  | 5-element course was conducted, which included:  |
|                                       |  | 1) basic issues (11-day course) - topics covered: communication, analysis of the labour market, labour law, introduction to economics, introduction to health and safety, the objectives of the European Union,  |
|                                       |  | 2) psychological counselling (6 days) - individual meetings with a psychologist to reinforce motivation, identify own strengths and weaknesses, improve self-esteem and self-confidence,   |
|                                       |  | 3) work experience (20-days) in one of about 30 companies taking on women for internships under the project,   |
|                                       |  | 4) individual consultations and advice for potential employees and employers interested in hiring women participating in work experiences in their area,   |
|                                       |  | 5) project summary (1 day) - summarising the project, meeting of employers and participants with Labour Offices staff.   |
| Results                               | "hard"   | 50% of female project participants took up a job or received a promise of employment in the companies in which the work placement was organised.   |
|                                       |  | 96% of female participants rated positively the way the project affected their labour market situation.  |
|                                       |  | Conference summarising the project was organised.  |
|                                       |  | 179 employers were surveyed with regards to their requirements in relation to the employees.   |
|                                       | "soft"   | The self-confidence level of project participants increased.   |
|                                       |  | The project participants gained new professional skills that enabled them to return to the labour market.  |
|                                       | short-term   | Conference presenting the effects of project implementation.   |
|                                       | long-term  | Half of female project participants found employment or received a promise of employment thanks to participation in the project.   |
|                                       |  | The increase of self-confidence and trust in own abilities.  |
| Public institu<br>mentioned b         | ntion support - other than financial one<br>refore | Assistance in recruitment offered by 4 Labour Offices: Ołomuniec, Jeseník, Frýdek-Místek, Přerov.  |
| Strengths                             |  | The project was a response to the real needs of the labour market.   |
| Weaknesses                            |  | N/A  |
| Institutional barriers of the project |  | N/A  |
| Transferabili                         | ty level   | average  |

|                               | Cost          | Effectiveness | Transferability |
|-------------------------------|---------------|---------------|-----------------|
| In natural units (per person) | 8,678.16 Kč   |               |                 |
|                               | (around €335) |               |                 |
| Verbal assessment             | low           | high          | average         |
| Number of points              | 5             | 4             | 3               |
| Total number of points        |               |               | 12              |

| Country                 | Country   |   | Czech Republic  |
|-------------------------|---|---|---|
| Project title           |   |   | You May Work After 50 As Well   |
|                         |   |   | Pracovat se dá i po 50  |
|                         |   |   | You May Work After 50 As Well   |
| Term of the p           | roject  |   | 01.08.2009 – 31.07.2010   |
| System frame            | work of the project                             | ct  | European Social Fund  |
| Scale of the p          | roject - local, regio                           | onal, national                            | local   |
| Leader                  |   |   | CC System   |
|                         |   |   | CC Systems a.s.   |
| Contact                 | Address   |   | Národní třída 2011/101  |
| details                 | Address   |   | 695 01 Hodonín  |
| of the leader           | ph.   |   | +42 775370236   |
|                         | e-mail  |   | buresova@ccsystem.cz  |
|                         | www   |   | www.ccsystem.cz   |
| Legal status o          | of the leader                                   |   | joint stock company   |
| Why this lead           | er/consortium? (re                              | esources owned)                           | The company specializes in adult education.   |
| Project initiat         | or  |   | CC System   |
| Target group            | Target group Who? (45+ any additional criteria) |   | women over 50 years of age, registered in labour offices , having problems to find employment because of their age and lack of qualifications                                   |
|                         |   | Number of benefi-<br>ciaries (50+ or 45+) | 40 women  |
| Reasons for the         | Reasons for the project                         |   | The project was a response to the discrimination of women aged 50+ in the labour market in the districts of Liberec, Liberec and Jablonec nad Nisou.                            |
| Value of the p          | roject  |   | 1,394,066 Kč  |
| The amount f            | unded from publi                                | c sources                                 | 1,394,066 Kč  |
| Source of pub           | olic funding:                                   |   | European Social Fund  |
| Descrip-<br>tion of the | General objective                               | e   | To undertake comprehensive measures in relation to educating and motivating participants to return to the labour market.  |
| project                 | Detailed objective                              | res                                       | To assess competence level of participants as well as their chances in the labour market.   |
|                         |   |   | To increase motivation of participants.   |
|                         |   |   | To improve communication skills of the participants (using interactive methods) to facilitate their return to the labour market and the effective communication with employers. |
|                         |   |   | To improve competence in ICT and office tasks.  |
|                         | Actions   |   | Work motivation workshops were organised.   |
|                         |   |   | The following vocational courses were conducted:  |
|                         |   |   | 1) social worker,   |
|                         |   |   | 2) administration assistant,  |
|                         |   |   | 3) basic computer skills needed to professional work.   |
|                         |   |   | Job clubs were created, designed to help participants to support each other and to provide assistance in popularisation of information on job opportunities.                    |

| Results                   | "hard"  | 40 women participated in the project.   |
|---------------------------|---|---|
|                           |   | Job offices were created.   |
|                           |   | 3 blocks of vocational courses were organised.  |
|                           | "soft"  | The increase of self-confidence and trust in own abilities.   |
|                           |   | Acquisition of new professional skills.   |
|                           | short-term  | Job offices were created.   |
|                           | long-term   | Improvement of self-confidence and trust in own abilities thanks to participation in the project.     |
| Public insti<br>mentioned | tution support - other than financial one<br>before | Help in recruiting participants offered by the institutions acting in the field of the labour market. |
| Strengths                 |   | no data   |
| Weaknesse                 | s   | The project was addressed to small group of people.   |
| Institutiona              | al barriers of the project                          | no data   |
| Transferabi               | ility level   | high  |

|                               | Cost                   | Effectiveness | Transferability |
|-------------------------------|------------------------|---------------|-----------------|
| In natural units (per person) | 34,851.65 Kč           |               |                 |
|                               | (around € 1,340)       |               |                 |
| Verbal assessment             | moderate               | high          | high            |
| Number of points              | 4                      | 4             | 4               |
|                               | Total number of points |               |                 |

| Country                 |                       |   | Czech Republic  |
|-------------------------|-----------------------|---|---|
| Project title           |                       |   | Chances   |
| Project title           |                       |   | Šance   |
|                         |                       |   | Chances   |
| Term of the n           | Term of the project   |   | 01.03.2011 – 28.02.2013   |
| -                       | ework of the proje    | ct  | European Social Fund  |
| _                       | project - local, regi |   | regional  |
| Leader                  | oroject Total, regi   |   | Akademie J.A. Komenského  |
| Contact                 |                       |   | Nám. Sítná 3105   |
| details                 | Address               |   | Kladno 272 01   |
| of the                  | ph.                   |   | +42 312661340   |
| leader                  | e-mail                |   |   |
|                         |                       |   | ajakkladno@seznam.cz  |
|                         | www                   |   | www.ajakkladno.cz   |
| Legal status            |                       |   | institution of higher education   |
| Why this lead           | der/consortium? (r    | esources owned)                           | Themain objective of the Academy is to contribute to the development and implementation of education system. The Academy cooperates with local and state authorities, business organizations, trade unions, civil society organizations and other organizations involved in adult education.  |
| Project initia          | tor                   |   | Akademia J.A. Komenského  |
| Target group            | )                     | Who? (45+ any ad-<br>ditional criteria)   | the long-term unemployed aged 50+   |
|                         |                       | Number of benefi-<br>ciaries (50+ or 45+) | 225 people  |
| Reasons for t           | he project            |   | In central parts of the country there is a large number of unemployed older people whose qualifications do not meet the requirements of the labour market.  |
| Value of the            | project               |   | 5,250,113.60 Kč   |
| The amount              | funded from publi     | c sources                                 | 5,250,113.60 Kč   |
| Source of pu            | blic funding:         |   | European Social Fund  |
| Descrip-<br>tion of the | General objective     | e   | To increase employment and reduce the number of the unemployed registered in the labour offices in Kladno.  |
| project                 | Detailed objectiv     | res                                       | To increase the competitiveness of people aged 50+ in the local labour market.  |
|                         |                       |   | To equip people aged 50+ with new professional competences.   |
|                         | Actions               |   | Five rounds of recruitment to the project were conducted in order to select 225 participants; each round resulted in selection of 45 people.  |
|                         |                       |   | A preliminary block of classes was organised focused on the employee balance (identification of owned skills and possible short-comings).   |
|                         |                       |   | Motivation was increased with regards to activities related to active job seeking.  |
|                         |                       |   | Vocational training courses were conducted (courses to choose from: Administration Assistant, Security Guard, Social Services Worker, Introduction to Business Studies, Introduction to Business Studies with English, Introduction to Computerised Bookkeeping, Assistant of the Disabled). Training sessions consisted of theoretical and practical part. |
|                         |                       |   | The attempts to find employment for project participants were undertaken through contact with labour offices.   |

| Results     | "hard"                                    | 230 people participated in the project.   |
|-------------|---|---|
|             |   | A minimum of 50% of participants found employment after participating in the project.                           |
|             |   | 5 rounds of recruitment of project participants.  |
|             | "soft"                                    | The increase in self-confidence and trust in own abilities of the project participants.                         |
|             |   | Improvement of professional skills.   |
|             | short-term                                | Reducing the number of the unemployed in the area covered by the project.                                       |
|             | long-term                                 | Integration of participants.  |
|             |   | Participation in the project stimulated to continue education and gain work experience.                         |
|             |   | The experience gained through the implementation of the project has been transferred to the Chances II project. |
|             | tution support - other than financial one | Assistance of labour offices in recruiting participants.  |
| mentioned   | before                                    | The preferential treatment of participants by the labour offices in the presentation of employment offers.      |
| Strengths   |   | Extensive experience of a leader in organising training.  |
|             |   | An extensive offer of training courses.   |
|             |   | Strong commitment of labour offices and assistance offered by them in finding work by the project participants. |
|             |   | Implementation of second edition of the project.  |
| Weaknesse   | es  | no data   |
| Institution | al barriers of the project                | N/A   |
| Transferabi | ility level                               | high  |

|                               | Cost           | Effectiveness | Transferability |
|-------------------------------|----------------|---------------|-----------------|
| In natural units (per person) | 23,333.83 Kč   |               |                 |
|                               | (around € 900) |               |                 |
| Verbal assessment             | low            | high          | high            |
| Number of points              | 5              | 4             | 5               |
| Total number of points        |                |               | 14              |

|                                    |                       |                                      | T   |
|------------------------------------|-----------------------|--------------------------------------|---|
| Country                            |                       |                                      | Czech Republic  |
|                                    |                       |                                      | To work without obstacle<br>Do práce bez překážek<br>To work without obstacle   |
| Term of the project                |                       |                                      | 01.03.2012 – 28.02.2014   |
| System fram                        | ework of the proje    | ct                                   | European Social Fund  |
| Scale of the                       | project - local, regi | onal, national                       | regional  |
| Leader                             |                       |                                      | SOLEDPRO s.r.o.   |
|                                    |                       |                                      | SOLEDPRO s.r.o  |
| Contact<br>details                 | Address               |                                      | Na Sklípku 37<br>Ústí nad Labem   |
| of the                             | ph.                   |                                      | +42 475209769   |
| leader                             | e-mail                |                                      | jitka.vondrakova@soledpro.cz  |
|                                    | www                   |                                      | www.soledpro.cz   |
| Legal status                       | of the leader         |                                      | limited liability company   |
| Why this lead                      | der/consortium? (r    | esources owned)                      | Experience in project implementation.   |
| Project initia                     | tor                   |                                      | Ministry of Labour and Social Affairs   |
| Target group                       | )                     | Who? (45+ any ad-                    | - the long-term unemployed aged 50+   |
|                                    |                       | ditional criteria)                   | - the long-term unemployed with disabilities  |
|                                    |                       | Number of beneficiaries (50+ or 45+) | 75 people   |
| Reasons for t                      | the project           |                                      | The need to improve the chances of people belonging to groups that are disadvantaged in the labour market   |
| Value of the                       | project               |                                      | 3,614,104.00 Kč   |
| The amount                         | funded from publi     | c sources                            | 3,614,104.00 Kč   |
| Source of pu                       | blic funding:         |                                      | European Social Fund  |
| Descrip-<br>tion of the<br>project | General objective     | e                                    | To increase the employability of job seekers through creation of an efficient system that consists in high-quality analyses, psycho-motivational process and general courses.   |
|                                    | Detailed objective    | /es                                  | To run courses according to specific modules.   |
|                                    |                       |                                      | To provide subsidised vacancies.  |
|                                    |                       |                                      | To carry our professional training courses.   |
|                                    |                       |                                      | To provide individual counselling of a psychologist.  |
|                                    | Actions               |                                      | The following training sessions were organised:  - motivational module designed to encourage participants to stay with the project,  - a module devoted to conducting analysis of employee's knowledge, skills and competencies,  - a module of basic knowledge (labour law, introduction to psychology of work, self-presentation, navigating the labour market).  Professional training courses were conducted. |
|                                    |                       |                                      | The participants are provided with access to individual meetings with a psychologists, project assistant and professional educators.  |
|                                    |                       |                                      | The participants were registered in the counselling centre, where they could discuss their needs and concerns.  |

| Results  | "hard"                    | 60 people received assistance<br>75 people completed courses<br>30 new vacancies created |  |
|--|---------------------------|--|--|
|  | "soft"                    | Increasing motivation, activating the beneficiaries' potential.                          |  |
|  | short-term                | Providing 35 subsidised vacancies.   |  |
|  | long-term                 | Career bureau created which operated also after the project had finished.                |  |
| Public institution support - other than financial one mentioned before |                           | no data  |  |
| Strengths  |                           | Creation of a counselling centre which operated also after the project had finished.     |  |
| Weaknesses   |                           | no data  |  |
| Institutiona   | l barriers of the project | no data  |  |
| Transferabi  | lity level                | high   |  |

|                               | Cost                   | Effectiveness | Transferability |  |
|-------------------------------|------------------------|---------------|-----------------|--|
| In natural units (per person) | 48,188.05 Kč           |               |                 |  |
|                               | (around €1,853)        |               |                 |  |
| Verbal assessment             | average                | high          | high            |  |
| Number of points              | 3                      | 4             | 4               |  |
|                               | Total number of points |               |                 |  |

| Country                 |                       |   | Czech Republic  |
|-------------------------|-----------------------|---|---|
| Project title           |                       |   | Find a Job Tailored to Your Needs   |
|                         |                       |   | Najděte si práci na míru  |
|                         |                       |   | Find a Job Tailored to Your Needs   |
| Term of the project     |                       |   | 01.05.2010 – 30.04.2012   |
| System frame            | ework of the proje    | ect                                     | European Social Fund  |
| Scale of the p          | project - local, regi | onal, national                          | supraregional   |
| Leader                  |                       |   | MARLIN s.r.o.   |
|                         |                       |   | MARLIN s.r.o.   |
| Contact                 | Address               |   | Studentské náměstí 1536   |
| details                 | Address               |   | 686 01 Uherské Hradiště   |
| of the<br>leader        | ph.                   |   | +42 774756705   |
|                         | e-mail                |   | ingr@marlin.eu  |
|                         | www                   |   | www.marlin.eu   |
| Legal status            | of the leader         |   | limited liability company   |
| Why this lead           | der/consortium? (r    | resources owned)                        | MARLIN company acts as a lifelong learning centre. Its main activity consists in the development and implementation of educational programs and counselling.  |
| Project initia          | tor                   |   | MARLIN s.r.o.   |
| Target group            | )                     | Who? (45+ any ad-<br>ditional criteria) | persons aged 50+  |
|                         |                       | Number of beneficiaries (50+ or 45+)    | 150 people  |
| Reasons for t           | he project            |   | The elderly are at biggest risk of unemployment and exclusion from the labour market. Usually, after losing employment it is difficult for such people to adapt to the requirements of the employers. |
| Value of the            | project               |   | 4,388,632.40 Kč   |
| The amount              | funded from publi     | ic sources                              | 4,388,632.40 Kč   |
| Source of pu            | blic funding:         |   | European Social Fund  |
| Descrip-<br>tion of the | General objective     | e                                       | To improve qualifications of people aged 50+, to reduce risk of losing jobs.  |
| project                 | Detailed objective    | res .                                   | To implement measures to prevent losing job by people aged 50+.   |
|                         |                       |   | To deal with problems and consequences of losing job by people aged 50+.  |
|                         |                       |   | To establish the information centre with a hotline.   |
|                         | Actions               |   | The analysis of the reasons for the rise in unemployment of people aged 50+ was carried out.  |
|                         |                       |   | The individualized counselling programmes were created  |
|                         |                       |   | Regional consultation centres were established where beneficiaries could obtain information about the project and to avail of professional individual advice services.                                |
|                         |                       |   | Training sessions were organised, e.g. on computer skills, project management, social protection.   |
|                         |                       |   | Further support was offered to people who completed their participation in the project.   |

| Results                       | "hard"   | 150 people completed the project.  |
|-------------------------------|--|--|
|                               |  | Information centres for target group were created in the regions covered by the project.   |
|                               | "soft"   | Increase of self-confidence and self-esteem of project participants.   |
|                               |  | Gaining new professional qualifications through participation in training sessions offered under the project.  |
|                               | short-term                                     | Creation of information centres for project participants.  |
|                               | long-term                                      | The increase of self-confidence and trust in own abilities of people aged 50+.   |
|                               |  | The opportunity to benefit from the continuing support provided by the organizer. $ \label{eq:continuity} % \begin{subarray}{ll} \end{subarray} %$ |
| Public institu<br>mentioned b | ntion support - other than financial one efore | no data  |
| Strengths                     |  | After training courses completion, the organizer offered further support.  |
|                               |  | Participants had the opportunity to avail of job agency services that offer assistance in finding proper employment, CV preparation and preparation for a job interview.   |
| Weaknesses                    |  | The project did not provide for international cooperation was not carried out in a partnership.  |
| Institutional                 | barriers of the project                        | no data  |
| Transferabili                 | ty level                                       | high   |

|                               | Cost            | Effectiveness | Transferability |
|-------------------------------|-----------------|---------------|-----------------|
| In natural units (per person) | 29,257.55 Kč    |               |                 |
|                               | (around €1,125) |               |                 |
| Verbal assessment             | moderate        | average       | high            |
| Number of points 4            |                 | 3             | 4               |
|                               | 11              |               |                 |

#### **BULGARIA**

| mentioned b             |                       |   | no data   |
|-------------------------|-----------------------|---|---|
| Public institu          |                       | er than financial one                   | N/A   |
|                         | long-term             |   | efficiency increase of the Logistics Department.                |
|                         | short-term            |   | no data   |
| "soft"                  |                       |   | no data   |
|                         | Hulu                  |   | 9 people participated in a driver training course.              |
| Results                 | "hard"                |   | 5 people were trained to work in SAP accounting system.         |
|                         |                       |   | Driver training courses carried out.                            |
|                         |                       |   | Transfer of qualified workers to other branches.                |
|                         | Actions               |   | Training courses in SAP accounting.                             |
|                         | _ ctanea objectiv     | - <del></del>                           | To improve qualifications of employees aged over 50.            |
| project                 | Detailed objectives   |   | Retraining of older employees.                                  |
| Descrip-<br>tion of the | General objective     | e                                       | To increase company's efficiency through employees retraining.  |
| Source of pu            | blic funding:         |   | N/A   |
| The amount              | funded from publi     | c sources                               | N/A   |
| Value of the            | project               |   | no data   |
| Reasons for t           | the project           |   | To meet own current business needs.                             |
|                         |                       | ciaries (50+ or 45+)                    |   |
|                         |                       | Number of benefi-                       | 14 employees aged over 50.                                      |
| Target group            | )                     | Who? (45+ any ad-<br>ditional criteria) | no data   |
| Project initia          | ntor                  |   | Carlsberg Bulgaria AD   |
| Why this lead           | der/consortium? (r    | esources owned)                         | N/A   |
| Legal status            | of the leader         |   | joint stock company   |
|                         | www                   |   | www.carlsbergbulgaria.bg  |
|                         | e-mail                |   | office@carlsberg.bg   |
|                         | ph.                   |   | +35 924401360   |
| of the<br>leader        | _                     |   | 1766 Sofia  |
| details                 | Address               |   | Business Park Sofia   |
| Contact                 |                       |   | Mladost 4   |
|                         |                       |   | Carlsberg Bulgaria AD   |
| Leader                  | , ,                   | ,                                       | Carlsberg Bulgaria AD   |
| •                       | project - local, regi |   | within the company  |
|                         | ework of the proje    | ct                                      | internal policy of the company                                  |
| Term of the project     |                       |   | 2-4 months  |
|                         |                       |   | Age management in the company                                   |
| Project title           |                       |   | Age management in the company Управление на възраст във фирмата |
| -                       |                       |   | Bulgaria  |
|                         |                       |   | I .   |

| Weaknesses                            | The staff did not show enough ability to learn during training, and the overall results were not satisfactory.  |
|---------------------------------------|---|
|                                       | The time spent on training was not sufficient (about two months on the SAP system, about four months on training for drivers) to achieve the desired results. |
| Institutional barriers of the project | no data   |
| Transferability level                 | high  |

|                               | Cost  | Effectiveness | Transferability |
|-------------------------------|---|---------------|-----------------|
| In natural units (per person) | no data   |               |                 |
| Verbal assessment             | low (actions taken within the company, without purchase of external services) | high          | high            |
| Number of points              | 4   | 4             | 4               |
|                               | 12  |               |                 |

| Country  |                  |   | Bulgaria  |
|--|------------------|---|---|
| '  |                  |   | SISC – Senior Intergenerational Social Capital<br>Учене между поколенията – висш социален капитал<br>SISC – Senior Intergenerational Social Capital |
| Term of the project                              |                  |   | 1.10.2008 – 31.01.2011  |
| System framework of the project                  |                  | ect                                     | Lifelong Learning Programme – Gruntdvig   |
| Scale of the project - local, regional, national |                  | ional, national                         | international   |
| Leader   |                  |   | IT World BG   |
|  |                  |   | IT World BG   |
| Contact<br>details                               | Address          |   | 6 Gurko str.<br>1000 Sofia  |
| of the leader                                    | ph.              |   | +35 9879698033  |
|  | e-mail           |   | info@it-world.bg  |
|  | www              |   | www.it-world.bg<br>www.sisc-project.eu  |
| Legal status o                                   | f the leader     |   | NGO   |
| Why this lead                                    | er/consortium? ( | resources owned)                        | The organization deals with the development of civil society in Bulgaria and operates in the areas of education, lifelong learning, IT.             |
| Project initiat                                  | or               |   | IT World BG   |
| Target group                                     |                  | Who? (45+ any ad-<br>ditional criteria) | employees aged 50+ before retirement  |
| Number of benefi-<br>ciaries (50+ or 45+)        |                  |   | 180 people  |
| Reasons for the project                          |                  |   | To increase the competencies of older workers in the face of an aging population.   |
| Value of the p                                   | roject           |   | €291,016  |
| The amount f                                     | unded from pub   | lic sources                             | €291,016  |
| Source of pub                                    | lic funding:     |   | Lifelong Learning Programme – Gruntdvig   |
|  |                  |   |   |

| Description of the proj- | General objective                                | To use the potential of workers aged 50+ (especially those close to retirement), their competence, know-how and experience.  |
|--------------------------|--|--|
| ect                      | Detailed objectives                              | To make people aged 50+ realise their professional potential   |
|                          |  | To develop tools for effective transfer of knowledge and know-how between older and younger workers.   |
|                          |  | To strengthen the willingness of older workers to participate in an intergenerational learning process.  |
|                          |  | To persuade entrepreneurs that it is important to use knowledge and skills of the employees at pre-retirement age.   |
|                          |  | To extend the transfer of know-how through implementation of smart mentoring rules.  |
|                          |  | To reduce the number of employees who opt for early retirement.  |
|                          |  | The avail of workers aged 50 + to create conditions for the development of younger workers.  |
|                          | Actions  | Tools based on IT technology were designed, addressed to men and women aged 50+, which enabled individual creation of self-competence summary (with highlighting own strengths and weaknesses), and following the individualized training path of mentoring. |
|                          |  | SISC user guide was created.   |
|                          |  | Documents were created in form of an electronic guide presenting best practices of SISC training platforms implementation and emphasizing the resulting added value.   |
|                          |  | Informational newsletters were sent.   |
| Results                  | "hard"   | SISC e-learning path. SISC user guide. Informational newsletters. E-learning platform.   |
|                          | "soft"   | Improving self-esteem of workers aged 50+.   |
|                          | short-term                                       | Informational newsletters.   |
|                          | long-term  | SISC e-learning path.  |
|                          |  | E-learning platform.   |
|                          |  | Intergenerational transfer of skills.  |
| Public institu           | tion support - other than financial<br>ed before | N/A  |
| Strengths                |  | Strengthening the potential of older people by exposing the value of their knowledge and competence.   |
|                          |  | Building a sense of solidarity rather than competition in the representatives of the generations of oldest and youngest employees.   |
| Weaknesses               |  | no data  |
| Institutional            | barriers of the project                          | no data  |
| Transferabili            | ty level   | high   |
|                          |  | 1  |

|                               | Cost     | Effectiveness | Transferability |
|-------------------------------|----------|---------------|-----------------|
| In natural units (per person) | € 1,617  |               |                 |
| Verbal assessment             | moderate | average       | high            |
| Number of points              | 4        | 3             | 4               |
| Total number of points        |          |               | 11              |

| Country  |                                    |   |   |
|--|------------------------------------|---|---|
| Country  |                                    |   | Bulgaria  |
| Project title  |                                    |   | Age management in the company<br>Управление на възраст във фирмата<br>Age management in the company   |
| Term of the project  |                                    |   | 2004  |
| System fram  | ework of the proje                 | ct  | internal policy of the company  |
| Scale of the   | project - local, regio             | onal, national                            | within the company  |
| Leader   |                                    |   | The Bulgarian Telecommunications Company PLC (BTC)  |
|  |                                    |   | The Bulgarian Telecommunications Company PLC (BTC)  |
| Contact  |                                    |   | VIVACOM Headquarters  |
| details  | Address                            |   | 115 I, Tsarigradsko chaussee blvd.  |
| of the<br>leader   |                                    |   | 1784 Sofia  |
| leader   | ph.                                |   | +35 970017000   |
|  | e-mail                             |   | registry@btc-net.bg   |
|  | www                                |   | www.vivacom.bg  |
| Legal status   | of the leader                      |   | Telecommunications company  |
| Why this lead  | der/consortium? (re                | esources owned)                           | After privatization the company faced the need to restructure, related to the lay-off of workers, including those aged 50+.                         |
| Project initia   | itor                               |   | The Bulgarian Telecommunications Company  |
| Target group   | )                                  | Who? (45+ any ad-<br>ditional criteria)   | former company employees aged 50+   |
|  |                                    | Number of benefi-<br>ciaries (50+ or 45+) | 11 people   |
| Reasons for the project  |                                    |   | Because of the restructuring of the company 7,831 employees were laid off and it was necessary to provide assistance to the most vulnerable groups. |
| Value of the   | project                            |   | €117,432  |
| The amount   | funded from public                 | sources                                   | N/A   |
| Source of pu   | blic funding:                      |   | N/A   |
| Descrip-<br>tion of the  | General objective                  | 2   | To tackle unemployment among former employees of the company through the promotion of entrepreneurship.   |
| project  | Detailed objectiv                  | es  | To assist former employees of the company to set up own businesses.   |
|  | Actions                            |   | Entrepreneurship workshops were conducted.  |
|  |                                    |   | Assistance in business plans preparation was provided.  |
|  |                                    |   | Selected projects were subsidized.  |
|  |                                    |   | Support was offered by ProCredit bank.  |
| Results  | Results "hard"  "soft"  short-term |   | 11 former employees aged 50+ received technical and financial support in starting their own business.   |
|  |                                    |   | Self-confidence and trust in own abilities were increased in former employees.  |
|  |                                    |   | Entrepreneurship workshops were conducted.  |
|  | long-term                          |   | 11 former employees started their own business.   |
| Public institution support - other than financial one mentioned before |                                    | er than financial one                     | N/A   |

| Strengths                             | The activities carried out by a private company in relation to its laid-off workers.                |
|---------------------------------------|---|
| Weaknesses                            | The relatively low proportion of people aged 50 + in the group receiving support under the project. |
| Institutional barriers of the project | no data   |
| Transferability level                 | average   |

|                               | Cost    | Effectiveness | Transferability |
|-------------------------------|---------|---------------|-----------------|
| In natural units (per person) | €10,676 |               |                 |
| Verbal assessment             | high    | high          | high            |
| Number of points              | 2       | 4             | 4               |
| Total number of points        |         |               | 10              |

| Country                                       |                              |   | Bulgaria  |
|---|------------------------------|---|---|
|   |                              |   | The Skills Development and Employment Growth of People at the Age Over 50 in Municipality Kardzhali Повишаване на квалификацията и осигуряване на заетост на лица над 50-годишна възраст от Община Кърджали The Skills Development and Employment Growth of People at the Age Over 50 in Municipality Kardzhali |
| Term of the p                                 | oroject                      |   | 19.08.2009 – 01.01.2011   |
| System fram                                   | ework of the proje           | ct  | European Social Fund  |
| Scale of the p                                | project - local, regi        | onal, national                            | regional  |
| Leader  |                              |   | Business Consult Sp   |
|   |                              |   | Business Consult Sp   |
| Contact                                       | Address                      |   | Metallurg 7   |
| details                                       | Address                      |   | 6600 Kardzhali  |
| of the<br>leader                              | ph.                          |   | +35 936162989   |
|   | e-mail                       |   | bizconsult@abv.bg   |
|   | www                          |   | www.consult-bg.biz  |
| Legal status                                  | of the leader                |   | partnership   |
| Why this leader/consortium? (resources owned) |                              | esources owned)                           | Business Consult company offers consultancy services and assistance in the development and implementation of projects under various international programs; it supports free entrepreneurship, the development of small and medium-sized enterprises, joint ventures, and more.                                 |
| Project initia                                | itor                         |   | no data   |
| Target group                                  | )                            | Who? (45+ any ad-<br>ditional criteria)   | the unemployed aged 50+   |
|   |                              | Number of benefi-<br>ciaries (50+ or 45+) | 60 people aged 50+  |
| Reasons for t                                 | the project                  |   | The company has experience in the development and implementation of projects financed under various international programmes.   |
| Value of the                                  | project                      |   | €43,920   |
| The amount                                    | funded from publi            | c sources                                 | €43,920   |
| Source of pu                                  | blic funding:                |   | European Social Fund  |
| Descrip-<br>tion of the<br>project            | General objective            | e   | To enhance the competitiveness of participants, to improve their efficiency and economic activity in the changing labour market.  |
|   | Detailed objectives  Actions |   | Creating the conditions for sustainable employment through acquisition of new competencies or improvement of existing ones in unemployed persons aged over 50 in the Kardjali municipality.   |
|   |                              |   | The needs of the unemployed from target group were identified. The needs of the unemployed were classified and adjusted to the expectations of the employer.  |
|   |                              |   | Plan of training courses and a tender procedure for the provision of training and selection of the contractor were prepared.  |
|   |                              |   | Adetailed plan of internal control was created as an element of planning, organization, management, and over all implementation of the project. Training for 60 people was conducted entitled "Insurance and work in insurance".  |
|   |                              |   | Work placement was organised for at least 30% of participants.  |
| \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\        |                              |   | I .   |

| Results                 | "hard"   | 12 unemployed aged over 50 found employment for nine months after finishing the project.  |
|-------------------------|--|---|
|                         |  | 60 people participated in the training course entitled "Insurance and work in insurance".   |
|                         |  | Certificate was issued to confirm participation in the project.   |
|                         | "soft"   | Improvement of professional skills of people aged 50+.  |
|                         | short-term   | Creation of a training programme.   |
|                         | long-term  | Obtaining certificate to confirm participation in the project.  |
| Public institutioned by | ution support - other than financial one<br>pefore | N/A   |
| Strengths               |  | Flexible working time was introduced and individual skills of employees were appreciated.   |
| Weaknesses              |  | More than 50% of beneficiaries treated the project as an opportunity to secure income, not as an opportunity to develop and improve qualifications. |
| Institutional           | barriers of the project                            | no data   |
| Transferability level   |  | high  |

|                               | Cost | Effectiveness | Transferability |
|-------------------------------|------|---------------|-----------------|
| In natural units (per person) | €732 |               |                 |
| Verbal assessment             | low  | high          | high            |
| Number of points              | 5    | 4             | 4               |
| Total number of points        |      |               | 13              |

#### **ROMANIA**

| Country                                   |   |                    | Romania  |
|---|---|--------------------|--|
|   |   |                    | Innovative Instruments in Vocational Training Helping to Increase Workers' and Enterprises Adaptability Instrumente inovatoare în formarea profesională pentru creşterea adaptabilității lucrătorilor și a întreprinderilor  |
|   |   |                    | Innovative Instruments in Vocational Training Helping to Increase Workers' and Enterprises Adaptability  |
| Term of the p                             | roject  |                    | 2010-2013  |
| System frame                              | work of the proje                             | ct                 | European Social Fund   |
| Scale of the p                            | roject - local, regio                         | onal, national     | regional   |
| Leader                                    |   |                    | COLFASA Association<br>Asociația COLFASA   |
| Contact                                   | Address                                       |                    | lenăchiță Văcărescu nr 38  |
| details                                   | Address                                       |                    | Sektor 4, Bukareszt  |
| of the leader                             | ph.   |                    | +40 314328219  |
|   | e-mail  |                    | office@colfasa.ro  |
|   | www   |                    | www.colfasa.ro   |
| Legal status o                            | f the leader                                  |                    | NGO  |
| Why this lead                             | Why this leader/consortium? (resources owned) |                    | The Association has been operating since 2008 and it has extensive experience in consulting, human resource management as well as knowledge of the community policy, and promotes these in Romania. The Association carries out projects and provides services in the field of technical assistance, cooperation with public or private organizations. |
| Project initiat                           | or  |                    | COLFASA Association  |
| Target group                              |   | Who? (45+ any ad-  | - persons aged 45+ with low professional qualifications  |
|   |   | ditional criteria) | - company directors and HR management departments staff  |
| Number of benefi-<br>ciaries (50+ or 45+) |   |                    | 200 people   |
| Reasons for the                           | Reasons for the project                       |                    | The emerging need to promote active aging among employees and to promote investment in human resources among entrepreneurs.  |
| Value of the p                            | project                                       |                    | 1,468,678 lei  |
| The amount f                              | unded from publi                              | c sources          | 1,468,678 lei  |
| Source of pub                             | olic funding:                                 |                    | European Social Fund   |
|   |   |                    |  |

| Description                   | General objective                              | To support businesses in order to develop employees' skills level.  |
|-------------------------------|--|---|
| of the proj-<br>ect           | Detailed objectives                            | To promote active ageing of the employees, especially from the group of employees with lowest qualifications.   |
|                               |  | To stimulate employment in Bucharest through training courses, lifelong education and providing access to new technologies.   |
|                               |  | To increase the number and accessibility of the training courses for the employees. To increase competitiveness and adaptation abilities of the companies in the region through organising specialist training for employees.   |
|                               |  | To promote the idea of investing in human resources among the entrepreneurs.  |
|                               |  | To promote active aging of employees, especially those at risk early leaving the labour market and social exclusion.  |
|                               |  | To increase competitiveness and adaptation abilities of the companies in the region by creating relevant training programmes.   |
|                               | Actions  | Series of workshops and training courses was organised, addressed to older workers with low skills.   |
|                               |  | Campaign to promote active ageing was organised.  |
|                               |  | Special training courses for the employees of the companies participating in the project were organised.  |
|                               |  | Training programme for companies was created.   |
| Results                       | "hard"   | Increasing skills of persons with low skills and improving their situation in the labour market.  |
|                               |  | Increasing investment in training among the employers.  |
|                               |  | 200 people completed the project.   |
|                               | "soft"   | Increasing awareness of the need to participate in training and education of the employees.   |
|                               |  | Acquainting workers and employers with the concept of active aging.   |
|                               | short-term                                     | The involvement of employees and employers in the training process.   |
|                               | long-term                                      | Promoting lifelong learning, promoting healthy lifestyle and the concept of active aging.   |
| Public institu<br>mentioned b | ition support - other than financial one efore | no data   |
| Strengths                     |  | Addressing project activities both to employees and employers. Increasing the awareness of the need to adapt one's skills to the changing needs of the labour market and preventing discrimination of the workers by the employers through promoting measures in relation to investment in human resources. |
| Weaknesses                    |  | none  |
| Institutional                 | barriers of the project                        | The barrier in the form of reluctance of employers to participate in the project.   |
| Transferability level         |  | high  |
| Transferability level         |  | I .   |

|                               | Cost             | Effectiveness | Transferability |
|-------------------------------|------------------|---------------|-----------------|
| In natural units (per person) | 73,433.8 lei     |               |                 |
|                               | (around €16,320) |               |                 |
| Verbal assessment             | high             | average       | high            |
| Number of points              | 2                | 3             | 4               |
| Total number of points        |                  |               | 9               |

| Country                                   |                                       |   | Romania   |  |
|---|---------------------------------------|---|---|--|
| Project title                             |                                       |   | Accept me! I Can Work   |  |
|   |                                       |   | Accepta-mă! Şieu pot sămuncesc  |  |
|   |                                       |   | Accept me! I Can Work   |  |
| Term of the                               | project                               |   | 05.2008 – 03.2009   |  |
| System fran                               | nework of the proje                   | ct                                      | Phare Programme   |  |
| Scale of the                              | project - local, regi                 | onal, national                          | regional  |  |
| Leader                                    |                                       |   | Paem Alba Foundation  |  |
|   |                                       |   | Ministry of Labour, Family and Equal Chances  |  |
|   |                                       |   | Fundația Paem Alba  |  |
|   |                                       |   | Ministerului Muncii, Familiei și Egalitatii de Șanse  |  |
| Contact                                   | Address                               |   | Bucovina. 6, nr Moti Way 30   |  |
| details                                   | Address                               |   | Alba Iulia, Alba District   |  |
| of the<br>leader                          | ph.                                   |   | +40 258818488   |  |
|   | e-mail                                |   | contact@paemalba.ro   |  |
|   | www                                   |   | www.paemalba.ro   |  |
| Legal statu                               | s of the leader                       |   | public entity   |  |
| Why this lea                              | ader/consortium? (r                   | esources owned)                         | The Ministry could obtain funding from the Phare programme and the foundation had experience in providing training courses and professional activation. |  |
| Project init                              | iator                                 |   | Ministry of Labour, Family and Equal Chances  |  |
| Target grou                               | ір                                    | Who? (45+ any ad-<br>ditional criteria) | disabled persons with motor disorders, hearing and speech impairment, tackling discrimination in the labour market                                      |  |
| Number of benefi-<br>ciaries (50+ or 45+) |                                       |   | The project was addressed both to young as well as experienced workers approaching retirement age.  |  |
|   |                                       |   | 410 people  |  |
| Reasons for the project                   |                                       |   | The need to increase professional activity of the groups which are discriminated in the labour market.  |  |
| Value of the project                      |                                       |   | €83,185   |  |
| The amoun                                 | The amount funded from public sources |   | €83,185   |  |
| Source of p                               | ublic funding:                        |   | Phare Programme   |  |
|   |                                       |   |   |  |

| Descrip-<br>tion of the<br>project   | General objective                                  | To improve the quality of life of people with disabilities from Alba district through professional activation, allowing for the potential of people with disabilities.              |  |
|--|--|---|--|
|  | Detailed objectives                                | To raise awareness in persons with disabilities of their strengths, previous achievements and successes, with particular focus on their hidden competences.                         |  |
|  |  | To provide necessary qualifications and skills needed in the labour market.   |  |
|  | Actions  | People with disabilities had an opportunity to gain skills and qualifications required by the labour market.  |  |
|  |  | Vocational training courses were organised to prepare for work as a carpenter, bricklayer, tailor.  |  |
|  |  | There was also an informational campaign for social responsibility and raising awareness of the potential, skills and commitment of persons with disabilities in the labour market. |  |
|  |  | The system of career counselling and job placement was created.   |  |
| Results  | "hard"   | The updated database of job offers for people participating in the project was developed.   |  |
|  |  | 30 people completed vocational courses to increase their own chances to find an employment.   |  |
|  |  | 15 people got ECDL certificates.  |  |
|  |  | 55 persons availed of vocational counselling and job placement services.  |  |
|  |  | 100 posters and 550 leaflets were printed, 6 newspaper advertisements were posted and public debate was held.   |  |
|  |  | 30 personalised plans of action were created.   |  |
|  |  | 50 employers were informed about rights of people with disabilities.  |  |
|  | "soft"   | The increase of project participants' self-confidence and their trust in own abilities.   |  |
|  | short-term   | Creation of 30 individual plans of action that were to help in returning to the labour market.  |  |
|  | long-term  | Acquiring by project participants the skills that increase employability as well as developing awareness of 50 employers in relation to employing people with disabilities.         |  |
| Public institution of the second seco | ution support - other than financial one<br>pefore | no data   |  |
| Strengths  |  | Conducting courses that allowed to gain specific skills relevant to the capacities of a person.   |  |
| Weaknesses   |  | The project, apart from the media campaign, did not tackle the issue of negative stereotypes among employers that generate reluctance to employ the elderly and the disabled.       |  |
| Institutional barriers of the project  |  | none  |  |
| Transferabil   | ity level  | high  |  |
| ITAIISIEI ADIIILY IEVEI  |  | ingn  |  |

|                               | Cost | Effectiveness | Transferability |
|-------------------------------|------|---------------|-----------------|
| In natural units (per person) | €203 |               |                 |
| Verbal assessment             | low  | average       | high            |
| Number of points              | 5    | 3             | 4               |
| Total number of points        |      |               | 12              |

| Country                            |                       |   | Romania  |
|------------------------------------|-----------------------|---|--|
|                                    |                       |   | Developing Professional Skills to Reintegrate the Unemployed into<br>Working Life in Giurgiu   |
|                                    |                       |   | Dezvoltarea abilităților profesionale pentrure integrare așomerilor în viața activă în județul giurgiu Developing Professional Skills to Reintegrate the Unemployed into Working Life in Giurgiu   |
| Term of the p                      | oroject               |   | 29.06.2011 – 01.06.2013  |
| System frame                       | ework of the proje    | ct  | European Social Fund   |
| Scale of the p                     | project - local, regi | onal, national                            | local  |
| Leader                             |                       |   | The Chamber of Trade, Industry and Agriculture of Giurgiu Camera<br>de Comert si Industrie a Judetului Giurgiu   |
| Contact<br>details                 | Address               |   | Giurgiu, Bucuresti Blvd, no. 57  |
| of the                             | ph.                   |   | +40 246215444  |
| leader                             | e-mail                |   | office@cciagr.ro   |
|                                    | www                   |   | www.jobgiurgiu.ro  |
| Legal status                       | of the leader         |   | NGO  |
| Why this lead                      | der/consortium? (r    | esources owned)                           | The Chamber brings together the entrepreneurs who have specific expectations in terms of skills possessed by the employees.  |
| Project initia                     | tor                   |   | The Chamber of Trade, Industry and Agriculture of Giurgiu  |
| Target group                       | •                     | Who? (45+ any ad-                         | - the unemployed, in particular the long-term unemployed   |
|                                    |                       | ditional criteria)                        | - the unemployed aged over 45  |
|                                    |                       |   | - the youth  |
|                                    |                       | Number of benefi-<br>ciaries (50+ or 45+) | around 50 people aged 45+  |
| Reasons for t                      | he project            |   | Assisting the long-term unemployed in acting in the labour market.   |
|                                    |                       |   | The need to prevent unemployment in the region.  |
| Value of the                       | project               |   | 137,758.97 lei   |
| The amount                         | funded from publi     | c sources                                 | 137,758.97 lei   |
| Source of pul                      | blic funding:         |   | European Social Fund   |
| Descrip-<br>tion of the<br>project | on of the             |   | To activate 252 people from Giurgiu within the period of two years, including the unemployed, unemployed youth and people aged 45+, by developing their skills and the acquisition of new skills or re-training in the direction closely linked to the development of the local labour market, in order to make it easier for the jobseekers to find employment. |
|                                    |                       |   | To establish career guidance offices, in which the unemployed can get help in writing CVs, preparation for job interviews and job search efforts.  |
|                                    |                       |   | To develop and launch a website serving to spread information about the project.   |
|                                    |                       |   | Website will enabled online networking between jobseekers and the employers.   |
| Actions                            |                       |   | Support group for the long-term unemployed was created.  |
|                                    |                       |   | Training courses on IT technologies were organised.  |
|                                    |                       |   | Focus study of the needs of the labour market was carried out.  Vocational training courses were organised: bricklayer, plasterer,   |
|                                    |                       |   | waiter, cook, debt collector, hairdresser, beautician.   |
|                                    |                       |   | Job offices were opened.   |

| Results                               | "hard"   | 309 people participated in 13 vocational training courses.   |
|---------------------------------------|--|--|
|                                       |  | 426 unemployed people availed of career guidance services and obtained information supporting them in active return to work.   |
|                                       |  | 4 job clubs were created.  |
|                                       |  | Press conference on the project was held.  |
|                                       |  | 18 vocational counselling sessions and guidance for the unemployed.  |
|                                       | "soft"   | The participants of the project received support from job clubs.   |
|                                       |  | Increase of self-confidence and self-esteem of project participants.   |
|                                       |  | Improvement of competences and vocational skills of project participants.  |
|                                       | short-term   | Diagnosis of local labour market.  |
|                                       | long-term  | Improvement of competences and vocational skills of the unemployed enabled them to return to the labour market.  |
| Public institutioned l                | ution support - other than financial one<br>pefore | no data  |
| Strengths                             |  | The project is based on the diagnosis, which made it easier to adjust the training to the needs of the local labour market resulting from the expectations of employers. |
| Weaknesses                            |  | Too diverse groups of the unemployed participating in the project.   |
| Institutional barriers of the project |  | none   |
| Transferabil                          | ity level  | high   |

|                               | Cost          | Effectiveness | Transferability |
|-------------------------------|---------------|---------------|-----------------|
| In natural units (per person) | 2755.2 lei    |               |                 |
|                               | (around €610) |               |                 |
| Verbal assessment             | low           | average       | high            |
| Number of points              | 5             | 3             | 4               |
| Total number of points        |               |               | 12              |

|   |   |                   | I .   |  |
|---|---|-------------------|---|--|
| Country                                       |   |                   | Romania   |  |
| Project title                                 |   |                   | Training for Teachers of Mathematics and Economics in a Knowledge-Based Society Formarea continuă a profesorilor de matematică și științe economice în societatea cunoașterii   |  |
|   |   |                   | Training for Teachers of Mathematics and Economics in a Knowledge-Based Society   |  |
| Term of the project                           |   |                   | 01.02.2011 – 31.07.2013   |  |
| System fram                                   | System framework of the project                 |                   | European Social Fund  |  |
| Scale of the                                  | project - local, regi                           | onal, national    | interregional   |  |
| Leader  |   |                   | "Andrei Saguna" University in Konstanca Universitatea "Andrei<br>Şaguna" Din Constanța  |  |
| Contact Address details                       |   |                   | Constanța, bd. Alexandru Lăpușneanu nr. 13  |  |
| of the  | ph.   |                   | +40 241662520   |  |
| leader  | e-mail  |                   | contact@andreisaguna.ro   |  |
|   | www   |                   | www.andreisaguna.ro/index.php?nod=607   |  |
| Legal status of the leader                    |   |                   | institution of higher education   |  |
| Why this leader/consortium? (resources owned) |   | esources owned)   | The leader has adequate staff resources for project implementation as well as technical resources and has extensive experience as an academic unit. Highly qualified staff is an asset that enables to achiev the objectives determined in the project. |  |
| Project initia                                | ator  |                   | "Andrei Saguna" University in Konstanca   |  |
| Target grou                                   | Target group Who? (45+ any additional criteria) |                   | The project is addressed to experienced teachers. 100 teachers age under 35 can participate in the project.   |  |
|   |   | Number of benefi- | 5000 people aged 35-64  |  |
|   | ciaries (50+ or 45+)                            |                   | 100 people aged under 35.   |  |
| Reasons for the project                       |   |                   | Necessity to improve the level of teaching skills of teaching staff and to level disproportions resulting from the age of the participants a well as to differentiate teachers from different regions of Romania is terms of access to training.        |  |
| Value of the project                          |   |                   | 18,419,186 lei  |  |
| The amount funded from public sources         |   | c sources         | no data   |  |
| Source of public funding:                     |   |                   | European Social Fund  |  |
|   |   |                   |   |  |

| Detailed objectives   To develop a model program of interdisciplinary studies and innovative educational activities based on existing standards of teachings. To develop training modules and to convert them into digital format. Module A: The possibility of lifelong education digital formats. Module A: The possibility of lifelong education for teachers. Module B: Continuation of professional development and professional career. To increase teachers' creativity in relation to preparing lesson plans, taking into account the needs and interests of the students. To continuously improve and adapt the training offer and interdisciplinary curricula. To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers. To create opportunities for professional development for teachers. To create opportunities for professional development for teachers. To create opportunities for professional development for teachers that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  Actions Organizing training courses for teachers on topics related to the introduction of new subject. Conducting online courses which provide better access to modern training programmes. ICT tools were introduced (e-learning platform, portal, online courses which contributed to the modernization of the vocational training system.  **Part of the contributed to the modernization of the vocational training system.**  **Part of the contributed to the modernization of the vocational training system.**  **Part of the contributed to the modernization of the vocational training system.**  **Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional activity of teachers by adjusting their expertise    | Descrip                               | General objective   | To develop the teaching skills of mathematics and economics toach   |  |
|--|---------------------------------------|---------------------|---|--|
| Detailed objectives  |                                       | General objective   | ers, to create and implement an interdisciplinary school curriculum   |  |
| and innovative educational activities based on existing standards of teaching. To develop training modules and to convert them into digital format Module A: The possibility of lifelong education for teachers, Module B: Continuation of professional development and professional career. To increase teachers' creativity in relation to preparing lesson plans, taking into account the needs and interests of the students. To continuously improve and adapt the training offer and interdisciplinary curricula. To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers. To create opportunities for professional development for teachers. To create opportunities for professional development for teachers that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  Conducting online courses which provide better access to modern training programmes. ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Results  **Action**  **Phard**  **Trained teaching staff with new skills and knowledge necessary to teach new subjects.  **Soft**  **Establishing contacts between teachers from different regions and at different age.  Exchange of experiences between teachers by adjusting their exceeding system.  **Bort-term**  **Prolonging professional activity of teachers by adjusting their exceeding system.  **Joint teach new subjects.  **Joint teach new subjects.  **Joint teach new subjects.  **Joint teachers with new skills and knowledge necessary to teach new subjects.  **Joint teachers of teachers to the needs of the schooling system.  **Joint teachers of teachers to the needs of the schooling system.  **Joint teachers.  **Joint t | project                               |                     | of mathematics and economics, as well as to prepare teachers to   |  |
| Module A: The possibility of lifelong education for teachers. Module B: Continuation of professional development and professional career.   To increase teachers' creativity in relation to preparing Jesson plans, taking into account the needs and interests of the students. To continuously improve and adapt the training offer and interdisciplinary curricula.   To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers.   To create opportunities for professional development for teachers that meet the criteria of the target group.   To ensure equal chances of people from different regions and at different age.   To enhance sustainable development and innovations in the ICT sector.   To promote active ageing.   To improve qualifications of teachers in a way that allows them to teach new objects.   Actions  |                                       | Detailed objectives | To develop a model program of interdisciplinary studies and innovative educational activities based on existing standards of teaching.            |  |
| Module B: Continuation of professional development and professional acreer.  |                                       |                     | To develop training modules and to convert them into digital format:  |  |
| taking into account the needs and interests of the students. To continuously improve and adapt the training offer and interdisciplinary curricula.  To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers.  To create opportunities for professional development of secondary teachers.  To create opportunities for professional development for teachers that meet the criteria of the target group.  To ensure equal chances of people from different regions and at different age.  To enhance sustainable development and innovations in the ICT sector.  To promote active ageing.  To improve qualifications of teachers in a way that allows them to teach new objects.  Actions  Organizing training courses for teachers in a way that allows them to teach new objects.  Conducting online courses which provide better access to modern training programmes.  ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Results  "hard"  Trained teaching staff with new skills and knowledge necessary to teach new subjects.  "soft"  Establishing contacts between teachers from different regions and at different age.  Exchange of experiences between teaching staff.  Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional activity of teachers to the needs of the schooling system.  Short-term  Prolonging professional activity of teachers to the needs of the schooling system.  Interviculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengts  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Beneficiaries' diversity prevented individual approach to the participants.  |                                       |                     | Module A: The possibility of lifelong education for teachers. Module B: Continuation of professional development and professional career.         |  |
| Ciplinary curricula. To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers. To enhance professional development of secondary teachers. To enhance professional development for teachers that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.    Actions   |                                       |                     | To increase teachers' creativity in relation to preparing lesson plans, taking into account the needs and interests of the students.              |  |
| change of experiences and to ensure the effectiveness of training for teachers. To enhance professional development of secondary teachers. To enhance apportunities for professional development for teachers that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  Actions Organizing training courses for teachers on topics related to the introduction of new subject. Conducting online courses which provide better access to modern training programmes. ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Results  "hard" Trained teaching staff with new skills and knowledge necessary to teach new subjects.  "soft"  "stabilishing contacts between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  Ingrovement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Description of the project in the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project  None   |                                       |                     | To continuously improve and adapt the training offer and interdisciplinary curricula.   |  |
| To create opportunities for professional development for teachers that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  Actions  Actions  Organizing training courses for teachers on topics related to the introduction of new subject. Conducting online courses which provide better access to modern training programmes.  ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Trained teaching staff with new skills and knowledge necessary to teach new subjects.  "soft"  Establishing contacts between teachers from different regions and at different age. Exchange of experiences between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Adjusting professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mone  Patternstate to the project in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project.  |                                       |                     | To develop web-based cooperation platform to facilitate the exchange of experiences and to ensure the effectiveness of training for teachers.     |  |
| that meet the criteria of the target group. To ensure equal chances of people from different regions and at different age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  Actions  Actions  Organizing training courses for teachers on topics related to the introduction of new subject. Conducting online courses which provide better access to modern training programmes. ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Trained teaching staff with new skills and knowledge necessary to teach new subjects.  Trained teaching staff with new skills and knowledge necessary to teach new subjects. Exchange of experiences between teachers from different regions and at different age. Exchange of experiences between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  short-term Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Inmrovement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one more mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project.  |                                       |                     | To enhance professional development of secondary teachers.  |  |
| Ferent age. To enhance sustainable development and innovations in the ICT sector. To promote active ageing. To improve qualifications of teachers in a way that allows them to teach new objects.  |                                       |                     | To create opportunities for professional development for teachers that meet the criteria of the target group.                                     |  |
| Sector.   To promote active ageing.   To improve qualifications of teachers in a way that allows them to teach new objects.  |                                       |                     | To ensure equal chances of people from different regions and at different age.  |  |
| To improve qualifications of teachers in a way that allows them to teach new objects.   Actions   Organizing training courses for teachers on topics related to the introduction of new subject.   Conducting online courses which provide better access to modern training programmes.   ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.   Trained teaching staff with new skills and knowledge necessary to teach new subjects,   "soft"   Establishing contacts between teachers from different regions and at different age.   Exchange of experiences between teaching staff.   Providing teachers with new skills and knowledge necessary to teach new subjects.   Adjusting professional competences of teachers to the needs of the schooling system.   Short-term   Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.   Institution support - other than financial one mentioned before   Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.   Weaknesses   Beneficiaries' diversity prevented individual approach to the participants.   Institutional barriers of the project.   Institutional barriers of the proje   |                                       |                     | To enhance sustainable development and innovations in the ICT sector.   |  |
| Results  |                                       |                     |   |  |
| troduction of new subject.  Conducting online courses which provide better access to modern training programmes.  ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Results  "hard"  Trained teaching staff with new skills and knowledge necessary to teach new subjects,  "soft"  Establishing contacts between teachers from different regions and at different age.  Exchange of experiences between teaching staff.  Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project   |                                       |                     |   |  |
| training programmes.  ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system.  Trained teaching staff with new skills and knowledge necessary to teach new subjects,  "soft"  Establishing contacts between teachers from different regions and at different age. Exchange of experiences between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional competences of teachers to the needs of the schooling system.  Short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project  none  |                                       | Actions             | Organizing training courses for teachers on topics related to the introduction of new subject.  |  |
| es) which contributed to the modernization of the vocational training system.  Trained teaching staff with new skills and knowledge necessary to teach new subjects,  "soft"  Establishing contacts between teachers from different regions and at different age. Exchange of experiences between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  long-term  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project  none   |                                       |                     | Conducting online courses which provide better access to modern training programmes.  |  |
| teach new subjects,  "soft"  Establishing contacts between teachers from different regions and at different age. Exchange of experiences between teaching staff. Providing teachers with new skills and knowledge necessary to teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project  Institutional barriers of the project  |                                       |                     | ICT tools were introduced (e-learning platform, portal, online courses) which contributed to the modernization of the vocational training system. |  |
| at different age.  Exchange of experiences between teaching staff.  Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional competences of teachers to the needs of the schooling system.  Short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project  none  | Results                               | "hard"              | Trained teaching staff with new skills and knowledge necessary to teach new subjects,   |  |
| Providing teachers with new skills and knowledge necessary to teach new subjects.  Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Ingrovement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project  none   |                                       | "soft"              | Establishing contacts between teachers from different regions and at different age.   |  |
| teach new subjects. Adjusting professional competences of teachers to the needs of the schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project  none  |                                       |                     | Exchange of experiences between teaching staff.   |  |
| schooling system.  short-term  Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.  Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project  none  |                                       |                     | Providing teachers with new skills and knowledge necessary to teach new subjects.   |  |
| pertise to the requirements related to teaching new subjects.   long-term  |                                       |                     | Adjusting professional competences of teachers to the needs of the schooling system.  |  |
| through curriculum changes and improving qualifications of the teaching staff.  Public institution support - other than financial one mentioned before  Strengths  Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.  Weaknesses  Beneficiaries' diversity prevented individual approach to the participants. Institutional barriers of the project  none   |                                       | short-term          | Prolonging professional activity of teachers by adjusting their expertise to the requirements related to teaching new subjects.                   |  |
| Meaknesses     Beneficiaries' diversity prevented individual approach to the participants.       Institutional barriers of the project     none  |                                       | long-term           | Improvement of the situation of young people in the labour market through curriculum changes and improving qualifications of the teaching staff.  |  |
| partner had experience in training and implementation of projects.  Weaknesses Beneficiaries' diversity prevented individual approach to the participants.  Institutional barriers of the project none   |                                       |                     | none  |  |
| Institutional barriers of the project none   | Strengths                             |                     | Apart from the leader, 3 partners participated in the project. Each partner had experience in training and implementation of projects.            |  |
|  | Weaknesses                            |                     | Beneficiaries' diversity prevented individual approach to the participants.   |  |
| Transferability level high   | Institutional barriers of the project |                     | none  |  |
|  | Transferabil                          | ty level            | high  |  |

|                               | Cost          | Effectiveness | Transferability |
|-------------------------------|---------------|---------------|-----------------|
| In natural units (per person) | 3683,8 lei    |               |                 |
|                               | (around €820) |               |                 |
| Verbal assessment             | low           | high          | high            |
| Number of points              | 5             | 4             | 4               |
| Total number of points        |               |               | 13              |